



# OFFICE OF PERFORMANCE IMPROVEMENT

FY22 Budget Hearing  
May 24, 2021

Dr. Ursula Mullins

# Mission, Vision and Values

## Vision

We strengthen Louisville Metro Government's culture of performance excellence.

## Mission

Louisville Metro Government consistently performs in the top quartile of performance.

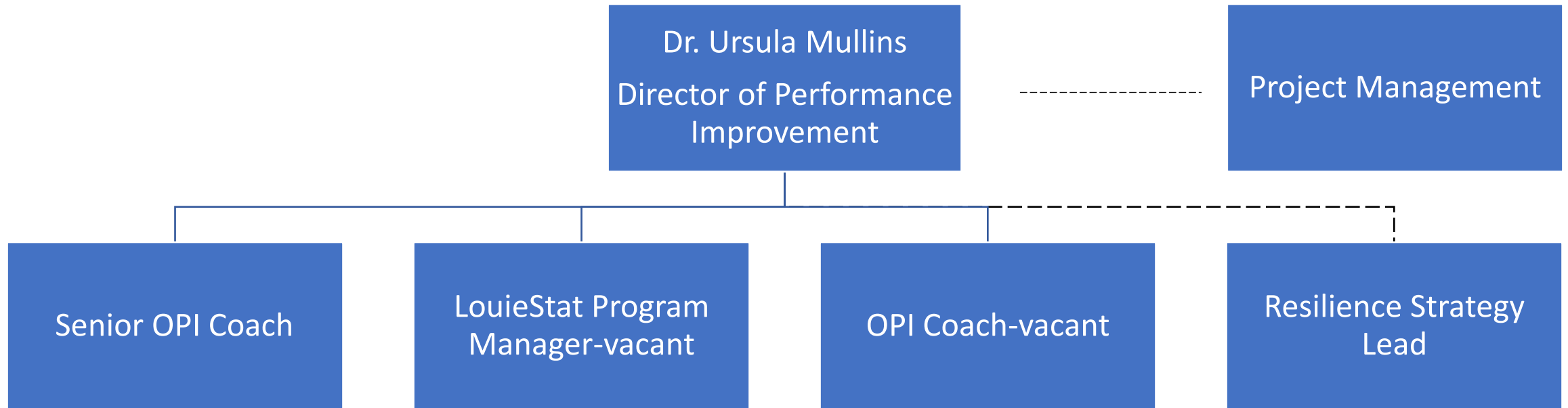
## Brand

We help government improve.



OFFICE OF  
PERFORMANCE  
IMPROVEMENT  
AND INNOVATION

# Office of Performance Improvement



# OPI Essential Functions



# Broadly Partnered



**GOVERNING**  
THE STATES AND LOCALITIES

The *Equipt* to Innovate Class of 2018  
Top Performer: Louisville, Kentucky



## Benchmarking Cities

- Peoria, IL
- Seattle, WA
- San Diego, CA
- Chattanooga, TN
- Lake County, IL