

Kelli R. Morris

Louisville, KY • [REDACTED]

SECURITY CONSULTANT

PHYSICAL SECURITY PROGRAM MANAGEMENT | INVESTIGATIONS MANAGEMENT

Consultant with ten plus years of experience identifying risks, designing and implementing programs and processes to safeguard against them and improve organizational effectiveness. Expertise optimizing technical solutions and processes, including SharePoint, to create secure environments for sharing information among stakeholders. Strong project management skills with experience coordinating multi-disciplinary working groups in preparation for a wide range of potential criminal, financial, and environmental threats. Record of success developing and delivering training programs to diverse groups and marketing training opportunities and other organizational development initiatives enterprise-wide.

Professional Experience

Senior Security Professional Humana Safety and Security, Louisville, KY (Jun2016- Present)

- Leads the development and implementation of cost effective Physical Security programs and strategies designed to detect and deter threats to Humana's people, property, and information.
- Manages a team of 7 employees and is responsible for security spend of approximately 2 million dollars.
- Directs continuous process improvement for physical security standards across the enterprise.
- Ensures vendor accountability and manages performance
- Developed an internal process for the online reporting of security incidents and managed investigations company-wide for 80,000 associates and contingent labor.
- Conceptualized and implemented innovative marketing and branding efforts for Humana Global Security; increased department visibility through development of website, email marketing campaign, and creation of security and safety reference guides for associates.
- Developed an awareness and prevention strategy which included communications and signage across the enterprise based on threat analysis, which resulted in a 30% increase in incident reports over a one-year period.
- Instituted an annual training plan with Law Enforcement and other private sector security partners which established processes and guides for effective collaboration and security awareness across the enterprise.

Senior Project Consultant (Mission Advocate), Arc Aspicio and Equifax (Dec2009 - Jun2016)

Served as an information-sharing subject matter expert and stakeholder relationship manager for the Homeland Security Information Network (HSIN), the primary Department of Homeland Security platform for Sensitive-But-Unclassified (SBU) information sharing and collaboration across the homeland security enterprise. Provides outreach, training and project management for HSIN.

GAP ANALYSIS AND IMPLEMENTATION OF SOLUTIONS

- Supported planning, preparation, mitigation, response and recovery operations during incidents and events, either as a virtual or forward-deployed asset.
- Provided gap analysis based on project requirements in order to craft solutions to meet customer's needs.
- Developed and deployed critical solutions to support collaboration and information-sharing in an efficient and effective manner for government and homeland security mission partners.
- Gathered operational, security, technological and business process requirements from end users, assists in validation of existing functional requirements

RELATIONSHIP MANAGEMENT

- Managed multiple high priority stakeholders, including Terrorist Screening Center, National Law Enforcement and Intelligence communities, as well as several other federal and state partners, planning short-term and long-term solutions for each project.
- Provided direct support and liaison to key HSIN stakeholders at State and local fusion centers, U. S. Customs & Border Protection, Immigration & Customs Enforcements, DHS Office of Intelligence & Analysis, the Terrorist Screening Center and other agencies performing law enforcement, counterterrorism and intelligence missions by creating sustainable, mission-integrated solutions which enable and enhance day to day operations.

PROJECT MANAGEMENT

- Applied a project-management approach to engagements, managing the activities, tasks and associated deadlines executed by program and external resources and provides regular status reporting to the HSIN Program Office and to stakeholder leadership.
- Implemented and supported the largest recorded information-sharing platform, the Incident Command System, during the Deepwater Horizon oil spill in 2010; coordinated information-sharing between multiple agencies across six states during a two-month period immediately following the oil spill.
- Provided on-site expert event management and coordination support for the Phoenix Open, Super Bowl XLVII in 2013 and Super Bowl XLIX in 2015.

TRAINING AND OUTREACH

- Orchestrated outreach activities, developed and delivered training, supported meetings, conferences, and speaking engagements to increase awareness and participation within the HSIN user base.
- Served as a mentors, and adviser to new employees on project management, customer relations, and mission specific knowledge. Develops job aid documents and conducts round table discussions share in best practices.
- Attends many national level conferences to represent the HSIN program.

Criminal Intelligence Analyst, Kentucky Office of Homeland Security/Fusion Center Jan2007 – Dec2009

- Provided direct investigative support to state and local law enforcement agencies for criminal investigations through the use of multiple databases and systems. Uncovered criminal links and associations for investigations that were instrumental to arrests.
- Routinely contributed to weekly and monthly law enforcement intelligence products and provided analysis and assistance in the crafting of statewide threat assessments.
- Established and developed relationships with partners across all homeland security mission disciplines and served as a liaison between the Kentucky Intelligence Fusion Center and partner organizations.
- Proposed and developed new intelligence products based on stakeholder requirements.
- Designated KY's primary representative in "Southern Shield," a highly significant senior leader's intelligence meeting held quarterly for the south east region. Routinely provided KY's intelligence position on current state narcotics trafficking, metropolitan gang activity, Outlaw Motorcycle Gangs, plus the travel and status of known international and domestic terrorists and their activities in the state of Kentucky.
- Assisted in execution of federal search warrant on a Florida pain clinic that resulted in 300+ indictments.
- Selected by the director of the KY state fusion center to a position on the United States Attorney's criminal investigative review task force; reviewed approximately 600 suspicious reports per week and provided direct investigative support for pursued cases.

Education and Training

Masters of Science, Justice Administration, University of Louisville, Louisville, KY

Bachelors of Science, Justice Administration, University of Louisville, Louisville, KY

Financial Investigations Practical Skills Training, National Training and Technical Assistance Center

Community Service

Volunteer, Neighborhood House, Louisville, KY, 2014-2019

- Facilitates "Girl Talk", an after-school mentoring program for middle school aged girls. 2014-2019

Patient Helper, Veterans Administration Hospital, Louisville, KY, 2010-2011

Volunteer, Louisville Metro Police Department, Louisville, KY, 2009

- Assisted with narcotics intelligence casework