# Tihisha M. Rawlins, BS, MPA

An experienced professional, with a diverse background in public administration, public speaking, and community outreach, skilled in providing health education and strategies to the citizens of Kentucky.

#### **SUMMARY OF QUALIFICATIONS**

I am an experienced professional, with a diverse background in public policy and community outreach. I have proven abilities in the development and implementation of state-wide education, assistance and outreach programs; able to identify areas of organizational and program strength and weakness and proven ability to develop and maintain a comprehensive plan for optimal allocation of services in accordance with available resources. Finally I have over fifteen years of hands-on experience in the field of aging.

#### AREAS OF EXPERIENCE AND SUCCESS

- Relationship building
- Project management
- Budget management
- Training
- Coalition building
- Event planning

- Campaign strategy
- Conference presentations
- Community outreach
- Public relations
- Ability to work nonpartisan
- Grassroots advocacy

#### PROFESSIONAL ACCOMPLISHMENTS

- Successfully led the enrollment of Louisville, Kentucky's largest city, into the Network of Age Friendly Cities and guided the writing of the action plan.
- Effectively developed and implemented education and outreach campaigns which informed citizens across the Commonwealth of Medicare Part D enactment, the Divided We Fail and You've Earned a Say campaigns, the Affordable Care Act and fraud awareness and prevention.
- Successfully planned and organized the AARP contribution to the Vice Presidential Debate Festival during the 2012 Vice Presidential Debate at Centre College.
- Ensured the Kentucky Health Benefit Exchange kept consumers in mind when developing and rolling out kynect by receiving an appointment from Governor Beshear to the Advisory Board.
- Appointed to chair the Education and Outreach Subcommittee of the Kentucky Health Benefit Exchange.
- Received a Governor's Citation for outstanding service to the State Health Insurance Assistance Program from Governor Ernie Fletcher.

#### PROFESSIONAL WORK EXPERIENCE

AARP Kentucky
Louisville, KY

2005 to present

## Associate State Director of Advocacy and Outreach

- Develop, coordinate and implement strategies for educating AARP members across the Commonwealth about issues important to AARP and the 50+ community including fraud prevention and awareness, health care, financial security and legislative priorities.
- Coordinate and implement trainings and workshops for volunteers to advocate and speak on designated priorities.
- Develop and support new strategic partnerships with organizations in Kentucky to advance the priorities of the organization.
- Recruit, train and manage volunteers to carry out campaign messaging around pertinent issues.
- Engage in public speaking throughout Kentucky at conferences, forums, meetings and on television, radio and in print.

Cabinet for Health and Family Services Frankfort, KY

2001-2005

# Health Program Administrator / Internal Policy Analyst – Division of Aging Services

- Planned, coordinated, maintained and evaluated a comprehensive statewide public health program; define concepts and establish the methodology and procedures to implement program services; effectively planned and directed preparation of budgets for the program; directed a staff of professional and volunteer personnel.
- Monitored project progress from start-up through implementation including timeline, critical path and dependencies.
- Maintained progress charts and prepared reports on work in progress throughout the department and work performed by outside stakeholders.
- Established close relationships with professional and community groups interested in the program; sought and drew upon other public and voluntary organizations for services, consultation and skills.
- Analyzed and evaluated the State Health Insurance Assistance Program for effectiveness resulting in an increase in the number of beneficiaries we served throughout the Commonwealth.
- Annually wrote primary grant proposals and identified supplemental opportunities to increase funding.

### **EDUCATION & TRAINING**

Master of Public Administration/Human Resource Management, Kentucky State University, Frankfort, KY Certified Public Manager, Governmental Services Center, Frankfort, KY Bachelor of Science/Biology, Kentucky State University, Frankfort, KY