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32BJ/SEIU

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Organized
December 1898



April 25, 2022

Lisa Osanka
Executive Director
Louisville Metro Housing Authority

Re: CT Group Contract

Ms. Osanka:

Over the past few weeks our members have watched alongside our community as The Louisville Tenants Union advocated for our residents. We are proud to stand with them, and we join them to respectfully request that the authority cancel all remaining contracts with CT Group. As front-line workers who service LMHA residences daily, we are horrified at the conditions of the properties managed by CT Group. Additionally, in our experience as front-line workers, the \$15.00 - \$20.00 per hour pay CT Group is currently advertising online, is unacceptable.

Our fellow LMHA union members, in our capacity as maintenance staff, are often subjected to extremely difficult circumstances. We've discovered deceased residents, we've had guns pulled on us at work, and some of us have had personal vehicles vandalized while on the job. Though we don't often receive the acclaim we know we deserve, we are generally happy as LMHA employees because our competitive union wage affords our families economic security. We find it unsurprising, that a building we maintain has yet to make headlines.

Even more, we know that lapses in proper maintenance are rarely attributable to front line staff, and more often are the result of ineffective management.

Therefore, we respectfully ask that LMHA maintain all buildings with LMHA bargaining unit maintenance staff. Staffing was an issue in our 2021 contract negotiations, and our current staffing capacity will not allow us to properly service CT Group's units unless LMHA commits to recruiting, hiring, and training eligible candidates to fill current vacancies. In order to do this efficiently, we ask that LMHA commit to considering all current CT Group maintenance workers for bargaining unit positions.

We hope to work collaboratively on this issue, and we sincerely hope LMHA will stop utilizing contractors who put profits over people.

In Solidarity,