



**Action Summary - Final  
Community Affairs, Health and  
Education Committee**

*Chair Barbara Shanklin (D-2)  
Vice Chair Kevin Triplett (D-15)  
Committee Member Jessica Green (D-1)  
Committee Member Pat Mulvihill (D-10)  
Committee Member Marilyn Parker (R-18)  
Committee Member Stuart Benson (R-20)  
Committee Member David Yates (D-25)*

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Wednesday, October 28, 2020

1:30 PM

Council Chambers

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**Call to Order**

Chair Shanklin called the meeting to order at 1:31 p.m.

**Roll Call**

Chair Shanklin introduced the committee members and non-committee members present. A quorum was established.

**\*NOTE: All committee members and non-committee members attended the meeting virtually.**

**Present:** 6 - Chair Barbara Shanklin (D-2), Vice Chair Kevin Triplett (D-15), Committee Member Jessica Green (D-1), Committee Member Pat Mulvihill (D-10), Committee Member Marilyn Parker (R-18), and Committee Member Stuart Benson (R-20)

**Excused:** 1 - Committee Member David Yates (D-25)

**Non-Committee Member(s)**

Council Member Barbara Sexton Smith (D-4) and Council President David James (D-6)

**Support Staff**

Natalie Johnson, Jefferson County Attorney's Office

**Clerk(s)**

Mary Whitlock, Assistant Clerk  
Sonya Harward, Clerk

## Special Discussion

### 1. [ID 20-1429](#)

**Utility Company Plans for Those Facing Shut-Offs Due to COVID-19 Pandemic - Vince Guenther and Dave Vogelnd, Louisville Water Company (LWC); Wesley Sydnor, Brad Good, and Kim Reed, Metropolitan Sewer District (MSD); Marianne Butler and Jean Ann Pfisterer, Louisville Gas & Electric Company (LG&E); and Vincent James, Community Building**

**Attachments:** [10.28.20 Presentation Customer Update.pdf](#)

The following spoke to the item:

- Vince Guenther, Louisville Water Company, presented a presentation
- Dave Vogelnd, Louisville Water Company
- Committee Member Triplett
- Chair Shanklin
- Council President James
- Committee Member Parker
- Committee Member Green
- Tameka Laird, Resilience and Community Services
- Jennifer Lane, Metropolitan Sewer District (MSD)
- Jean Ann Pfisterer, Metropolitan Sewer District (MSD)
- Vincent James, Louisville Gas & Electric Company (LG&E)

The following was discussed:

- Map of the metro area color coding of average dollar amounts owed by customers
- Residential outstanding by zipcode - amount owed by the average customer \$250 to \$500
- 16,000 thousand residential customers are delinquent - dollar value is \$7.5 thousand
- Commercial Customers by zip code - amount owed \$500 to \$4,000 represent about 700 customers - dollar value \$2 million
- Multi-Family outstanding balances by zipcode - 230 Accounts, amount owed \$1,500 to \$12,000 - dollar value \$3.5 million
- Multi-Families are renters the Landlords pay the bill for the complex and will work hard with the group of customers
- Total Customers 285,000 thousand Service Connections - 5.6% customer doing well
- The federal funds that was given for COVID will expire December 30, 2020
- \$134 million Federal Care Funds allocated for COVID
- Daniel Frockt, Office of Management and Budget (OMB) would have to give an upon on the amount of funds remaining
- Tameka Laird, stated her office will present a plan to Metro Council in the next couple of months before the shut-off of the funds
- To keep the balance of the federal funds the federal government has two requirements - 1.) Documentation demonstrating the need for the community 2.) Have to be COVID related before the January shut-off start
- Agencies will be working with Resilience and Community Services to keep all households stabilized

- December 31, 2020 the unspent money will be sent back to the Federal Government
- Keeping close track with the Governor he has ordered no disconnects until after the first of the year
- No disconnections until at least January 2021
- No late charges assessed until at least January 2021
- Monitoring the current COVID positivity trends to evaluate plans
- Will continue outreach to customers to set up payment plans
- Residential customers who have not made contact will be placed on default payments
- Commercial customers will have payment plan options also
- Working with social service agencies on customer billing assistance
- Louisville Gas & Electric Company willing to work with customers
- Disconnect for customers November 9th has been suspended
- All late fees will be waived until the end of year 2020
- Customers need to contact customer care to set-up payment plans
- Customers can also go on Web-site
- Offering 6 month or 12 month payment plan
- Customers should select best plan for themselves
- Louisville Gas & Electric (LG&E) will automatically set-up customers for a 12 month payment plan if they have not contacted them
- Citizens have received scam phone calls regarding payments Louisville Gas & Electric (LG&E) will never call on the phone regarding payments
- Bills that are late you will receive a notice in the mail only
- Payment plans should be kept current
- Offering COVID Plans for payment
- Encourage customers to pay bill as much as they can to avoid high bills
- Low Income Home Energy Assistance Program (LIHEAP) will be coming into place soon
- Low Income Home Energy Assistance Program (LIHEAP) will assist with part of the payment and the customer will pay the rest depends on qualifications
- 3% to 6% of customers will be in the eligible disconnect stage
- Louisville Gas & Electric (LG&E) will send dollar value back to President James regarding amount owed
- Total of 1.2 million total customers with operation in Virginia
- Metropolitan Sewer District (MSD) working in partnership with customers
- Have a lot of customers having a challenging time
- How to make it easier for the customers and get the message out
- Have had discussions with national cities on how to help customers
- Working in partnership with Louisville Gas & Electric (LG&E)
- Partners also with Metro Government
- Water, Waste Water and Drainage the amount is pro-rate on amount paid to each service
- Office of Resilience Community Services has 3 programs that will start November 2, 2020
- Low Income Home Energy Assistance (LIHEAP) Program will go from November 2nd to December 11th - Have to be 150% of poverty level
- Health at Home will receive 1.4 million - Each Household \$500 for assistance
- will cover over 10,000 customers for a household - Have to be 200% of poverty level
- The Heal Program - Heating and Assistance have to be eligible and qualify
- Press Release will be in a few days and will share with Metro Council Members

- No In-person assessment- everything will be done by Drop-off, Telephone or Email due to COVID, will have additional staff to help
- Discussion regarding the Eviction and Prevention Program and the Landlord program- Web-site on line

## Pending Legislation

### 2. [R-129-20](#)

**A RESOLUTION HONORING DR. ERIC A. JOHNSON BY DEDICATING THE SOUTHEAST CORNER OF 40TH AND WEST BROADWAY AS "DR. ERIC A. JOHNSON WAY" IN RECOGNITION OF HIS 25TH ANNIVERSARY AS PASTOR.**

**Sponsors:** Primary Donna L. Purvis (D-5)

**Attachments:** [R-129-20 V.1 102220 Dr. Eric A. Johnson Honorary Street Sign.pdf](#)  
[Eric J Bio.pdf](#)

A motion was made by Vice Chair Triplett, seconded by Committee Member Benson, that this Resolution be recommended for approval.

The motion carried by a voice vote and the Resolution was sent to Old Business to allow the sponsor to speak to the Resolution.

Enactment No: Resolution 107-2020

### 3. [R-119-20](#)

**RESOLUTION URGING THE JEFFERSON COUNTY CLERK TO RELEASE THE DETAILS FOR THE GENERAL ELECTION IN NOVEMBER 2020.**

**Attachments:** [R-119-20 SPONSORSHIP WITHDRAWN 091720 - County Clerk 2020 Election Plan.pdf](#)

This item was held in committee.

### 4. [O-395-19](#)

**AN ORDINANCE AMENDING SECTIONS. 92.02, 92.03 and 93.04 OF THE LOUISVILLE METRO CODE OF ORDINANCES ("LMCO") AMENDING THE DISCRIMINATION ORDINANCE PROVIDING FOR MORE FAIR ACCESS TO RENTAL HOUSING.**

**Sponsors:** Primary Jessica Green (D-1), Primary David James (D-6), Primary Bill Hollander (D-9) and Additional Barbara Sexton Smith (D-4)

**Attachments:** [O-395-19 V.1 112119 Amend LMCO Fair Access to Rental Housing.pdf](#)  
[LMHA HCV Landlord Incentive letter Aug 2020.pdf](#)  
[12.4.19 Adding Source of Income to Fair Housing Law.pdf](#)  
[12-4-19 Kendall Boyd's Housing Discrimination Ordinance Presentation.pdf](#)  
[Kendall Boyd's Housing Discrimination Ordinance Presentation 11.11.20.pdf](#)

This item was held in committee.

## Adjournment

Without objection, Chair Shanklin adjourned the meeting at 2:37 p.m.

**\*NOTE: Items sent to the Consent Calendar or Old Business will be heard before the full Council at the Metro Council Meeting on November 5, 2020**