

Office of Resilience and Community Services Metro Council Budget Committee Meeting

February 18, 2021

By Tameka Laird

Mission

To fight poverty and promote compassion, stability, and the empowerment of residents and communities.



OFFICE OF
RESILIENCE AND
COMMUNITY SERVICES

COVID Relief in FY21



4,900+ households helped through Eviction Prevention Phase I



3,900+ households received rental and utility assistance through the community-funded One Louisville: COVID-19 Response Fund



7,800+ households received LIHEAP (Low Income Home Energy Assistance Program) Summer Cooling component



426 households served with basic needs including rent, mortgages, utilities and food; and **3,500+ households** provided by Healthy at Home utility assistance program



700+ seniors served through the Extended Senior Nutrition Program



123 households received Mortgage Assistance



10,500 households assisted with Louisville Water/MSD bills & nearly **1,200 pledges** made to LG&E via Metro Utility Assistance Program



261 residents have been connected to financial assistance and resources through the Financial Navigator Program



18,164 total stays of individuals utilizing Healthy Day Shelter and **12,254 total stays** in Healthy Overnight Shelter at the Salvation Army



31 housed through the “A Way Home” program move families from homelessness to permanent housing

Launched Feb. 15, 2021: Eviction Prevention Phase II

COVID Recovery Efforts in FY22

✓☐ Eviction Prevention

✓☐ Utility Assistance

✓☐ Living Wage Initiatives
(i.e. NP C.A.R.E.S)

✓☐ Homeless Initiatives



NP C.A.R.E.S

"Aiding recovery and building resilience in covid-impacted households"

NP CARES seeks to provide crisis relief, aid recovery, and develop resilience among households that have been negatively financially impacted by the coronavirus pandemic. Our short-term case management emphasizes and incentivizes obtaining and improving employment, job training, completing high school equivalency, developing financial competency, and emergency savings.

Program Benefits

- **1-on-1 worker assistance & support**
 - Goal setting, planning, & coaching
 - Help identifying and accessing community resources
 - Crisis help & resolution
- **Financial Assistance**
 - One-time crisis assistance up to \$500
 - Incentives up to \$1,500*
 - Scholarships for job training or GED preparation & testing*

Eligibility

- Jefferson County Resident
- Income below 200% of federal poverty level
- Loss of income or increased expenses due to pandemic
- Meet ONE of the following:
 - Worked for income in the past 12 months; OR
 - Senior (60+) with fixed income; OR
 - Zero income due to death or domestic violence in past 6 months

*Incentives and scholarships available to participants who agree to pursue employment, education, or income management goal.

For inquires or to see if you are eligible, call Vonnie Beason at 502-313-4094



Questions?

Stay in touch:

Call 574-5050

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