

PHILIP J. SAMUEL

CAREER SUMMARY

Over 15 years of increasing responsibility in data center operations, providing support to technical services, applications development, and user departments.

SELECTED ACCOMPLISHMENTS

- Acted as project leader to use enhanced version of in-house written report distribution system, continuing as the primary consultant for new or changing applications and for problems with existing applications.
 - Assisted in developing an on-line system to recreate reports as needed. Assisted in designing and solely implemented a major enhancement for this system.
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WORK EXPERIENCE

COLUMBIA/HCA HEALTHCARE CORPORATION 1980 - 1994
(formerly Galen Healthcare Corporation; Humana, Inc.)

Senior Systems Engineer 1985 - 1994
Received four promotions in the Operations Support department to the level of Senior Systems Engineer.

- Supported the data center operations and application development areas, especially with JCL problem resolution and documentation through the use of TSO, CA7, CA11, DCF, QUIKJOB, CLIST, and PMF.
- Developed and supported code for Xerox Laser Printing Systems (Xerox 9790), including operator documentation, MICR (check) processing, bar code application, installation of new printers, and disaster recovery procedures.

Scheduling Specialist 1980 - 1985

- Supported the timely processing of all production activities through the extensive use and maintenance of the CA7 database, and was part of the team to convert jobs to use CA7.
- Managed a schedule of production jobs, monitored system processing, and handled job restarts.

UNIVERSITY OF WISCONSIN-MILWAUKEE 1974 - 1975, 1978 - 1979

Remote Computer Terminal Operator
Controlled input and output in a batch environment, and implemented department policy concerning users.

UNIVERSITY OF NORTHERN ARIZONA 1976 - 1978

Lead Computer Operator
Controlled computer input and output, set up and monitored production jobs, handled tapes and disk packs, supervised and trained operators.

EDUCATION

University of Louisville, Bachelor of Arts 1973
University of Wisconsin-Milwaukee, Graduate Courses 1974 - 1975, 1978 - 1979