

Office of Management and Budget

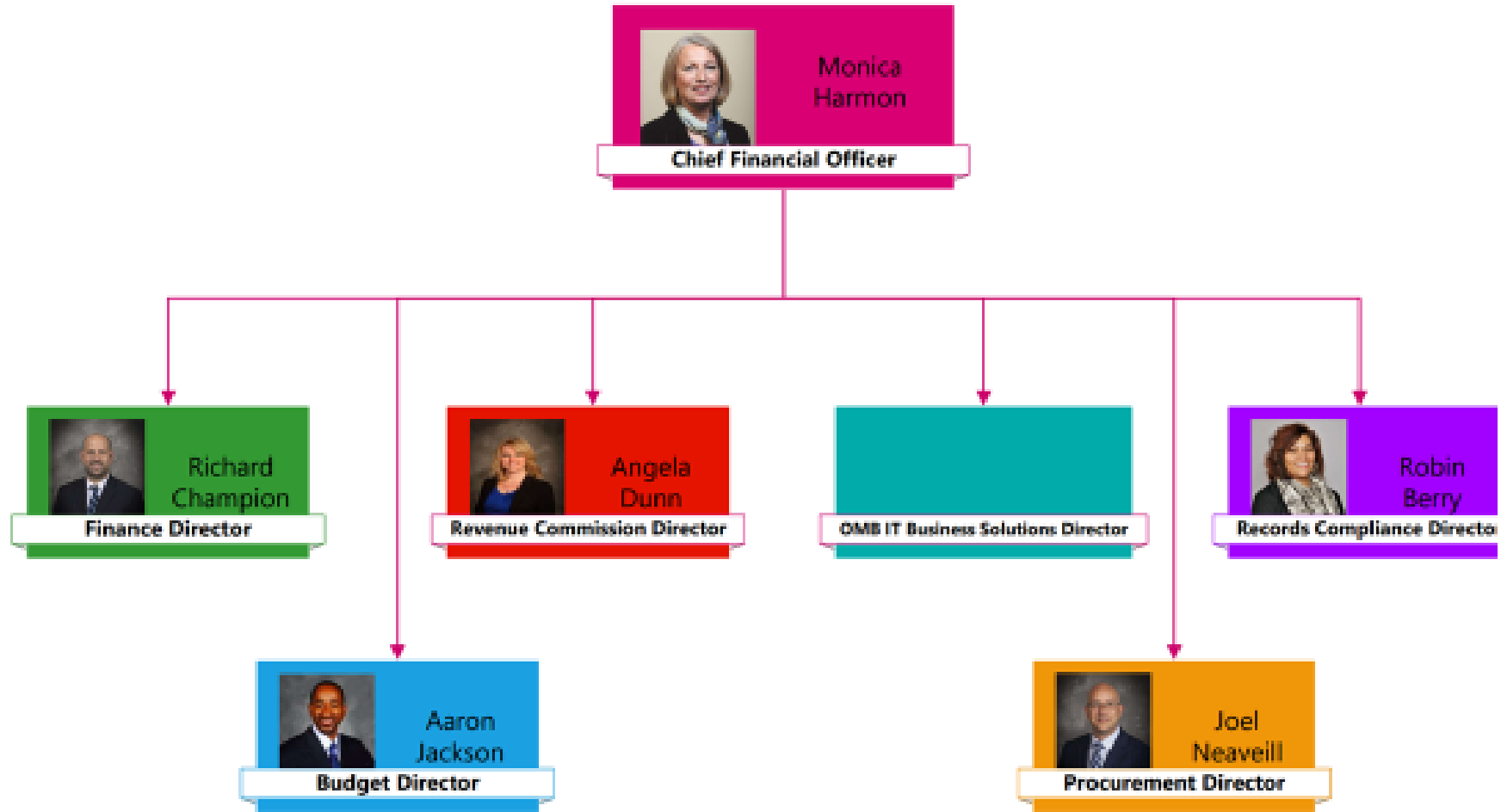
MAY 9, 2022



OMB



Office of Management and Budget



FINANCE AND BUDGET



Finance

A/R OMB Finance	FY2021	YTD FY2022
Lien Collections(Millions)	\$2.8M	\$3.3M

Payroll Implementation of CBA/SLA	FY2021	YTD FY2022
Collective Bargaining Agreements	3	7
Service Level Agreements	31	26

Finance

GFOA Recognitions	Last Recognition	
Annual Comprehensive Financial Report	FY2020	11 Years
Annual LMG Budget	FY2022	9 Years
National Procurement Institute Award of Excellence	FY2021	1 Year

Single Audit	FY19	FY20	FY21
Total Expenditures	\$55,240,431	\$85,409,030	\$188,920,204
Grants Types	70	72	69
Sub Recipients	37	40	57

Finance

	ERA
Total Funding Received (FY21 & 22)	\$103,844,790
Total Expended as of 03/31/2022	\$75,966,222
Households served as of 3/31/2022	14,566

AP Metrics	FY2020	FY2021	YTD FY2022 (MARCH)
Direct Pays	3,015	5,389	5,742
Invoices	106,577	134,143	115,240
Average Monthly Supplier Updates	304	606	766

PROCUREMENT



Procurement

Procurement	FY2021	YTD FY2022
# of Purchase Orders	11,854	10,096
# of Pcard Transactions	24,942	24,047
# of Competitive Bids	99	63
# of Contracts awarded	209	253

Recent savings by consulting with agency(ies)	During FY2022
Laser Safety Glasses LMPD	\$42,500
Road Salt - PWS	\$41,363
Since February 2022 for equipment, materials	\$75,000

RECORDS COMPLIANCE



RECORDS COMPLIANCE

OPEN RECORDS	FY2021	YTD FY2022
Records Received	1,891	563
Records Destroyed		
Records Received	1,165	N/A
Toters	60	145

RECORDS COMPLIANCE

OPEN RECORDS	FY2021 (Mar 21-Jun 21)	YTD FY2022
ORR request(s) received	2,088	8,589
ORR request(s) closed	1,107	7,669

Notes:

Next Request went live March, 2021. There were additional records in the pipeline when ORR went live but our data has not been reviewed sufficiently to provide multiple metrics.

OMB IT BUSINESS SOLUTIONS



e-Merge Project Update

- Executive Sponsors
 - Chris Seidt – CIT
 - Ernestine Booth – HR
 - Monica Harmon - OMB
- Project Management Team (PMT)
 - Ben Roper – Berry Dunn
 - Ian Biggers – Berry Dunn
 - Sharon Meador – CIT
- Public Safety Steering Committee
 - Jody Meiman - chair
- Organizational Change Management Team (OCM)
 - Sondra Hathaway – Berry Dunn
 - David Holland – HR
 - Scott Render – CIT
 - Kristina Messina - OMB
- Functional Area Teams
 - Over 25 different functional areas and leads



Executive Summary

- Workday End-to-End Testing signoff deadline of December 2021 was missed, triggering project timeline extension discussions
- Project timeline extension discussions occurred between project leadership and vendor stakeholders
- Metro and Collaborative agreed in principle to a Workday project timeline extension to October 3, 2022
- End to End Testing sign off with exceptions occurred March 2022
- UKG UAT was stalled for Telestaff due to UKG ransomware attack
- Payroll Parallel testing started April 2022

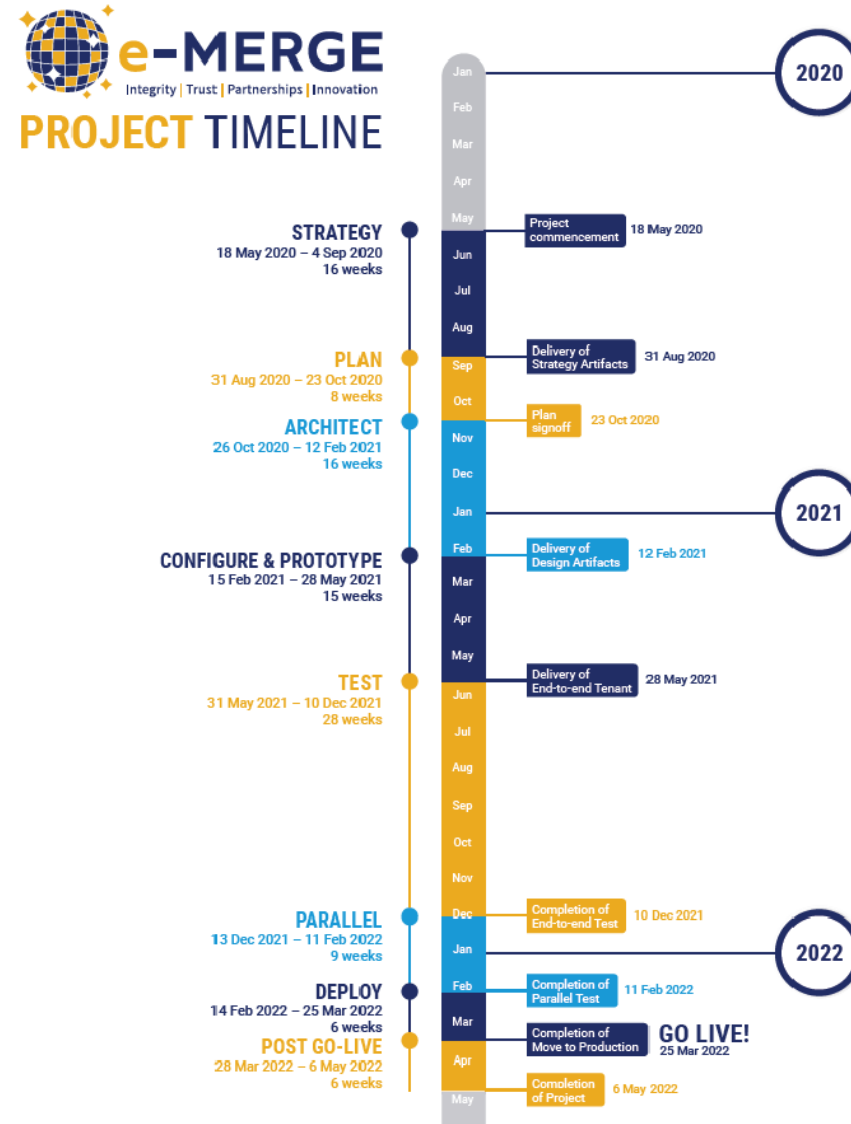
Top 5 Project Issues

- The original project testing schedule could not be maintained
- Insufficient workstream project resources
- Select workstream testing and project activity progress (Financial Accounting, Grants, HCM Core, and Payroll)
- Workday-UKG integrations are not complete
- Project participation

Resource Mitigation Strategies

- Replacement of Metro staff during turnover
- Hired temporary contractual workers
- Dedicated project only resource leads
- Cross departmental resource leads
- Augmentation by software implementation vendor

Original Project Timeline

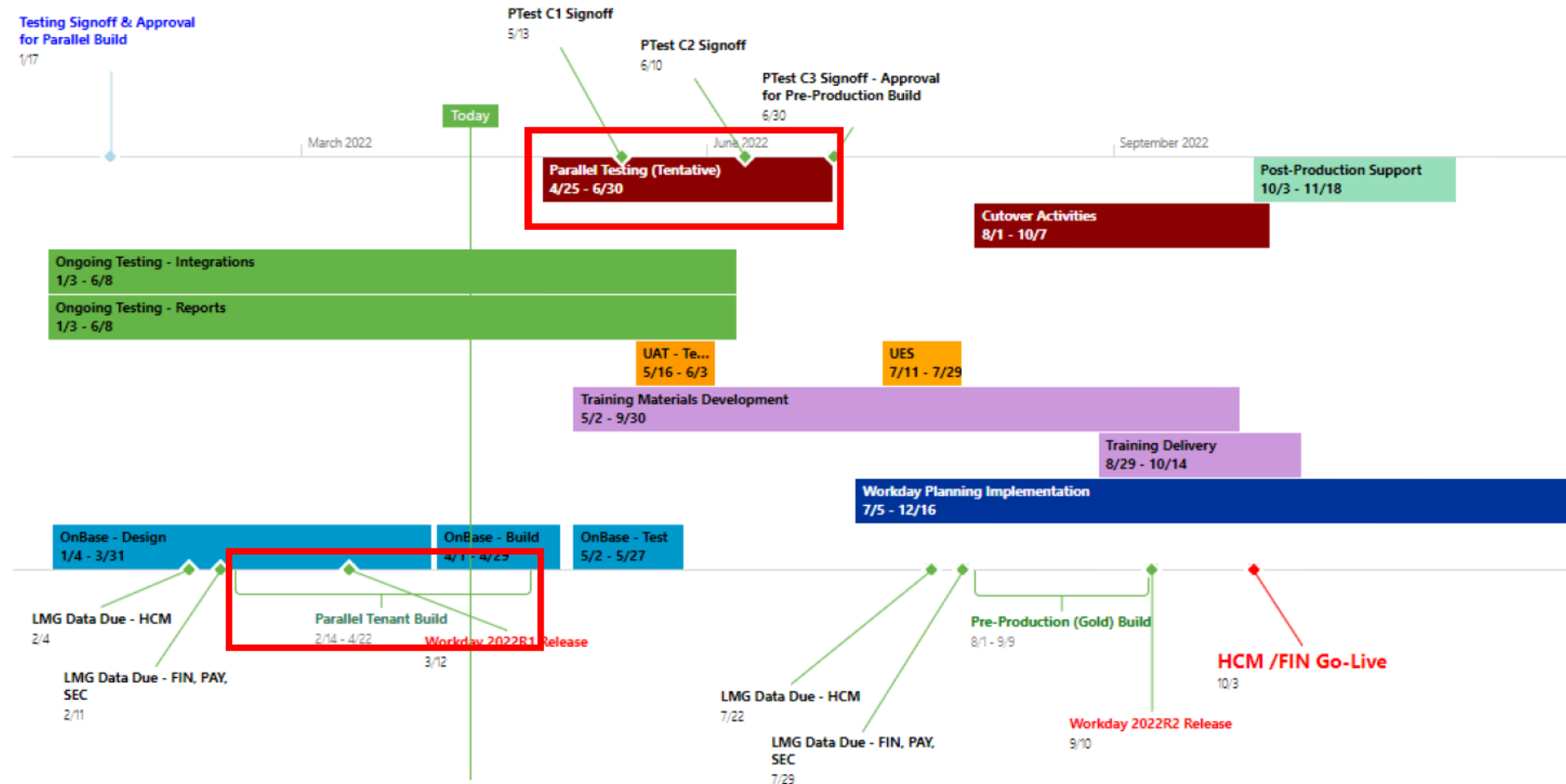


Original Go Live Date – March 28, 2022

New Project Timeline

Updated Timeline

New Go Live Date – October 3, 2022

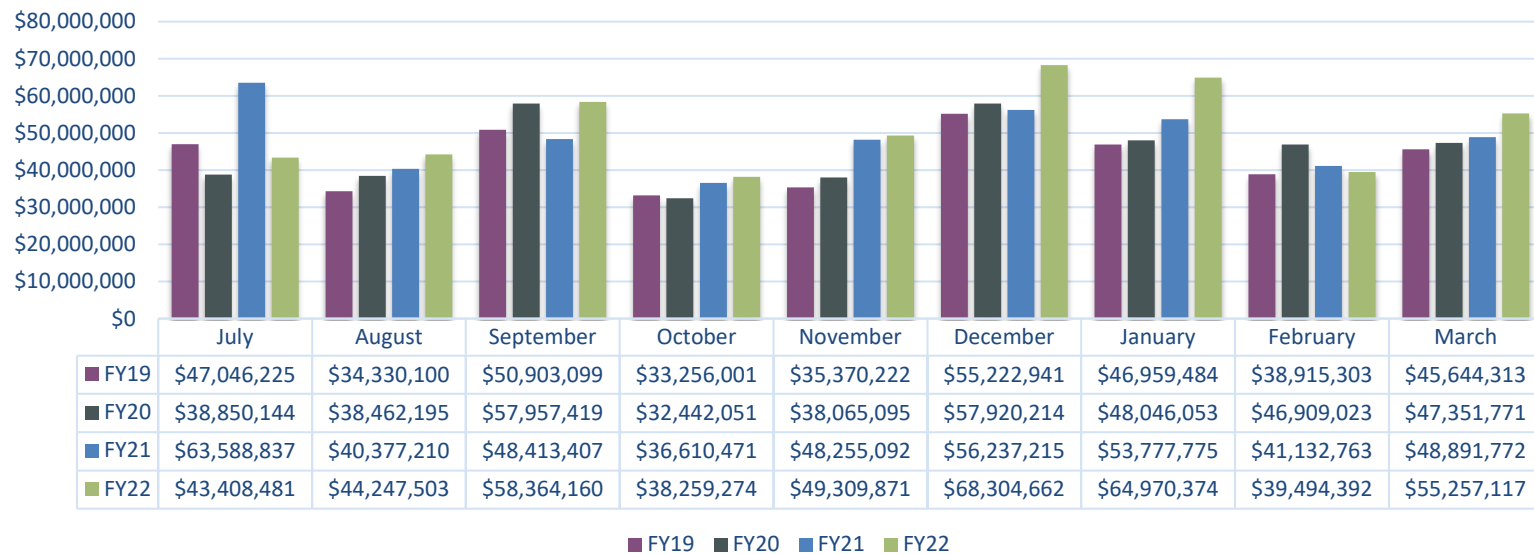


LOUISVILLE METRO REVENUE COMMISSION

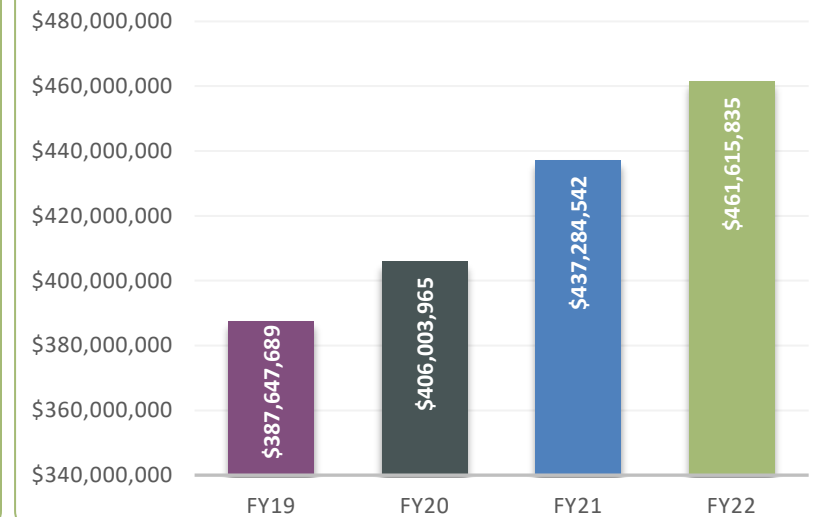


Revenue

OL Tax Monthly Comparison

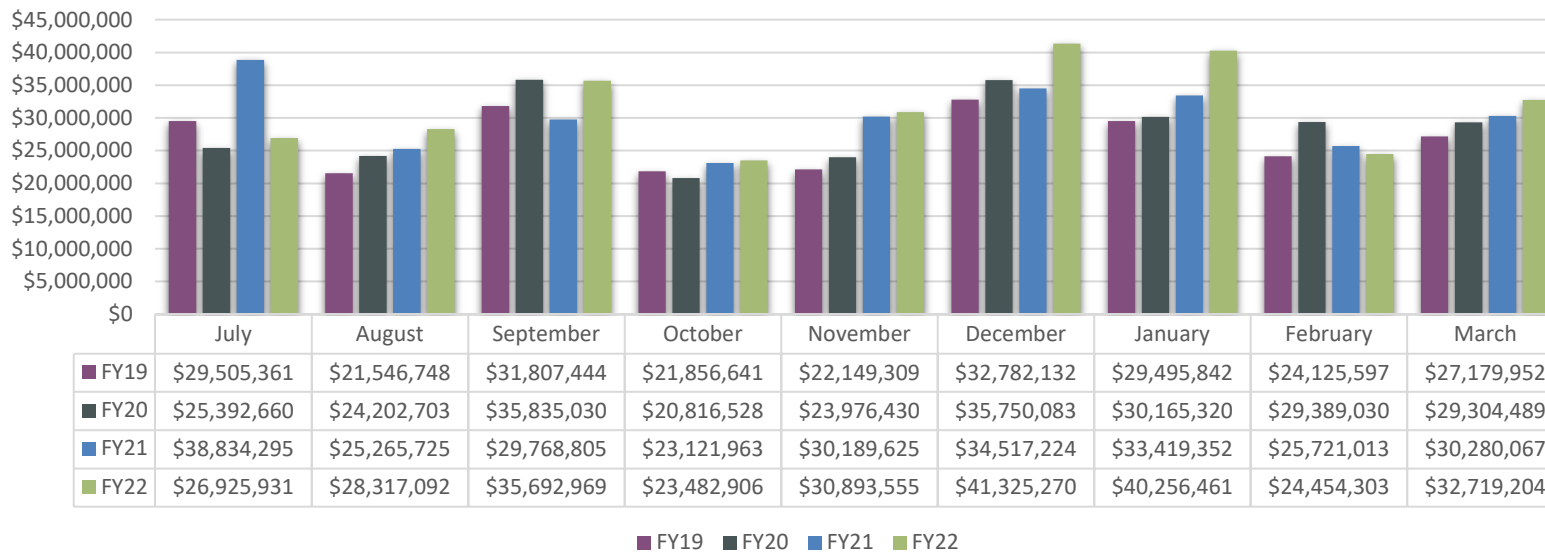


FY YTD OL Tax Collected and Distributed (Jul - Mar)

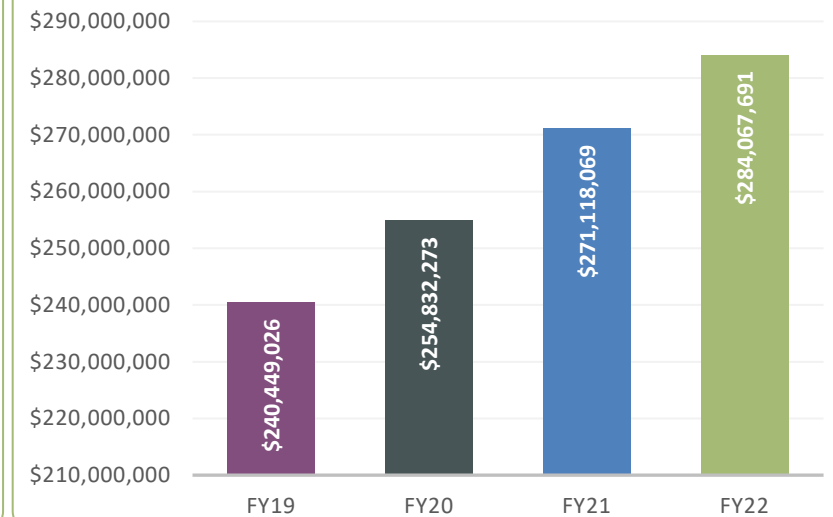


Revenue (Metro)

OL Tax Monthly Comparison

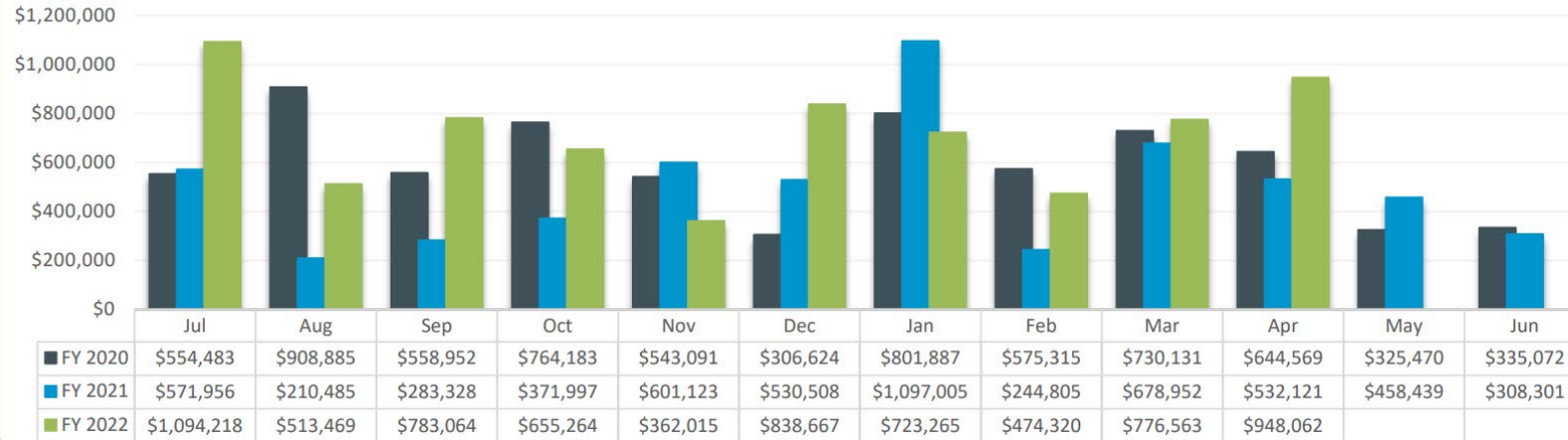


FY YTD OL Tax Collected and Distributed (Jul - Mar)



Recovery

Recovery (Monthly Comparison)



Year to Date Snapshot



FY22 Goal: \$6,813,300.00

Year to Date Recovery (FY 2022)



Yearly Comparison



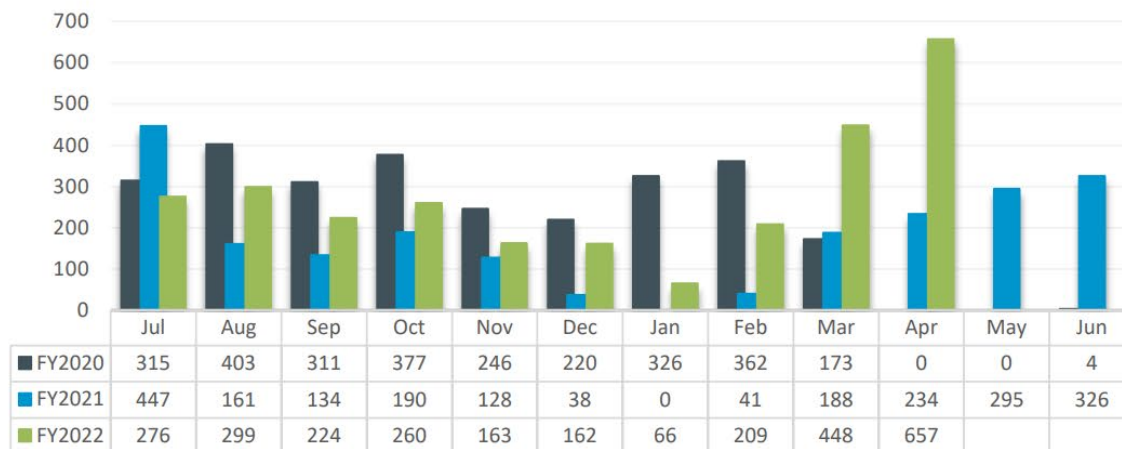
Monthly Average Recovery: \$716,891.00

Improvement FY22 vs FY21: 39.96%

Customer Service

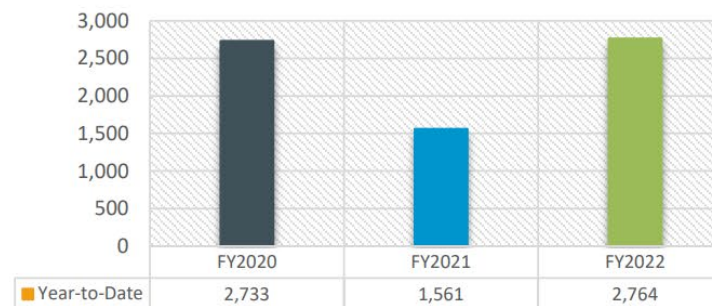
WALK-INS

Walk-Ins



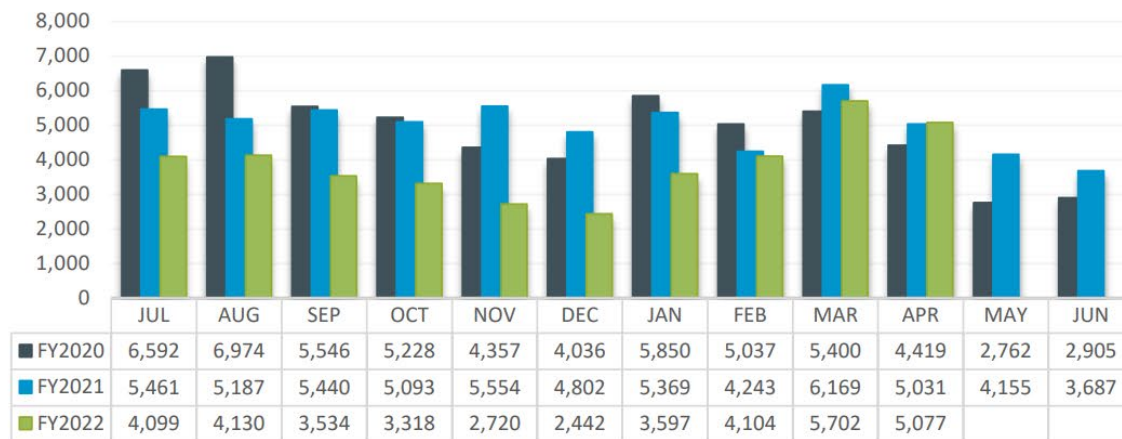
Walk-In Percentage FY21 vs FY22: **77.07%**

Year-to-Date Walk -Ins



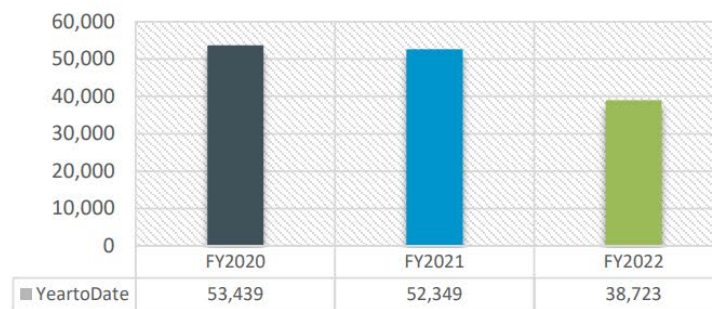
PHONE CALLS

All Incoming Customer Service Calls



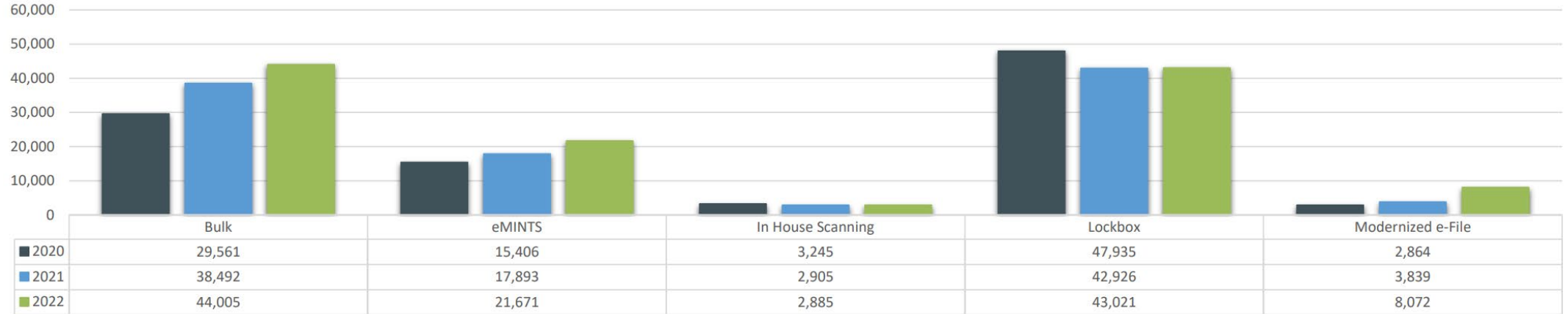
Incoming Calls Percentage FY21 vs FY22: **-26.03%**

YearToDate

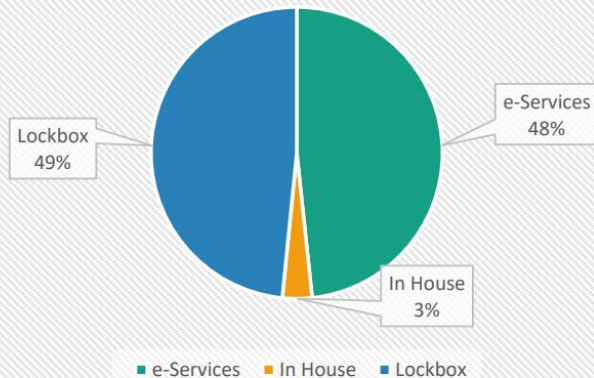


Tax Return by Source

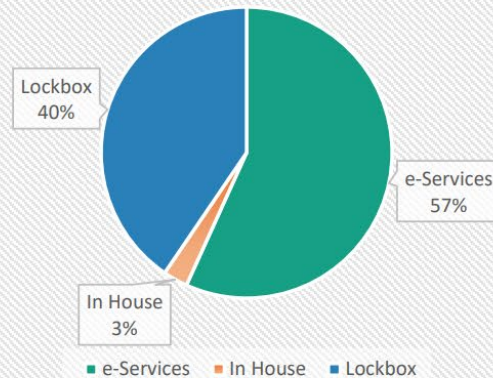
Returns by Source (Calendar Year: January - April)



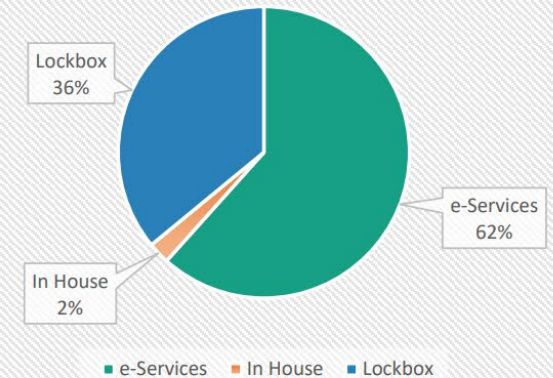
CY 2020



CY 2021



CY 2022



QUESTION AND ANSWER

