

# Christopher L Schremser

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## Executive Summary

I am an Information Technology strategist with seventeen years of experience analyzing IT problems and discovering solutions, both of which translate into technical execution. I have in-depth knowledge of healthcare and financial security regulations, with a proven track record of implementing the necessary controls to ensure regulation compliance. In addition, I have experience in multiple areas of designing and supporting complex software systems, including development, testing, infrastructure, process, and documentation.

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## Professional Experience

Waystar, Inc.

Chief Product & Technology Officer (November 2020 – Present)

In this role, I oversee the product and technology roadmap and all the teams responsible for designing, building, and delivering against said roadmaps. Responsibilities include:

- Managing approximately 20 products in the portfolio support by approximately 30 engineering, product, security and compliance teams
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- Balancing organic innovation investments while completing multiple integration efforts and data center consolidations
- Evaluating potential M&A targets to determine acquisition rationale and feasibility
- Driving key corporate and strategic initiatives as a senior leader on the executive team

Waystar, Inc. (formerly known as ZirMed)

Chief Technology Officer (November 2017 – November 2021)

In this role, I oversaw all technology roadmap initiatives. Major responsibilities included:

- Collaborating on corporate and department purpose, mission and values as part of the birth of Waystar from Navicure + ZirMed
- Combining both the Navicure and ZirMed teams and technology platform into a single unit
- Upgrading all clients onto the Waystar technology platform in two years from Waystar formation

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- Drive technical due diligence for M&A activity
    - Waystar completed the acquisition of five additional organizations in this period
  - All previous responsibilities as the CTO of ZirMed

## ZirMed, Inc.

### Chief Technology Officer (2002 – November 2017)

At ZirMed my role evolved to that of a lead architect responsible for the strategic vision of the technology department, ensuring that all factors of engineering mesh cohesively in order to deliver a superior finished product. I work with various members of a direct management team to establish a career path structure for all members of the IT department. I also serve as chief security officer and am responsible for ensuring that all systems meet complex regulations, including HIPAA, HITECH, PCI, and others. My responsibilities have included the following:

- Building scalable, reliable SaaS technology that utilizes multiple platforms
- Participating in senior management conversations regarding initiatives aimed at expanding the product offering into new business markets
- Assisting in creating and refining the product development lifecycle process as well as the technology-focused software development lifecycle process
- Evaluating and procuring advanced technology solutions to augment and supplement the internal engineering effort
- Recruiting top engineering talent
- Creating an external training curriculum for various engineering teams
- Establishing review procedures that ensure all engineering team members are working together to design and build applications that are both scalable and operationally supportable
- Practicing technical due diligence against acquisition targets

### Infrastructure Manager (2000 – 2002)

I managed a team of engineers responsible for all core infrastructure including servers, networking gear and core application support (SQL and IIS engines).

## InnerSpace Computers

### Network Engineer (1998 – 2000)

I functioned as an IT engineer and consultant for small and medium-sized businesses, specializing in networking installation and configuration, firewall installation and support, application support and remote troubleshooting.

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## WAVE Television

### Director (1993 – 1998)

I was responsible for coordinating technical execution of various newscasts and feature programming. During shift I acted as staff supervisor, ensuring that all technical employees were prepped for upcoming broadcasts. I also worked with new pieces of technology and was then sent to other stations owned by the parent company to assist in training on said equipment. Responsibilities and accomplishments included:

- Directing both the 6 PM and 11 PM newscasts
- Directing many special presentations, including WAVE's first broadcast of Thunder Over Louisville and an all-day Kentucky Oaks show
- Becoming the "in-house expert" on many new pieces of technology; writing cataloging and search routine for a new character generator system which allowed users to search for data stored on various offline disks

## Education

Bachelor of Science, Telecommunications, University of Evansville – 1993