

Airbnb Reviews of Jeff and Linda Ross, 1324 S. Brook St.

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"Jeff and Linda were great hosts! They really try to make their home as hospitable as possible...stocking their kitchen with snacks, kitchenette with beverages, and the private area with helpful visitor information (restaurant recos, maps, etc). The location is only 10 minutes away from every area we ended up in.. NuLu, Bardstown, and downtown. The bed was so comfy and the space was really clean. I would highly recommend :)" – Barbara Wang, June 2017

"This Airbnb is a great value. The owners were fabulous hosts, the location was superb. We were able to navigate around town with ease. The home was spotless, hosts were very hospitable. I would highly recommend staying here to anyone." – Cathie Stevens, June 2017

"My mom and I loved staying here! We stayed for 3 nights and felt right at home. The house was so beautiful and Jeff and his wife were great! Their dog Callie was super sweet as well! They literally thought of everything from toiletries to snacks to brochures about various places in Louisville. We had the entire upstairs to ourselves (two bedrooms, private bathroom, and mini kitchen area with microwave/mini fridge/sink/etc.). We were given our own lock code so we could enter the house freely. They even let us do a load of laundry. We had zero complaints and major compliments!" – Taylor Frye, June 2017

"Although I've used Airbnb before, I can honestly say that my stay here is the best I've had yet. Not only did Jeff graciously provide everything a traveler could need during his/her stay (drinks, snacks, travel essentials, etc.) without charge, he was incredibly helpful in helping me navigate Louisville and made me feel very much at home. His home is also located central to all main attractions and is close to public transportation. If you ever visit Louisville, I highly recommend that you stay here!" – Sara Stout, June 2017

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"It was truly a pleasure to stay with Linda and Jeff. They were amazing hosts with an amazing house. I traveled with my family of four including myself of adults. The third floor was plenty of space for us and Jeff was amazing to talk to to suggest local restaurants places of interest. The house itself is breath taking the renovations done on this classic home will have you in awe when you walk in. The shower on the 3rd floor had great water pressure and heated floors in the bathroom were a great extra touch. Flat screen TV in each room with easily accessible and strong WiFi. We truly got a touch of southern hospitality I would definitely stay here again when returning to Louisville and I would HIGHLY recommend others to experience this great Airbnb!" – Bianca Wilcox, May 2017

"Jeff and his wife are incredible people. They were fantastic hosts, and we were blown away with their hospitality. The house is absolutely gorgeous and the rooms were outfitted with large, flat screen TV's

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and comfortable beds. No better place to stay, and you won't meet better people in Louisville. I can't forget, they have the best dog ever!" – Travis Perry, May 2017

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"Jeff and Linda are truly gracious hosts, offering a beautifully renovated historic home in Old Louisville with modern amenities, plenty of snacks, and unlimited kisses from their friendly and well-behaved dog, Callie. They provided lots of information, including date-specific event information that could have impacted our travels. I highly recommend staying with Jeff and Linda if you have the opportunity." – Ryan Jolley, April 2017

"I have been all over the world, and this has got to be the best AirBnb experience ever. All the pictures are on point. The heated bathroom floor is the best. There's a little kitchen area with a fridge stocked with water and ginger ale. There are magazines of food recommendations and things to do. Bathroom is stocked with the right amount of towels and hygiene products. Room is big with windows overseeing the neighborhood. Their dog Kali is probably the best pet I've ever met. There's a parking spot for your car, and an entry code which makes leaving and going soooo much EASIER. He also lives in Old Louisville, which means that most of the tourism and hipster locations are only 5-10 mins away. The neighborhood he lives in is actually a recommended tourism site. He has an extra room on the third floor, but he doesn't book anyone else on the same weekend because he wants you to have your entire privacy. I REALLY REALLY recommend staying here." – Quyen Nguyen, April 2017

"Highly recommend for 1-2 people. Jeff and Linda were great hosts and I could not ask for a better stay. Very clean and way more than I expected. Awesome first Airbnb experience." – Annette Burney, March 2017

"I would highly recommend these accommodations. Spacious, charming, great view and great location. Jeff was a wonderful host and made us feel right at home." – Heather Aceto, March 2017

"Excellent experience all around. Do note that it's a 3rd floor walk-up, but Jeff helped us with the baggage." – Douglas James, March 2017

"Jeff and Linda were really lovely hosts. Their house is beautiful -- a really nice renovation of a historic home in the historic "Old Louisville" district. So their house and the neighborhood are just gorgeous. They were really responsive and checkin/checkout were a breeze. They live in the house, and were very friendly and welcoming, but we were also completely able to come and go as we liked without feeling at all awkward. And the third floor was all ours, so it definitely felt like we had our own space. Everything was exactly how it looked in the pictures, and Jeff and Linda were just great hosts. You'll definitely be happy with your stay here." – Kody Manke, March 2017

"Our stay with Jeff and Linda (and Callie) was wonderful! Their home is beautiful, and the comfortable room and convenient location helped make the experience extremely enjoyable!" – Rachel Lee, March 2017

"Jeff & Linda are two of the warmest, kindest, most hospitable & most generous people I have ever met. Their house is GORGEOUS, very comfortable & extremely well located. Staying at Jeff & Linda's was a joy, truly, & made my trip to Louisville extra special. I HIGHLY recommend this accommodation folks. One of the best experience I've had thru Airbnb to date. Thanks Jeff & Linda! & see you next time!!!" – Ariel Resnikoff, February 2017

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"My friend and I had a great stay in Louisville! Jeff and Linda's home is lovely. All of our destinations were just a short drive away from their home. Parking is easy! Our room was very clean and cozy. Heated bathroom floors were a nice treat!" – Emma Swanson, February 2017

"I really appreciated that Jeff & Linda's hosting makes us feel relaxed and comfortable not only for the initial days but also for the whole period of our staying at their home. That is the first time we went to Louisville, Jeff & Linda helped us so much with enthusiasms. I like their Victorian style house which is built in 1900 and old Louisville very much as well. Hope to visit them again and little Kelly. Give our bests to you! Thank you." – Joyce Cai, February 2017

"My teenage granddaughter and I had a wonderful stay in Jeff and Linda's beautiful Victorian home for 3 nights. It was a real plus to have twin beds. Heated bathroom floor was wonderful, beds were very comfortable. Enjoyed visiting with them after we returned from our busy days. Their house is very conveniently located to all the attractions we wanted to see." Toni Turner, January 2017

"Great place. Friendly hosts. Easy parking. Great stay overall." – Matt Bauer, December 2016

"Thank you Jeff and Linda for your hospitality! Your place is very nice and we enjoyed our stay there. You made us feel very welcome." – Alban Doci, November 2016

"Jeff and Linda were lovely to stay with. Not only was the space more than comfortable (the heated bathroom floor was luxurious), Jeff, Linda, and their dog Callie were excellent hosts. They even came out to watch the cyclocross race I was participating in, and fed me homemade chicken soup when I caught a cold. I could not have asked for a more pleasant stay in Louisville. Thanks, guys, and see you next year!" – Laura Williams, November 2016

"Jeff and his wife were great. I had the third floor to myself. Even their dog respected that last set of stairs as off limit. The bed was comfortable and the room was spacious. The heated bathroom floor was a nice surprise in the morning. They were friendly to visit with and Jeff even provided an early morning ride to the airport which was close by." – Lori Ockels, October, 2016

"Jeff and Linda were amazing hosts. I would 100% stay again and recommend to any guests looking for a nice quiet getaway in Louisville. I've stayed at a lot of airbnb's and your home was my favorite." – Eric Michaelis, October 2016

"Jeff and his wife were welcoming and friendly hosts. They have a beautifully renovated home in the heart of Louisville. Everything was 5-10 mins away via car. The third floor that we stayed in was lovely and had thoughtful touches that made our stay very comfortable. Thank you for making our visit so pleasant!" – Angela Goebel, October 2016

"Jeff was extremely hospitable. The house was amazing. It was clean, easy to get around and comfy. I would definitely stay here again. It was also very well priced." – David Suits, October 2016

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Welcome to our home! We're glad you're here. Below is some helpful info.

WiFi Instructions:

There are 4 wireless networks available: **Ross1324**, **Ross1324_2GEXT**, **Ross1324-5G**, and **Ross1324-5G_5GEXT**. Use whichever has a strong signal for you. (Those with **5G** in the name should be the fastest.) Each network uses the same password of **Ross1324**. If you want to use the wireless printer named **HP Office Jet Pro 8610** found in the 2nd floor office, connect to the network called **Ross1324**.

Samsung Smart TV Instructions (twin bed room):

For basic on/off and channel selection, use the non-branded remote that is by the channel guide. To use the smart TV capability for Internet, Netflix, YouTube, etc., use the Smart Hub button on the Samsung remote found in the right-hand drawer of the stand between the beds. A DVD player is connected with its own remote.

Toshiba TV (queen bed room):

For basic on/off and channel selection, use the non-branded remote. Use the Toshiba remote to operate DVD.

Heat and Air Conditioning:

- The 3rd floor heat and air is controlled by the thermostat in the 2nd floor hallway. Set it to whatever you like.
- The bathroom floor is heated. You can adjust the temperature or turn it on/off using the thermostat near the floor beside the linen shelf/cabinet in the bathroom.

Security System Notes:

- Each party will be given a 4-digit security code upon arrival. This code will allow you in the back door of the house. Just enter the code and the door should unlock and disarm the security system if it is enabled.
- If you enter the house and hear the security panel in the 1st floor front hallway saying "Disarm system now," then enter the code at the hallway panel.
- When leaving the house by the back door, press the lock button in the middle of the keypad and the door will lock and enable the security system.
- Because of sliding locks used on the inside of the front door, we don't use that door for coming into the house unless someone is inside to unlock it for you. We also do not use it to leave the house unless someone is inside to secure the sliding locks behind you.
- All windows and doors on the 1st floor have security sensors, as do windows on the 2nd and 3rd floors that are accessible via the fire escape or roof.
- Glass break sensors on each floor will set off the alarm if they detect the sound of glass breaking while the security system is armed.

Emergency Notes:

- Each floor has smoke detectors.
- A carbon monoxide detector is in the 2nd floor master suite.
- There is a fire extinguisher on each floor of the house: on the 3rd floor in the kitchenette vanity; in the 2nd floor hall closet; in the 1st floor kitchen pantry nearest the side door.
- A fire escape is accessible through the back window of the 3rd floor queen bedroom. To use it, go out the window, down several steps to the 2nd floor landing, unhook and lower the ladder to the ground, and climb down the ladder. The fire escape is also accessible through the 2nd floor master bedroom.
- Call 911 for emergency services such as fire, police or medical needs.
- Contact Jeff (502-645-7750) or Linda (502-897-3791) if there is an emergency (or anytime you need us).
- There is a first aid kit under the sink in the 3rd floor bath vanity.

Miscellaneous:

- There is an ironing board in the 2nd floor hallway closet. The iron is in the 2nd floor bath linen cabinet.
- Out of respect for nearby neighbors, we request that outside activity be very quiet between 11pm-7am.
- Recycling bins are in the bottom cabinet of the 1st floor kitchen island to the far left of the sink.
- Help yourself to any Keurig drinks in the 1st floor kitchen and any snacks on the kitchen island.

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