

# Office of Resilience and Community Services FY22 Budget Presentation

by Tameka Laird, Director

## Mission

To fight poverty and promote compassion,  
stability, and the empowerment of  
residents and communities.





**EVICTIION  
PREVENTION**



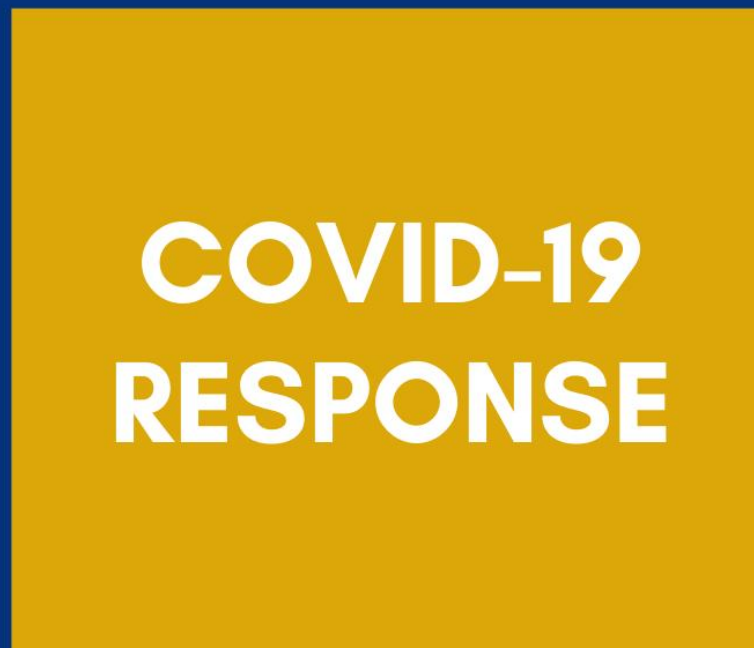
**EAF COVID  
RELIEF**



**FINANCIAL  
EMPOWERMENT**



**HOMELESS  
INITIATIVES**



**COVID-19  
RESPONSE**



**TEAM  
KENTUCKY  
FUND**



**UTILITY  
ASSISTANCE**



**SENIOR  
MEALS**



**OUTREACH  
AND  
ADVOCACY**

# COVID Response by the Numbers



**Arrears: 2537 HH Served** Unduplicated  
**Future: 2542 HH Served** Unduplicated  
helped through Eviction Prevention Phase I



**3,272** households received rental. Utility, food, transportation and child care assistance through the community-funded One Louisville: COVID-19 Response Fund



**17,985 HH** received assistance with LIHEAP Crisis and Subsidy Low Income Home Energy Assistance Program  
**16,471 HH** received assistance with Summer Cooling component



**801 HH** received assistance with rent, mortgages, utilities and food  
**5,140 HH served** with “Healthy at Home” (Crisis Electric/Gas & Water/Wastewater and Subsidy Electric/Gas & Water/Wastewater) utility assistance program



**500** seniors were served through the Extended Senior Nutrition Program



**120** households received Mortgage Assistance



**11,784 HH** received assistance with Louisville Water/MSD bills.



**10,549 HH** received assistance with LG&E via Metro Utility Assistance Program



**401 residents-initiated** contact to receive financial assistance and resources through the Financial Navigator Program



**22,618 total stays** of individuals utilizing Healthy Day Shelter.  
**16,193 total stays** in Healthy Overnight Shelter at the Salvation Army.



**70 family HH** received permanent housing with the “A Way Home” cohort. Maintaining zero families on the waiting list for permanent housing.  
**88 HH Served** through NP CARES financial incentive program.



# RCS Homeless Initiatives

## Unsheltered Homeless Initiative:

- \$1 million Metro allocation in FY21 and FY20 to nine non-profits for the continuation of successful homeless initiatives (building on \$500,000 FY19 allocation for six months)
- Three options for low-barrier shelters beds; permanent storage location; expanded street outreach
- Program outcomes, demographics of persons served, etc.. found in Reports Section at [Louisvilleky.gov/RCS](https://louisvilleky.gov/RCS)

## Homeless Task Force (formerly Homeless Encampment Task Force):

- Established three years ago and completed original goals (i.e., 21-Day Notice SOPs)
- Taking a deeper dive into issues. Seeking subcommittee members for: Community Outreach; Aging Unsheltered Homeless; Communications; Low Barrier Shelter; Mental Behavior and Substance Abuse; and Housing

## New Homeless Services Division:

- \$250,000 Metro allocation in January 2021 for RCS to create a new Homeless Services Division.
- Four new positions (project manager; two program coordinators; and a homeless mental health and substance abuse coordinator). Three of four have been placed.
- Designated workforce to work on all these pieces listed above and build capacity.



# Louisville Youth Network Launched

- \$1 million Metro allocation in FY21 to three grantees (Goodwill Industries of Kentucky, Coalition Supporting Young Adults) and Louisville Urban League)
- Connecting Louisville's Opportunity and Disconnected Youth between the ages of 16 – 24 to local services that will address their needs in the areas of transportation, housing, mental & physical health, and many more.
- Led by our agency's Office of Youth Development (OYD)



DO YOU NEED HELP GETTING CONNECTED?

**The Louisville Youth Network connects people ages 16-24 with the resources they want:**



- Looking for a job?
- Want to return to school or get ready for college?
- Facing a challenge?
- Have a question about managing your money or making future plans?

**To get started, complete the “Connect with Resources” form at [louisvilleyouthnetwork.org](https://louisvilleyouthnetwork.org) or call 502-230-2028**



OFFICE OF  
YOUTH  
DEVELOPMENT  
A Division of Resilience and Community Services



Louisville  
Urban League



**Goodwill**  
Industries of Kentucky




# Advancing Racial Equity/Equity Ordinance

- RCS serves as the Community Action Agency (CAA) for Jefferson County, part of the poverty-fighting network of more than 1,000 community action agencies across the nation.
- CAAs – founded in 1964 as part of the civil rights movement – work to provide direct services and programs to low-income residents of all backgrounds including the historically underserved.
- RCS' Equity Goals (as part of the new Louisville Metro Equity Ordinance):
  - 1) Operationalize use of equity tools within FY22.
  - 2) Provide equity training for RCS personnel in FY22.
  - 3) Ensure that RCS Racial Equity workgroup is functional.
  - 4) Strive to reduce the socio-economic disparities experienced by racial minority residents eligible for services.
- Working to complete Racial Equity Toolkit for RCS divisions and programming
- Synchronizing Strategic Planning, Equity piece and Budget together



# FY22 Resilient Efforts

- ✓ NP C.A.R.E.S.
- ✓ Youth Development (Expansion)
- ✓ Neighborhood Place Mobility



**NP C.A.R.E.S**


*"Aiding recovery and building resilience in covid-impacted households"*

NP CARES seeks to provide crisis relief, aid recovery, and develop resilience among households that have been negatively financially impacted by the coronavirus pandemic. Our short-term case management emphasizes and incentivizes obtaining and improving employment, job training, completing high school equivalency, developing financial competency, and emergency savings.

<p><b>Program Benefits</b></p> <ul style="list-style-type: none"> <li>• <b>1-on-1 worker assistance &amp; support</b> <ul style="list-style-type: none"> <li>◦ Goal setting, planning, &amp; coaching</li> <li>◦ Help identifying and accessing community resources</li> <li>◦ Crisis help &amp; resolution</li> </ul> </li> <li>• <b>Financial Assistance</b> <ul style="list-style-type: none"> <li>◦ One-time crisis assistance up to \$500</li> <li>◦ Incentives up to \$1,500*</li> <li>◦ Scholarships for job training or GED preparation &amp; testing*</li> </ul> </li> </ul>	<p><b>Eligibility</b></p> <ul style="list-style-type: none"> <li>• Jefferson County Resident</li> <li>• Income below 200% of federal poverty level</li> <li>• Loss of income or increased expenses due to pandemic</li> <li>• Meet ONE of the following:           <ul style="list-style-type: none"> <li>◦ Worked for income in the past 12 months; OR</li> <li>◦ Senior (60+) with fixed income; OR</li> <li>◦ Zero income due to death or domestic violence in past 6 months</li> </ul> </li> </ul>
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\*Incentives and scholarships available to participants who agree to pursue employment, education, or income management goal.

For inquiries or to see if you are eligible, call Vonnie Beason at 502-313-4094




# Questions?

## Stay in touch:

Call 574-5050

Visit [www.louisvilleky.gov/RCS](http://www.louisvilleky.gov/RCS)



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LOUISVILLE METRO RESILIENCE  
AND COMMUNITY SERVICES

