

EXHIBIT A

CHARTER COMMITMENTS ON THE TRANSFER OF CONTROL

CHARTER HAS COMMITTED TO:

- ✓ Retain current Time Warner Cable (1,400) jobs and current Charter (1,100) jobs.
- ✓ (Over time) Grow jobs and make additional investments in Louisville.
- ✓ Increase broadband speeds from the current non-competitive 15 Mbps to 60 Mbps with NO increase in cost to customer!
- ✓ Work closely as a PARTNER with Louisville Metro Government and the community with sponsorships and community engagement, including a "Charter Our Community" initiative similar to Habitat for Humanity.
- ✓ Pay increased attention to Louisville - it will be Charter's 2nd largest City!
- ✓ Do Pilot Project in Louisville for 1 Gigabit service, Charter's first commitment of this kind ANYWHERE!

WHY WILL SET TOP BOXES BE NECESSARY?

- ✓ Charter will communicate any changes to customers and Louisville Metro Government, but changes will not be likely for another 1-2 years.
- ✓ In order to have better customer service, the cable company must invest in the system -- this is what Charter is committing to do.
- ✓ LACK OF INVESTMENT by Time Warner Cable has put Louisville's system behind other cities on new investments and system upgrades.
- ✓ Signal encryption allows remote trouble shooting (less service calls) and secures the network.
- ✓ AT&T, Direct TV, Dish Network are already encrypted and require boxes. Time Warner Cable already encrypts in Lexington and Northern Kentucky.
- ✓ Louisville will eventually go all-digital with encryption with or without the transfer of the franchise to Charter -- TWC just has not yet done so.
- ✓ The FCC authorized video providers to encrypt their signal and requires that they provide consumers with advance notice.

BOX BENEFITS:

- ✓ Enhanced Channel Guide and Parental Control Function.
- ✓ Caller ID
- ✓ Remote Service function -- boxes allow for remote troubleshooting, cutting down on truck rolls and home visits; can also turn services on or change remotely.
- ✓ DVR Capability
- ✓ Video on Demand -- allows for thousands of FREE VOD offerings.
- ✓ Frees up space in the broadband pipe to be able to offer the higher 60 mbps broadband speeds and other advanced services in the future.

PRICING:

- ✓ Customers will receive digital boxes free for one, two or five years, depending on level of service.
- ✓ Customers with Limited Basic service will receive two free boxes for two years.
- ✓ Limited Basic customers on Medicaid will receive two free boxes for up to five years.
- ✓ Expanded Basic customers receive two free boxes for one year.
- ✓ Premium Tier customers may receive one free box for one year.
- ✓ Charter currently charges \$6.99/box. Time Warner Cable currently charges \$9.25/box.
- ✓ Charter does not recoup the full-price of these boxes, but keeps the prices as low as possible so customers can benefit from the enhanced services.
- ✓ Cable cards are available for \$2.00/mo and can alleviate the need for a box rental from Charter or the customer could purchase their own box.
- ✓ Customers in MDU's (high-density buildings) often receive a free box as part of their building's contract with the cable television provider.

Charter is very excited to maintain and grow our 2,500 employee base in Louisville, which will improve the system and allow for minimum 60 Mbps broadband speeds and a 1 Gigabit pilot project!