Develop Louisville
Forty Second LouieStat Forum
2/11/2019

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Louisville Metro Key Performance Indicators

FROM VACANT SPACES TO PRODUCTIVE PLACES

VAPStat

The Joint Meeting begins at 3pm the second Monday of each month.

Old Jail Auditorium - 514 W. Liberty Street

Louisville Metro's Six-Year Strategic Plan

5 Objectives and 21 Goals - "Invest in our People and Neighborhoods"

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Mayor's Goal #16:

Decrease the ratio of abandoned structures to a 10% benchmark ratio within each Metro Council District. The VAP Ratio is the number of code enforcement cases relative to the total number of parcels.

VAP Statistics as of March 2018

Total VAP Structures:	71%	3,612
Total VAP Lots:	29%	1,511
Total VAP Parcels:		5,123

COUNCIL DISTRICT VAP RATIOS

DISTRICT	COUNCIL PERSON	RATIO	VAP STRUCTURES	PARCEL COUNT
1	JESSICA GREEN	3.68%	462	12,548
2	BARBARA SHANKLIN	0.79%	61	7730
3	MARY WOOLRIDGE	2.35%	249	10577
4	BARBARA SEXTON SMITH	3.85%	396	10287
5	CHERI BRYANT HAMILTON	7.15%	929	12995
6	DAVID JAMES	6.15%	635	10330
7	ANGELA LEET	0.12%	13	10790
8	BRANDON COAN	0.18%	21	11372
9	BILL HOLLANDER	0.24%	28	11545
10	PAT MULVIHILL	0.48%	57	11993
11	KEVIN KRAMER	0.04%	4	10300
12	RICK BLACKWELL	0.72%	74	10228
13	VICKI WELCH	0.65%	63	9628
14	CINDI FOWLER	0.96%	108	11285
15	MARIANNE BUTLER	2.05%	244	11899
16	SCOTT REED	0.07%	9	12534
17	GLEN STUCKEL	0.06%	6	9570
18	MARILYN PARKER	0.02%	2	8815
19	JULIE DENTON	0.14%	17	12172
20	STUART BENSON	0.10%	11	11241
21	VITALIS LANSHIMA	0.75%	85	11317
22	ROBIN ENGEL	0.18%	21	11422
23	JAMES PEDEN	0.23%	26	11072
24	MADONNA FLOOD	0.37%	38	10382
25	DAVID YATES	0.48%	45	9449
26	BRENT ACKERSON	0.09%	8	8707
			3,612	**280,188**

Louisville Metro's Six-Year Strategic Plan

5 Objectives and 21 Goals - "Invest in our People and Neighborhoods"

####

Mayor's Goal #16:

Decrease the ratio of abandoned structures to a 10% benchmark ratio. The VAP Ratio is the number of code enforcement cases relative to the total number of parcels.

VAP Statistics as of March 2018

Top 10 Neighborhoods with Highest VAP Ratios

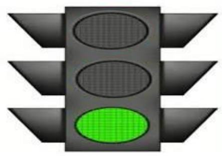
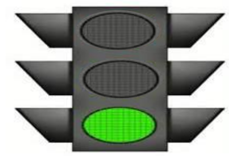
Neighborhood	RATIO	VAP STRUCTURES	PARCEL COUNT
PARKLAND	11.23%	228	2,031
PARK HILL	11.08%	271	2446
RUSSELL	10.14%	336	3315
CALIFORNIA	8.00%	213	2662
PORTLAND	7.53%	441	5856
LIMERICK	7.43%	31	417
SHAWNEE	6.33%	323	5099
CHICKASAW	5.68%	174	3064
SMOKETOWN JACKSON	5.00%	59	1181
SHELBY PARK	4.83%	62	1283
		2,138	**27,354**

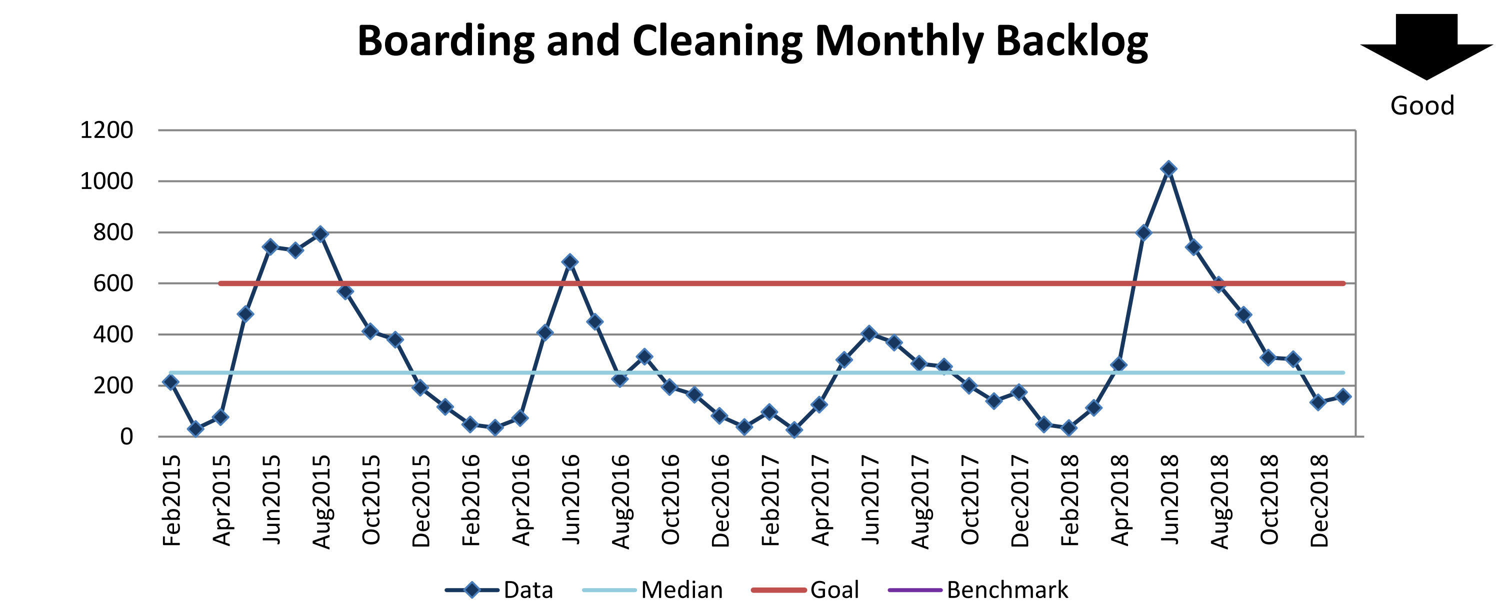
Boarding and Cleaning Monthly Backlog
Develop Louisville

KPI Owner: Darrell Coomer **Process: Property Management**

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY13 monthly average: 1,066 open Goal: Maintain a backlog of no greater than 600 open boarding, cleaning and cutting work orders in a month. Benchmark: TBD	Data Source: Hansen Goal Source: Dept Strategic Plan Benchmark Source: TBD	Plan-Do-Check-Act Step 5: Pilot short term and/or long term solutions Measurement Method: The number of work orders open at the end of each month. Why Measure: To help quantify the challenge of neighborhood blight. Next Improvement Step: Using Public Works Crews in addtion to C&R Vacant Lots Crews working overtime as needed.

How Are We Doing?

FY2019 Year-to-Date Goal	FY2019 Year-to-Date Actual		Jan2019 Goal	Jan2019 Actual	
4,200	**2,722**		**600**	**157**	
Work Orders	Work Orders		Work Orders	Work Orders	



Root cause analysis is not necessary because there is no gap between the goal and current performance.

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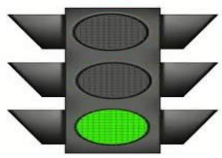
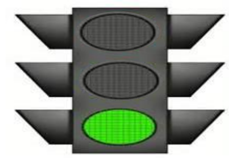
Foreclosures Initiated
Develop Louisville

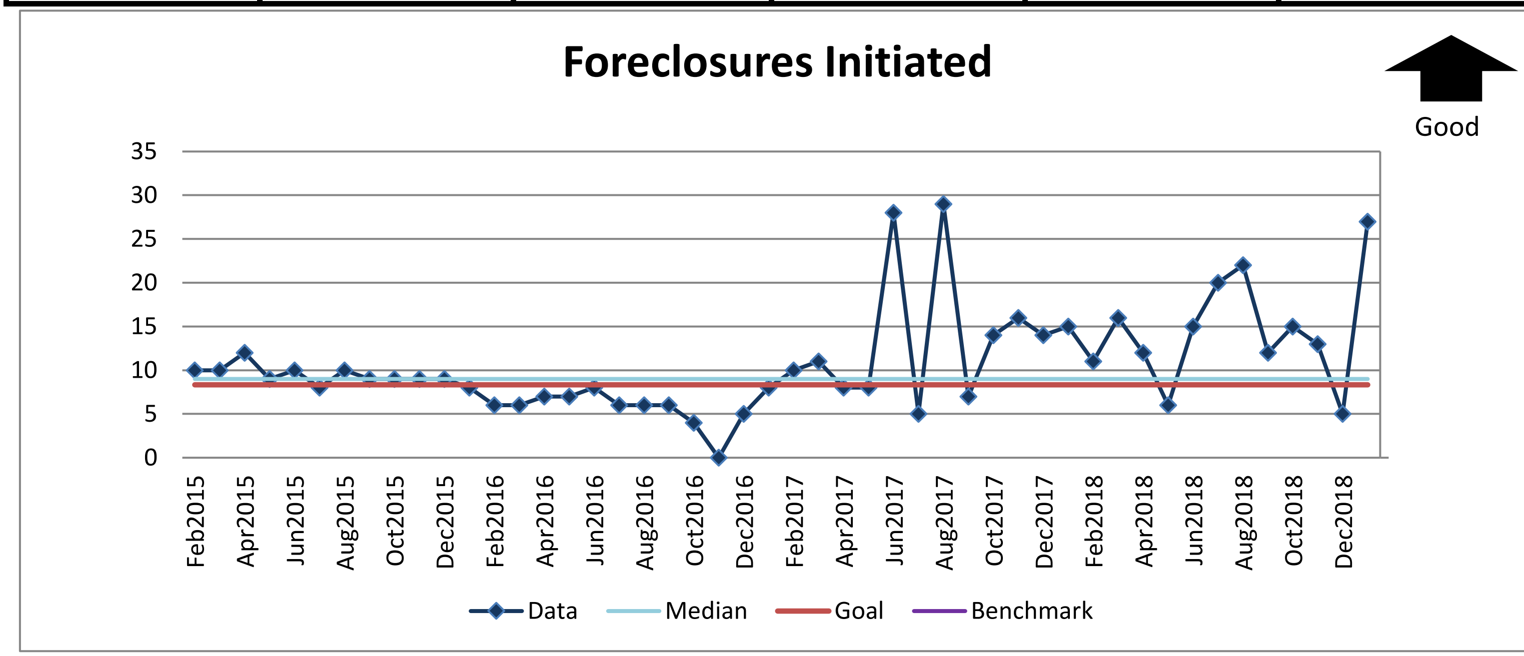
LouieStat

KPI Owner: Mary McGuire | **Process: VAP Foreclosure**

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY16, 94 Foreclosures Initiated Goal: Initiate 100 VAP Foreclosures in FY17; this relates to Mayor's Goal 16: Resolve Abandoned Properties; it is an Initiative to systematically foreclose on vacant and abandoned properties in targeted areas Benchmark: TBD	Data Source: SharePoint List Goal Source: IDT and Department Team Goal Benchmark Source: TBD	Plan-Do-Check-Act Step 5: Pilot short term and/or long term solutions Measurement Method: Count of vacant/abandoned properties on which Metro has initiated a VAP foreclosure Why Measure: Foreclosure helps return an abandoned property to productive use by changing the owner(s) Next Improvement Step: Department will work with County Attorney to identify resources to continue relationship with private counsel.

How Are We Doing?

FY2019 Year-to-Date Goal	FY2019 Year-to-Date Actual		Jan2019 Goal	Jan2019 Actual	
58	**114**		**8**	**27**	
Foreclosures Initiated	Foreclosures Initiated		Foreclosures Initiated	Foreclosures Initiated	



Root cause analysis is not necessary because there is no gap between the goal and current performance.

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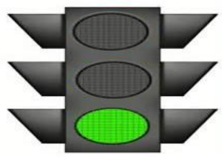
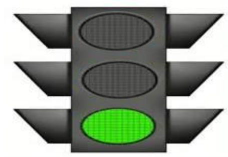
Metro Demolitions
Develop Louisville

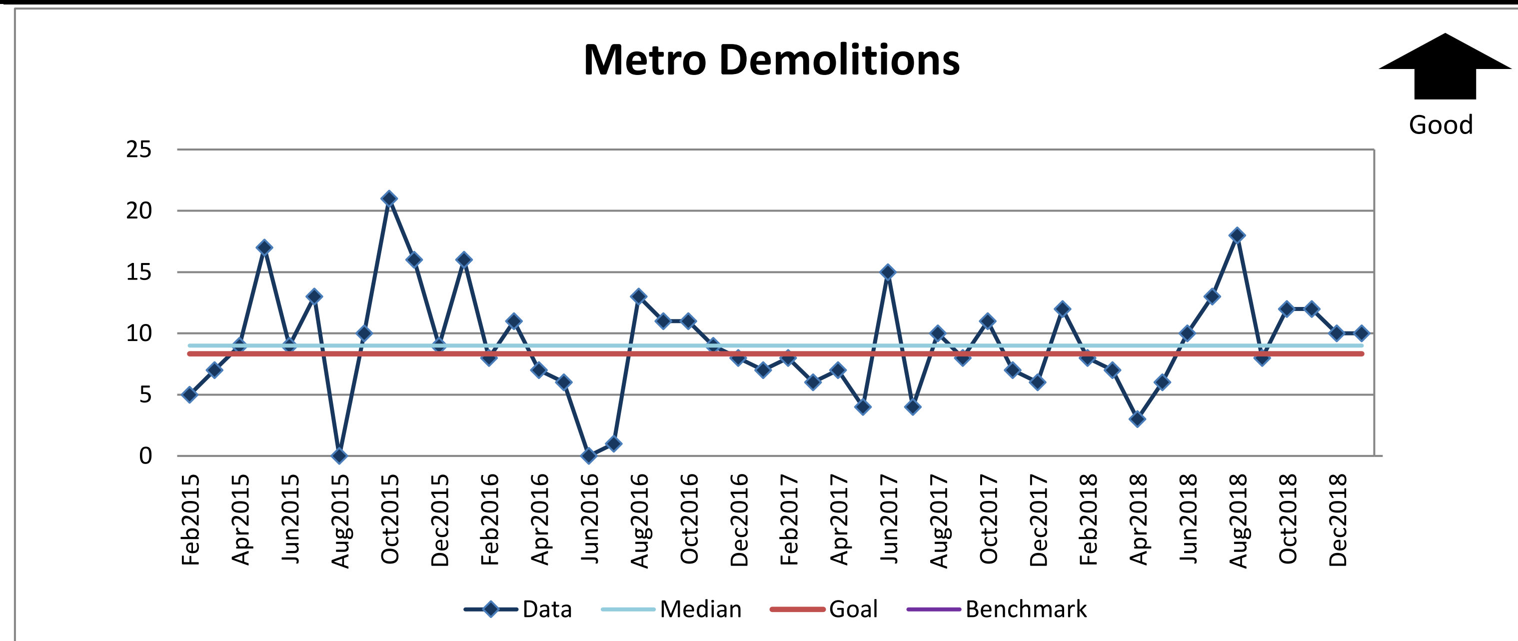
LouieStat

KPI Owner: Sally Jessel and Carrie Fry **Process: Demolition**

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY16, 107 structures demolished Goal: Demolish 100 structures in FY17; this relates to Mayor's Goal 16: Resolve Abandoned Properties; it is an initiative to demolish blighted properties Benchmark: TBD	Data Source: Hansen Goal Source: IDT and Department Team Goal Benchmark Source: TBD	Plan-Do-Check-Act Step 4: Generate and prioritize potential solutions Measurement Method: Count of vacant/abandoned structures demolished monthly by Louisville Metro Why Measure: Demo candidate properties pose a health and safety concern to citizens and depress property values and community vitality Next Improvement Step: Implementation of a property severity ranking to prioritize demolition cases

How Are We Doing?

FY 2019 Year-to-Date Goal	FY 2019 Year-to-Date Actual		Jan2019 Goal	Jan2019 Actual	
58	83		8	10	
Demolitions	Demolitions		Demolitions	Demolitions	



Root cause analysis is not necessary because there is no gap between the goal and current performance.

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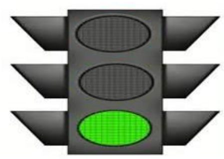
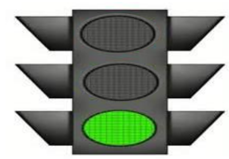
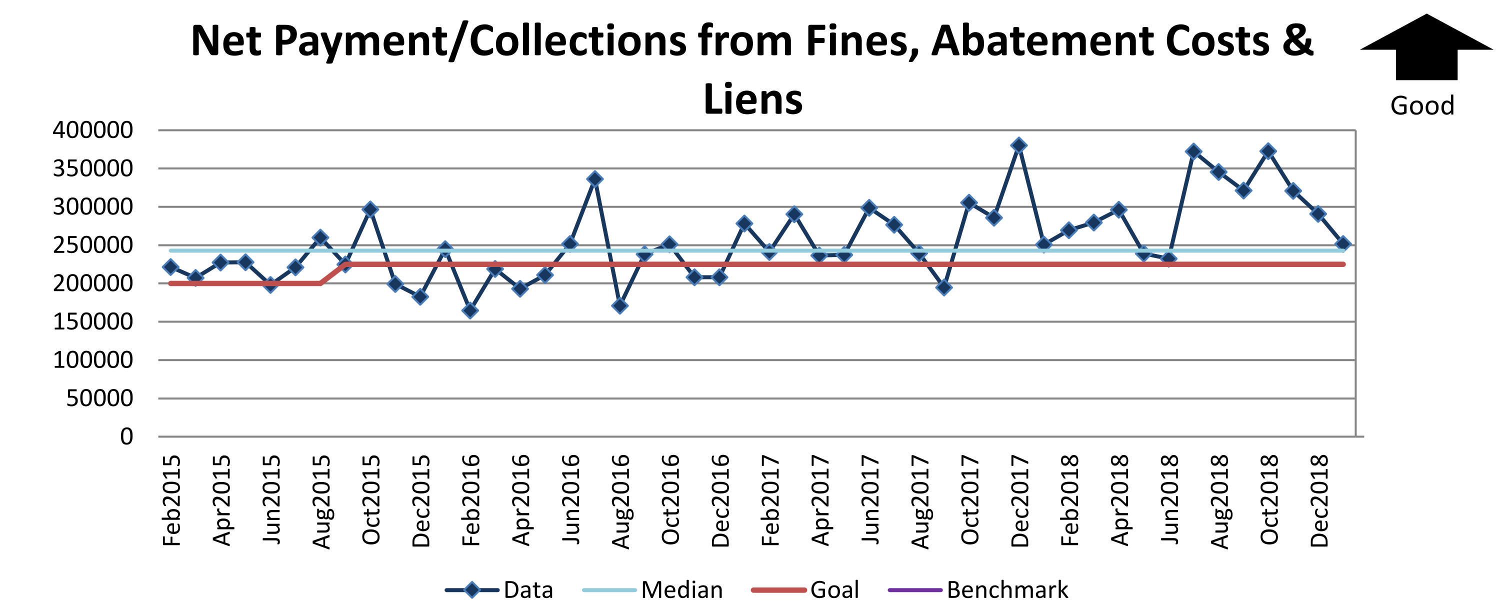
Net Payment/Collections from Fines, Abatement Costs & Liens
Develop Louisville

KPI Owner: John Flood | **Process: Collections**

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY2012- $536,629 **Goal: $2.7 million per year** **Benchmark: TBD**	**Data Source: LeAP** **Goal Source: Budget for C&R** **Benchmark Source: TBD**	**Plan-Do-Check-Act Step 8: Monitor and diagnose** **Measurement Method: Sum of fees collected per month** **Why Measure: TBD** **Next Improvement Step: Increase Collections**

How Are We Doing?

FY 2019 Year-to-Date Goal	FY 2019 Year-to-Date Actual		Jan2019 Goal	Jan2019 Actual	
1,575,000	**2,275,657**		**225,000**	**251,741**	
Dollars	Dollars		Dollars	Dollars	



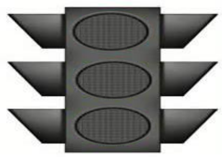
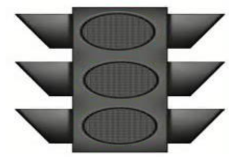
Root cause analysis is not necessary because there is no gap between the goal and current performance.

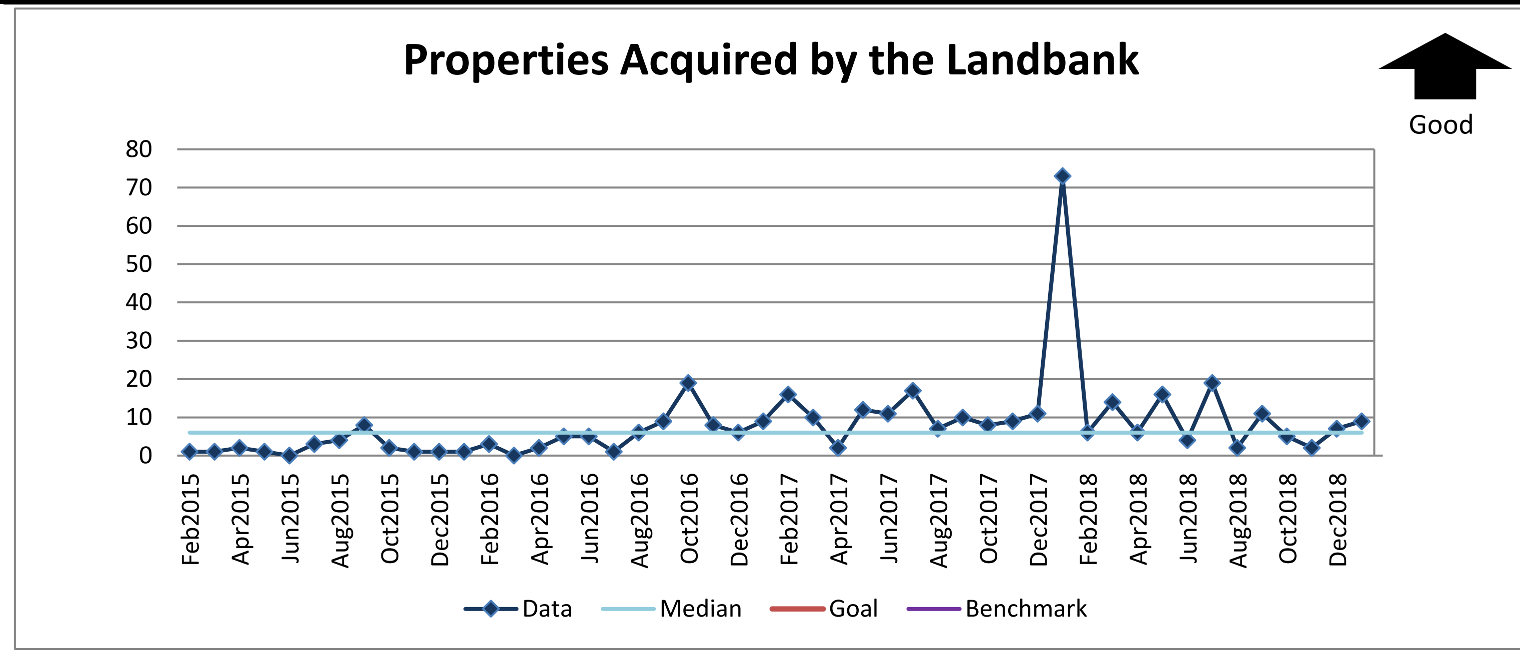
Properties Acquired by the Landbank
Develop Louisville

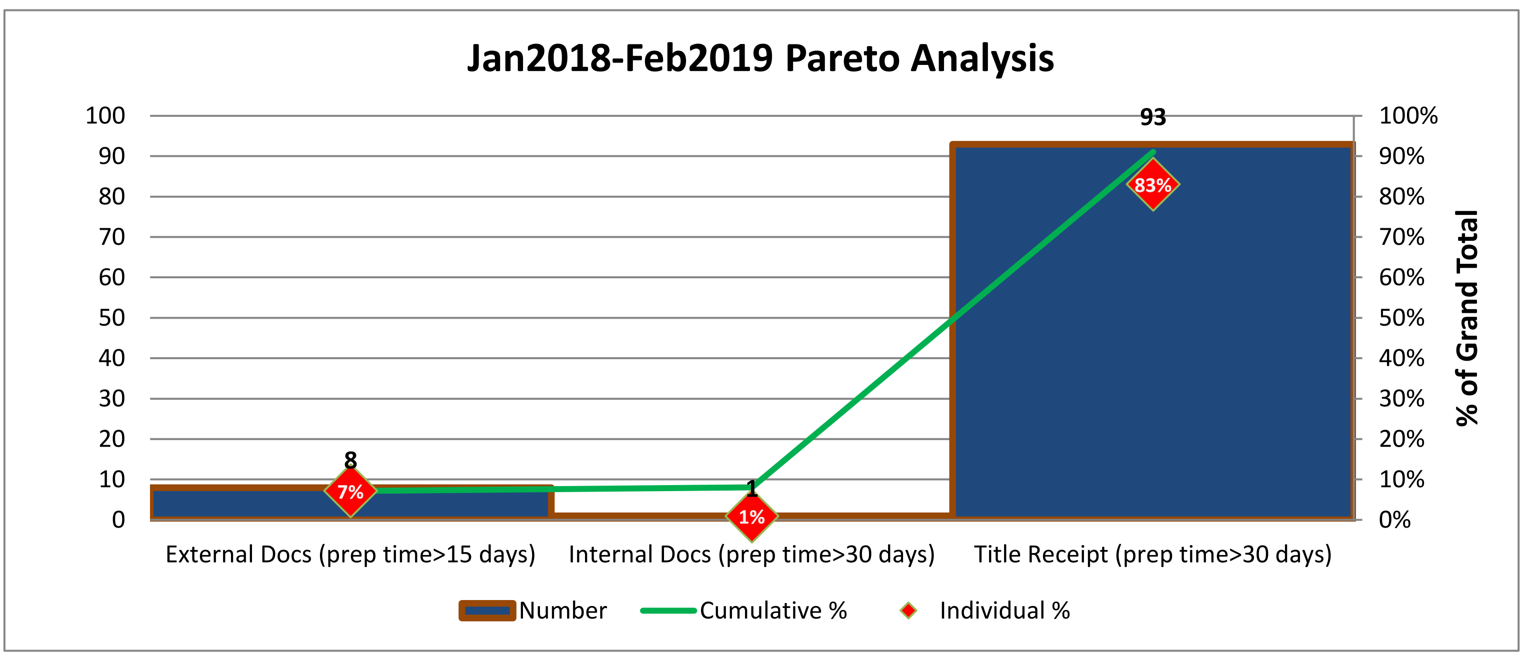
KPI Owner: Latondra Yates **Process: Acquisitions**

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY2012 - 2 properties Goal: N/A - input measure Benchmark: TBD	Data Source: SharePoint Goal Source: N/A Benchmark Source: TBD	Plan-Do-Check-Act Step 1: Define the problem Measurement Method: Count of properties acquired by the Vacant & Public Property division each month Why Measure: To reduce the ratio of abandoned properties and to return underutilized property to productive use Next Improvement Step: Root cause analysis of slow acquisitions

How Are We Doing?

FY2019 Year-to-Date Goal	FY2019 Year-to-Date Actual		Jan2019 Goal	Jan2019 Actual	
TBD	**55**		**TBD**	**9**	
Properties	Properties		Properties	Properties	





Report Generated: 02/07/2019 Data Expires: 02/11/2019

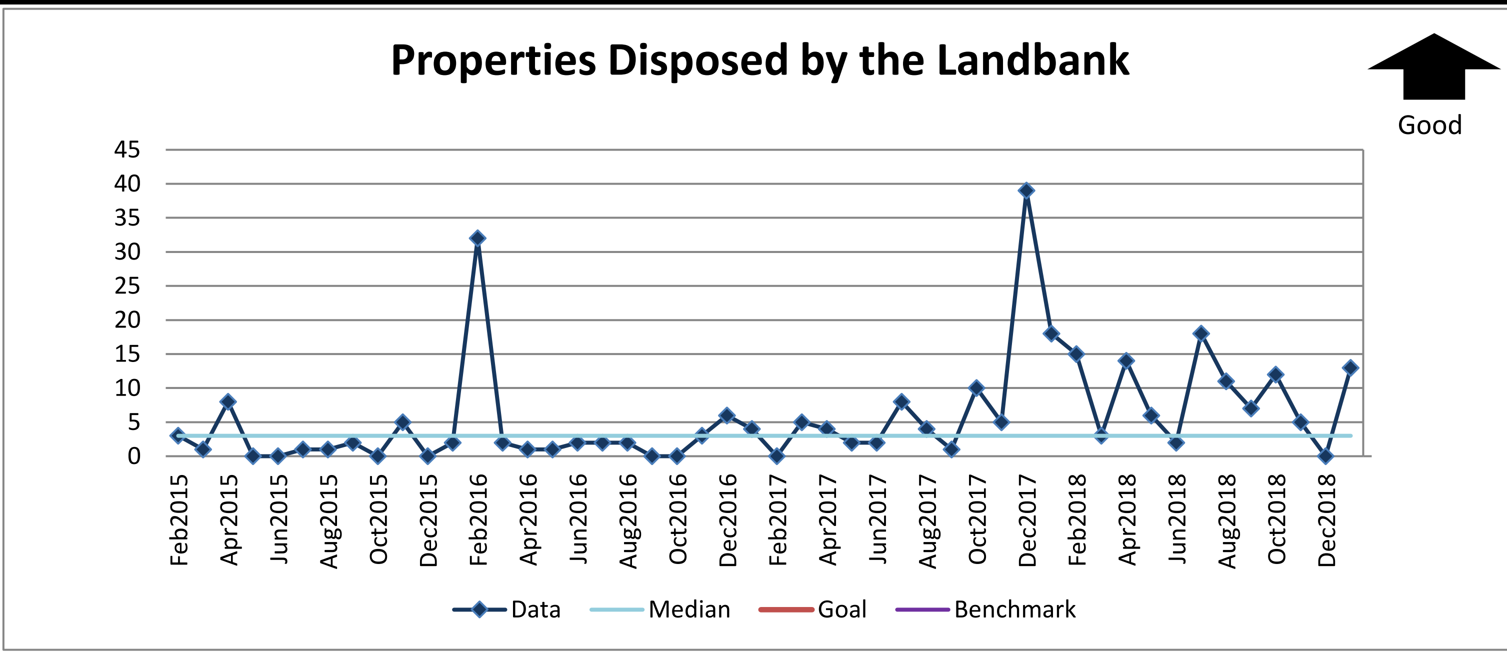
Properties Disposed by the Landbank
Develop Louisville

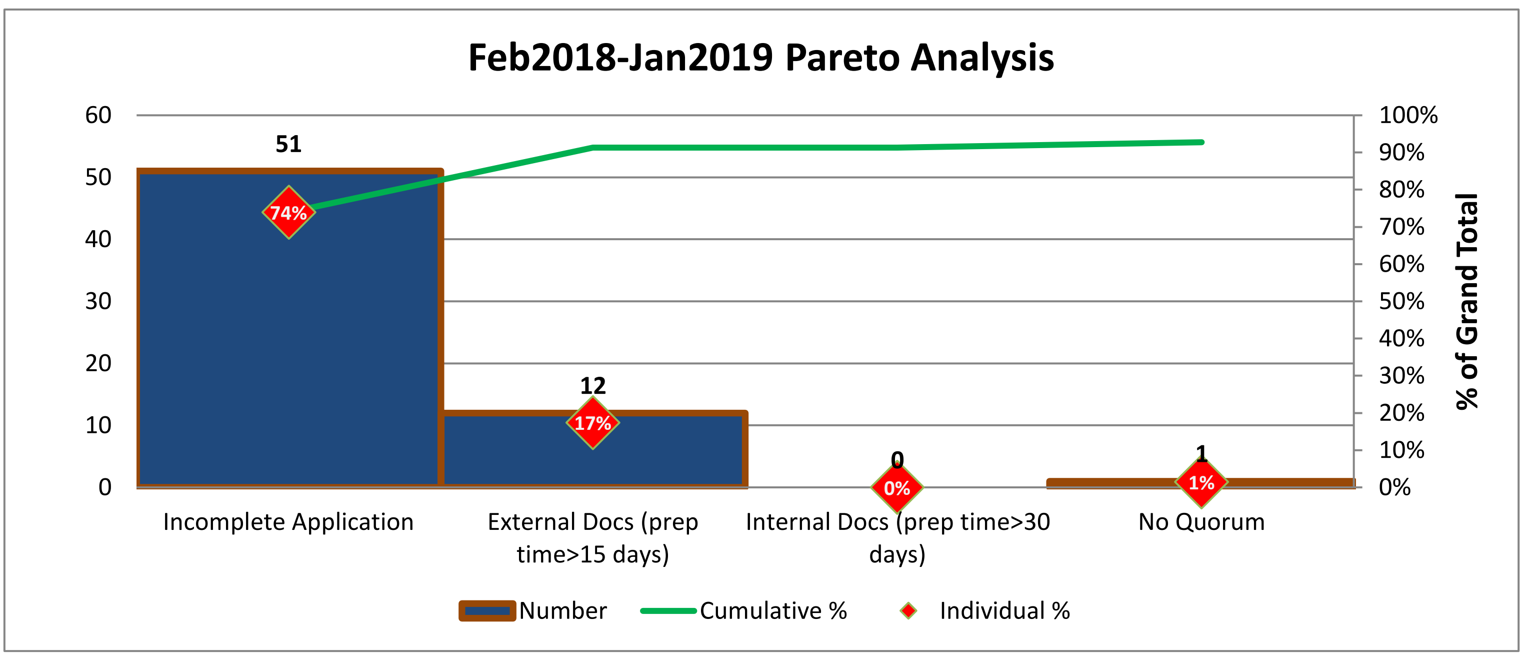
KPI Owner: Latondra Yates & Connie Sutton | **Process: Dispositions**

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: TBD Goal: TBD Benchmark: TBD	Data Source: SharePoint Goal Source: TBD Benchmark Source: TBD	Plan-Do-Check-Act Step 1: Define the problem Measurement Method: Count of properties disposed by the Vacant & Public Property divisions each month Why Measure: To reduce the inventory of vacant properties and to return underutilized property to productive use Next Improvement Step: Determine Goals

How Are We Doing?

FY2019 Year-to-Date Goal	FY2019 Year-to-Date Actual	Jan2019 Goal	Jan2019 Actual
TBD	66	TBD	13
Properties	Properties	Properties	Properties





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