

PHILIP J. SAMUEL

CAREER SUMMARY

Over 15 years of increasing responsibility in data center operations, providing support to technical services, applications development, and user departments.

SELECTED ACCOMPLISHMENTS

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- Acted as project leader to use enhanced version of in-house written report distribution system, continuing as the primary consultant for new or changing applications and for problems with existing applications.
 - Assisted in developing an on-line system to recreate reports as needed. Assisted in designing and solely implemented a major enhancement for this system.
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WORK EXPERIENCE

COLUMBIA/HCA HEALTHCARE CORPORATION **1980 - 1994**
(formerly Galen Healthcare Corporation; Humana, Inc.)

Senior Systems Engineer **1985 - 1994**
Received four promotions in the Operations Support department to the level of Senior Systems Engineer.

- Supported the data center operations and application development areas, especially with JCL problem resolution and documentation through the use of TSO, CA7, CA11, DCF, QUIKJOB, CLIST, and PMF.
- Developed and supported code for Xerox Laser Printing Systems (Xerox 9790), including operator documentation, MICR (check) processing, bar code application, installation of new printers, and disaster recovery procedures.

Scheduling Specialist **1980 - 1985**

- Supported the timely processing of all production activities through the extensive use and maintenance of the CA7 database, and was part of the team to convert jobs to use CA7.
- Managed a schedule of production jobs, monitored system processing, and handled job restarts.

UNIVERSITY OF WISCONSIN-MILWAUKEE **1974 - 1975, 1978 - 1979**

Remote Computer Terminal Operator
Controlled input and output in a batch environment, and implemented department policy concerning users.

UNIVERSITY OF NORTHERN ARIZONA **1976 - 1978**

Lead Computer Operator
Controlled computer input and output, set up and monitored production jobs, handled tapes and disk packs, supervised and trained operators.

EDUCATION

University of Louisville, Bachelor of Arts **1973**
University of Wisconsin-Milwaukee, Graduate Courses **1974 - 1975, 1978 - 1979**