

Deflection:

Deflect, Don't Escalate, Avoid Arrest

Public Safety, Public Health, and the Public Together

Louisville City Council
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Jac Charlier
Executive Director
Police, Treatment, and Community Collaborative
(PTACC)
TASC's Center for Health & Justice

Dr. Rashad Saafir
Executive Committee, PTACC
Co-Founder and Co-Director
Westside Community Triage and Wellness Center

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Variety of Terms for Deflection...

- Deflection
- Pre-arrest diversion (PAD)
- First Responder Diversion
- Law enforcement assisted diversion
- Alternatives to Arrest (A2A)
- Co-responders
- Mobile Behavioral Health Teams (MBeHT)
- Crisis/Triage centers
- Crisis Intervention Team (CIT)
- Mobile Crisis Teams

NOTE: Crisis v. Non-Crisis Deflection

NOTE: SUD and MH Deflection

Whatever It's Called: Third Way for Police
1) Arrest 2) Take No Action 3) Deflect



...Variety of Names for Deflection Initiatives

- Quick Response Teams (QRT)
- Community Paramedics
- Virtual-Mobile Crisis Intervention (V-MOC)
- Arlington Outreach
- Mobile Outreach Vehicle (MOV)
- Community Response Team (CRT)
- Crisis Intervention Team (CIT)
- Safe Stations
- Respond, Empower, Advocate, Listen (REAL)
- Crisis Outreach and Support Team (COaST)

Whatever It's Named: *Third Way for Community*
1) Arrest – ER/ED 2) Take No Action 3) Deflect



Deflection Differs from Justice Diversion

Deflection

- Moving *away* from justice system
- *without having entered it*
- *Behavioral health guided* with criminal justice partnerships
- *Public health* solution to better public safety – crime reduction!

Criminal Justice Diversion

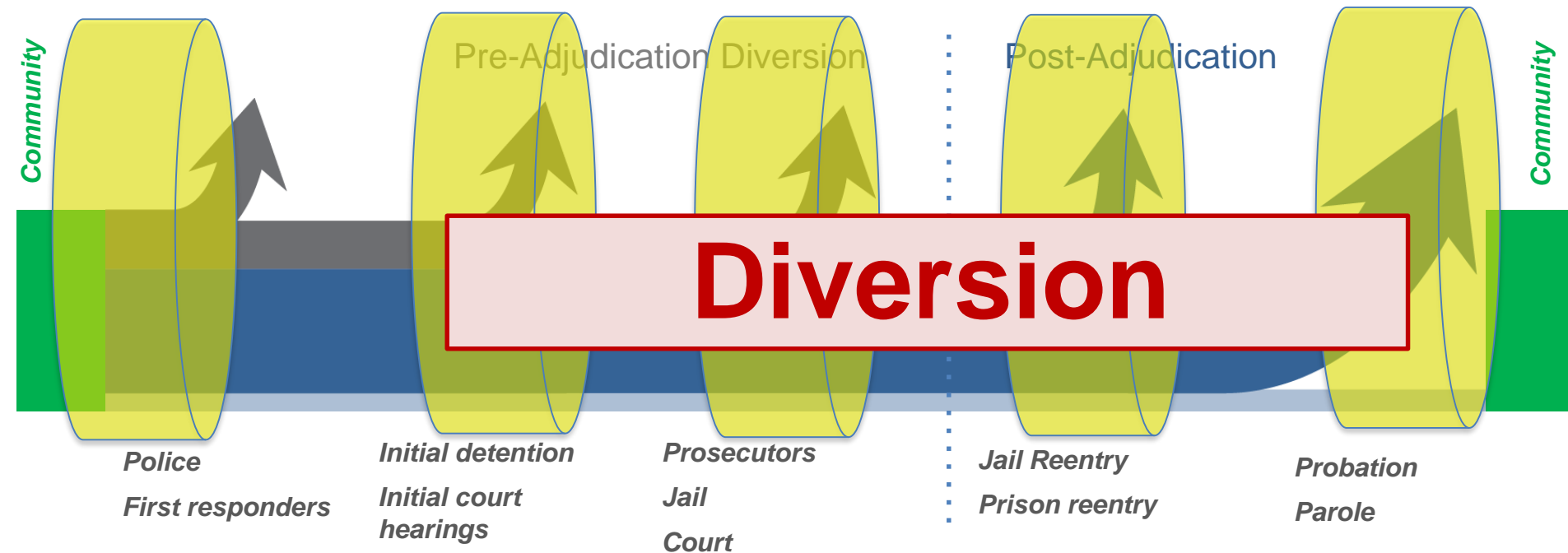
- Moving *out* of justice system *after having entered it*
- *Criminal justice guided* with behavioral health partnerships
- *A wide variety* of approaches for a variety of reasons



Deflection: The “Handle” on the Front Door

Community-based services, housing, and recovery support

*Many people can be safely deflected
in the community instead of entering the justice system*



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Deflection: Part of the Solution

- **Opens access to treatment, housing, and services for many people**
- Lives saved, lives restored
- **Avoidance of escalation in police-resident encounters**
- Improved public safety (real and perceived)
- **Building police-community relations**
- Reduced crime
- **Reduction in the “social burden” placed on law enforcement**
- Building (more) public health/public safety collaborations
- **Movement away from use of the justice system for BH issues**
- Cost savings
- **Keeping families intact – children and parents**
- “Net-narrowing”
- **Addressing racial disparity and inequity**
- Reduced trauma/exposure by reduced entry into the justice system



PRE-ARREST DIVERSION: PATHWAYS TO COMMUNITY

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The Five Deflection Pathways to Treatment

- **Self-Referral:** Individual initiates contact with law enforcement for a treatment referral (without fear of arrest); preferably a warm handoff to treatment
- **Active Outreach:** Law enforcement intentionally IDs or seeks individuals; a warm handoff is made to treatment, which engages individuals in treatment
- **Naloxone Plus:** Engagement with treatment as part of an overdose response or DSM-V severe for opiates; tight integration with treatment, naloxone (individual too)
- **Officer Prevention Referral:** Law enforcement initiates treatment engagement from a call for service or “on view”; no charges are filed
- **Officer Intervention Referral:** Law enforcement initiates treatment engagement from a call for service or “on view”; charges are held in abeyance or citations issued, with requirement for completion of treatment



The Three Prongs of Deflection

“Deflect, Don’t Escalate, Avoid Arrest”

Police Responder	BH Responder	Co-Responder
<u>What?</u> Police <u>respond without BH</u> to the event/scene	<u>What?</u> BH responds without <u>police/Fire/EMS</u> to the event/scene AND/OR Actively outreaches to people BH Responder: Treatment, Recovery, Peer, Social Worker, Case Manager,...	<u>What?</u> Police/Fire/EMS, <u>respond with BH</u> to the event/scene AND/OR Actively outreaches to people BH Responder: Treatment, Recovery, Peer, Social Worker, Case Manager,...
<u>Best Use:</u> Responding to people in crisis situations, mostly mental health as currently used Emergency situation Need for public safety	<u>Best Use:</u> Responding to a wide-range of people in crisis and non-crisis situations, including SUD and mental health Non-urgent situation No known need for public safety	<u>Best Use:</u> Responding to a wide-range of people in crisis and non-crisis situations, including SUD and mental health Urgent situation/Non-urgent situation Unknown need for public safety



PRE-ARREST DIVERSION: PATHWAYS TO COMMUNITY

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PRE-ARREST DIVERSION: PATHWAYS TO COMMUNITY POLICE, TREATMENT AND COMMUNITY COLLABORATIVE



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PRE-ARREST DIVERSION: **PATHWAYS TO COMMUNITY** POLICE, TREATMENT AND COMMUNITY COLLABORATIVE



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Regardless of Deflection Approach, Do This...

- Build 9-1-1 Crisis and Non-Crisis Response Coordination
- Ensure a Warm-Handoff to Treatment, Housing, and Services
- Employ Independent Case Management
- Perform Rapid Follow-Up with Ongoing Engagement
- Focus on Long Term Recovery
- Build Treatment Capacity
- Collect Data, Evaluate, and Use for Decision-Making
- Ensure “Equity of Offer and Use”
- Remember the Children

Co-Responder Specific Approaches

- Mental Health Support Team (Pima Cty, AZ)
- Behavioral Health Outreach Program (Kitsap Cty, WA)
- Virtual-Mobile Crisis Intervention (Springfield (MO) Police Department, Burrell Behavioral Health)
- 9-1-1 Crisis Call Diversion (Harris Cty, TX)
- Community Response Team (Colorado Springs, CO)
- Plymouth County Outreach (Plymouth Cty, MA)
- Crisis Outreach and Support Team (Albuquerque, NM)
- Respond, Empower, Advocate, Listen (Nebraska)
- Safe Stations (New Hampshire)



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COLLABORATIVE

*The National Voice of
and Knowledge Leader for
Deflection and Pre-Arrest Diversion*



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★ C4 RECOVERY FOUNDATION
IMPROVING TREATMENT ACCESS, QUALITY, & INTEGRITY



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Jac Charlier
Executive Director
PTACC

TASC's Center for Health and Justice
(312) 573-8302
jcharlier@tasc.org
www.ptaccollaborative.org



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