



**Office of Management and Budget  
Division of Purchasing  
Non-Competitive Contract Request Form**

Department	Emergency Services	Department Contact	Edward Meiman
Contact Email	Edward.MeimanIII@louisvilleky.gov	Contact Phone	(502) 572-3451

Contract Type: check one	<b>New</b>	<b>Amendment</b>		
		Additional Funds	Time Extension	Scope
Professional Service	✓			
Sole Source (goods/services)				
	<b>Start</b>	<b>End</b>		
Requested Contract Dates (MM/DD/YYYY)	07/01/2022	06/30/2023		

**VENDOR INFORMATION**

Vendor Legal Name	University of Louisville Commonwealth Institute of Kentucky			
DBA	University of Louisville			
Point of Contact	Brian P Schaefer PHD	Email	brian.schaefer@louisville.edu	
Street	485 E. Gray St.			
Suite/Floor/Apt	205A	Phone	(502)852-3007	
City	Louisville	State	KY	Zip Code 40202
Federal Tax ID#		SSN# (If sole proprietor)		
Louisville Revenue Commission Account #				
<a href="#">Human Relations Commission Certified Vendors</a>	Certified Minority Owned Business	Certified Woman Owned business	Disabled Owned business	
Select if applicable				

**FINANCIAL INFORMATION**

Not to Exceed Contract Amount	<b>\$623,514</b>	(including reimbursement expenses, if applicable)		
Fund Source: General Fund	✓			
Federal Grant		Federal Granting Agency		
Other		Describe:		
Account Code String #	1101	365	2790	270900 521301
Payment Rate		per hour		per day
		per month		Other
Payment Frequency	✓	Monthly		Upon Completion / Delivery
		Quarterly		Other



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CONTRACT SCOPE and PURPOSE (Attach additional documentation if necessary)

Amendments: Describe the circumstances under which a time extension or scope change is needed.

New: Be specific about the work to be performed / product to be purchased including but not limited to: scope of work; description of service; work product created; why the service / product is necessary; and benefit to Louisville Metro Government.

Louisville Metro Alternative Responder Model Evaluation Plan

The alternative responder model consists of three components starting with a behavioral health hub that provides triage through Metro Safe's Emergency Operations Center, mobile crisis responders, and respite care to individuals in acute crisis stemming from a behavioral health issue. The purpose of the alternative responder model is to rapidly respond, effectively screen, and provide early intervention to help those individuals who are in active state of crisis and ensure their entry into the continuum of care at the appropriate level. This model uses a person-centered approach to defining crisis, by recognizing that callers contact 911 because they need some form of help, even if the reason for the call may not rise to the level of emergency by responders.

JUSTIFICATION FOR NON-COMPETITIVE GOOD/SERVICE (Attach additional documentation if necessary)

Provide justification including but not limited to: a description of the unique features that prohibit competition; research conducted to verify the vendor as the only known source (sole source); why the service (PSC) is not feasible to be provided by LMG staff or expertise does not exist; known compatibility, proprietary and/or timing issues.

Please see attached Justification.

AUTHORIZATIONS: Per KRS 45A.380, I have determined that competition is not feasible for the above described good / service and there is a single source within a reasonable geographical area of the good / service to be procured; or the resulting contract is for the services of a licensed professional technician, artist, or other non-licensed professional service.

Department Director Edward Meiman Date 7/8/2022
Signature Edward Meiman

Printed Name Signed by:
Purchasing Director Joel Neaveill Date 9/12/2022
Signature B4B46603FB3A42D...

Joel Neaveill

## **Justification for University of Louisville Alternative Responder Model Evaluation Plan Contract**

This University of Louisville Department of Public Health (UofL DPH) Contract is justified as a sole source contract. UofL DPH, along with Spaulding University, Seven County Services, and employees of Louisville Metro EMS designed an Alternative Response to 911 calls pilot program in 2021. This program was designed to provide a social service response to people in crisis or suffering from mental health issues instead of a police response. By providing this “right sized” response to people in crisis, two critical aims are met: first, the people in crisis are getting the most appropriate response to their need and, secondly, the police are not required to attend calls where they are unnecessary thereby freeing up police resources to more dangerous situations where their response is better suited. These deflection models are on the cutting edge of best practices across the country. Metro Council has been highly involved and has dedicated significant resources to the success of the project.

On the question of process, by Contract with Seven County Services (approved by this Council in Res 161-21), the project provides social services clinicians and staffing at three critical stages. A team of trained staffers exist at the city’s 911 call center to care for members of the community who are or may be in crisis. Many calls are deflected from response at that point; the trained social services clinicians are able to deescalate, triage and assist on the telephone “deflecting” calls away from a traditional police response. If these staffers are not able to resolve a situation, a team of trained clinicians and staffers provide a mobile response by going to the scene and delivering care in person again deflecting away from a police response. Finally, if needed, the clinicians and staffers are also able to provide a 24 hour respite care center to further address the crisis response.

The pilot was launched in April of 2022 and UofL DPH was hired to study the pilot’s effectiveness and to provide guidance for the pilot’s expansion geographically and with time. UofL DPH was uniquely situated at that time to conduct the evaluation of the pilot because its academics had been involved in the design stage and early implementation stages. Their evaluation of the initial pilot resulted in a 157 page document that was tendered to Council in August 2022 and can be found here: [crisis-call-diversion-evaluation \(louisvilleky.gov\)](https://www.louisvilleky.gov/crisis-call-diversion-evaluation). The Evaluation report provided not only an assessment of the project but several recommendations for improvement.

Given that UofL DPH was involved in the initial planning and design phases, and monitored the program in its first months, the Contractor is uniquely situated to review the next phases of implementation and to also study how the recommendations from their first report are implemented. Given their expertise and familiarity with the project, engaging with another contractor with the resources, experience and knowledge about Louisville Metro’s Deflection Model is simply not feasible.

The program has already operated to “deflect” hundreds of 911 calls. It is expected that as the program expands to operate across all districts and 24 hours a day, UofL’s academic study and guidance will be even more necessary as the program deals with hundreds or thousands more community members in need.