

# Dayn'I Beeler

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## Education

2010-2013 - Los Medanos College, Pittsburg, CA

- A.A. Liberal Arts: Math and Science

2018-2020 - Campbellsville University, KY

- Bachelor of Social Work

2021-2021 - University of Louisville, Louisville, KY

- Master of Science in Social Work

## Certifications

- Certified Social Worker 4/2022 – 4/2025
- Adult Peer Support Specialist 3/2022

## Relevant Employment Experience

Program Coordinator

11/2020-Present University of Louisville Trager Institute

- Supervision and management of 8 social work students
- Facilitation and training of paraprofessional program
- Coordination of the collaboration between two organizations
- Actively recruited and retained administrators from various nursing homes to participate in the National Nursing Home COVID-19 Action Network.
- Proven ability to work with an interdisciplinary team of medical professionals, behavioral health specialists, and community members.
- Demonstrated exceptional interpersonal and communication skills
- Proven organizational abilities
- Actively participated on a staff committee to develop and implement health equity initiatives within the organization
- Demonstrated proficiency utilizing Dropbox, PowerPoint, Outlook
- Proven ability to conduct data entry duties
- Assisted with supervising and managing practicum students
- Development of program calendar
- Provided resourcing to older adults in need of services
- Coordinated with external agencies to collaborate and meet the needs of older adults
- Facilitated ICME trainings
- Provided social and emotional support to older adults with one or more chronic conditions

Flourish Care Navigator (Intern)

05/2020-08/2021 University of Louisville Trager Institute

- Received training with an interdisciplinary curriculum to ensure the necessary knowledge, skills, and attitudes of interdisciplinary geriatric healthcare
- Provided navigation support as needed for the patients assigned
- Provided ongoing support to 8 patients weekly
- Developed and implemented programs to provide a holistic approach to health care
- Proven ability to seek relevant resources and interventions for patients
- Retained patient documentation in a secured, confidential and accurate manner
- Proven ability to maintain HIPPA compliance
- Conducted Health Risk Assessments to collect data and analyze the needs of patients within social determinants of health
- Proven ability to securely utilize electronic health records

#### Case Resource Manager

02/2020-03/2020 USA Cares, Inc

- Assisted military personnel, veterans, and their families with applying for financial assistance
- Conducted phone and email correspondence with service members and/or their families while maintaining excellent phone and electronic etiquette with financial assistance and account payments
- Conducted needs and eligibility assessments telephonically and making sound judgments in diverse situations
- Demonstrated the ability to uphold client confidentiality and program guidelines
- Proven ability to work with veterans of diverse backgrounds with sensitivity to differences in relationship and client needs

#### Family Support Specialist II

05/2018- 02/2020 Cabinet for Health and Family Services, Louisville, KY

- Assisted 50 plus clients weekly with applying for social service benefits
- Received and placed inbound/outbound phone calls using excellent phone etiquette to assist clients with social service benefits while being sensitive to all communication barriers
- Responsible for charting detailed information and notating the client's case records
- Demonstrated ability to comply with HIPAA guidelines when utilizing multiple federal and state data bases in securing confidential information
- Proven ability to work with families of diverse cultural/ethnic backgrounds with sensitivity to differences in relationships and client needs

#### Patient Care Specialist II

08/2017- 05/2018 RxCrossroads Pharmacy, Louisville, KY

- Received and placed Inbound/Outbound phone calls using excellent phone etiquette to assist patients and medical personnel the requests of replacement medications
- Responsible for working in multiple computer programs such as Outlook, iCMS, and ScriptMed

- Assisted 40 plus patients and medical personnel daily with scheduling the shipment of replacement medication while being sensitive to all communication barriers
- Responsible for charting detailed information in patient and medical facilitator case records
- Proven ability to facilitate the accurate shipment of medication being sent to patient homes and medical facilities across the United States

#### Youth Care Worker

08/2016- 12/2016 Uspiritus, Louisville, KY

- Assisted youth/residents with emotional and behavioral support in treatment program by appropriately responding to their emotional needs
- Monitored and interacted with youth/residents at all times in the classroom and residential settings to ensure safe and comfortable learning environment
- Proven ability to uphold HIPPA policies
- Daily charted all activities of resident behaviors/activities to show improvements, declines or stability with residents' demeanors and capabilities

#### Instructional Assistant

05/2014-06/2016 Jefferson County Public Schools, Louisville, KY

- Provided administrative duties such as filing and organizing
- Assisted certified teacher with implementation of lesson plans
- Held individualized and small reading/math groups of 5-8 students
- Supervised students inside/outside of classroom to ensure safe learning environment
- Attended professional development classes