



# Support Services Schedule

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<b>Equipment Location</b>	<b>Bill To Location</b>	<b>Service Level</b>
County of Louisville Jefferson Metro Revenue Commission 617 W Jefferson St. Louisville, KY 40202-2714	Same	(1) Mail In (2) Advanced (3) Standard (4) Standard (5) Business (6) Business
<b>Contact / Telephone Number</b>	<b>Contact / Telephone Number</b>	

<b>Email Address</b>	<b>Email Address</b>
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<b>Initial Term</b> 1 Year	<b>Coterminous Ending</b>	<b>Annual rate increase cap</b>
<b>Billing Period</b> Annual	<b>Commencement Date</b> 1/1/2014 - 12/31/2014	

**List of Products Applicable to this Agreement** **Curr**

Level	Style	Serial Number	Description	Qty	Monthly Service Warranty Upgrade			Monthly Support
					Period	Unit Charge	Total Charge	Unit Charge
4	IF500-VBA		UeWI:VBA ADD-ON TO CWM	70	0			1.17
4	IF5000-RBE		UeWI:RAPID BATCH ENTRY	1	0			291.61
4	IF500-STD		UeWI:CLIENT WORK MANAGER	70	0			14.74
4	IF521-ADM		UeWI:CEN ADMIN CONS 21U+	1	0			92.73
4	IF505-IS		UeWI:IMG&WF SVR 5U	1	0			278.20
4	IF5025-IS		UeWI:IMG&WF SVR 25U	1	0			1,252.50
4	IF581-RLB		UeWI:REL CATALOG TO 3ARC	1	0			185.46
4	IF510-CAS		UeWI:CAS MANAGER TO 10TB	1	0			291.61

Page: Upgrade Charges	Page: Month
0.00	
Total Upgrade Charges	Total Month
0.00	
Other	Other
Upgrade Grand Total	Grand
0.00	

**Charges**

If Client is ordering Support Services for equipment which has a Monthly Service Warranty Upgrade Period ("Period"), the following applies. This Period is the number of months, if any, indicated for each item of equipment commencing on the item's Installation Date. During any portion of this Period in which the ordered Support Services are in effect for the equipment, the then-applicable Monthly Service Warranty Upgrade charge will apply instead of the Monthly Support Services charge.

: Number

[Empty box]

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Exchange

NBD

4HR

Critical 4HR

Critical 2HR

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\_\_\_\_\_

currency: USD

Services

Total Charge

81.90
291.61
1,031.80
92.73
278.20
1,252.50
185.46
291.61

Monthly Charges

3,505.81

Monthly Charges

3,505.81

Number

Final total

42,069.72