

Office of Internal Audit



May 10, 2017

May Porter, CIA
Chief Audit Executive

Office of Internal Audit: Purpose

Enhance and Protect organizational value.

- Support the accomplishment of Louisville Metro Government's objectives
 - ☐ Provide independent, objective assurance and consulting activities.
 - ☐ Evaluate and improve the effectiveness of risk management, control, and governance processes.

Office of Internal Audit: Core Services

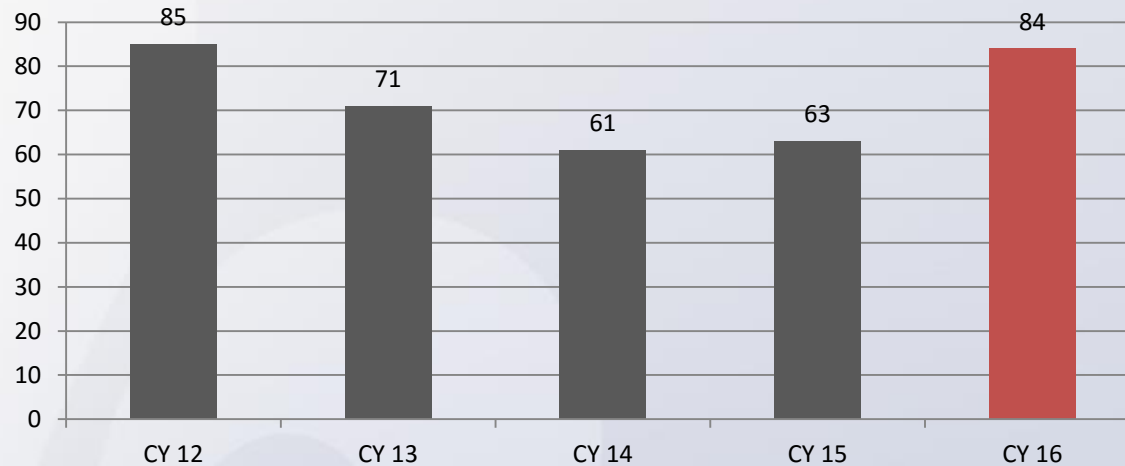
- **Assurance** - Reviewing operations, policies, and procedures to ensure that the appropriate control structure is in place and that business risks are considered.
- **Consulting** - Providing services to help address specific issues and concerns.
- **Information Technology** - Ensuring that electronic information is processed as intended, data integrity is maintained, and the control structure is assessed
- **Integrity** - Investigating allegations regarding employee misconduct and/or non-violent criminal acts involving LMG resources.

Office of Internal Audit: Accomplishments

Calendar Year 2016 Activities

- 84 assurance, consulting, integrity, and IT projects.
- Produced 18 reports.

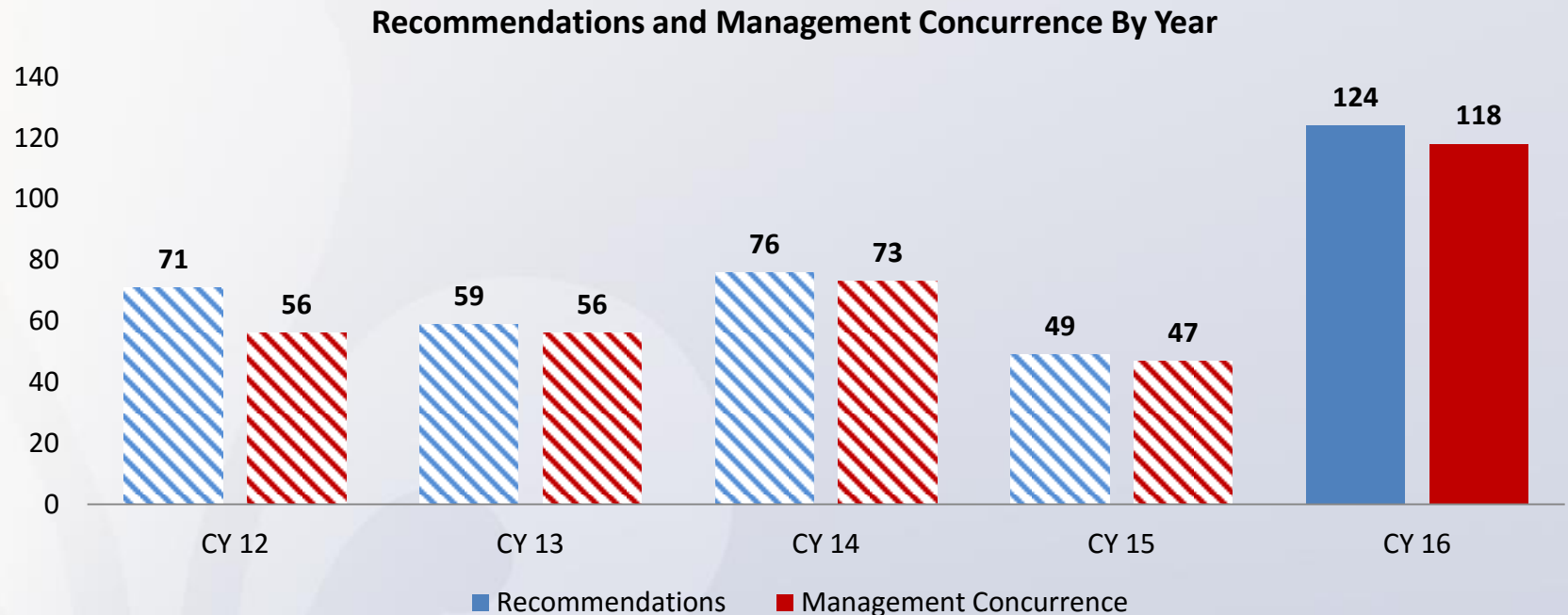
OIA Activities By Year



We have seen gains in productivity with the number of projects increasing 33% from the prior year. Primarily driven by an increase in advice and information and internal process improvement projects.

Office of Internal Audit: Accomplishments

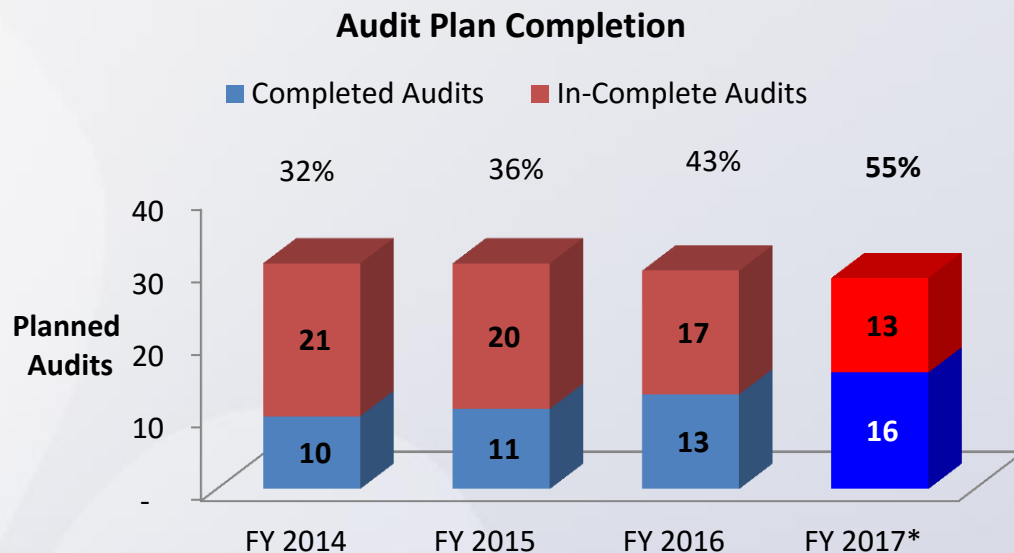
- Produced 124 recommendations for improvements to internal controls that resulted agreed upon Management Corrective Actions.



Office of Internal Audit: Audit Plan Completion

Audit Plan Completion

We are on track to complete 55% of the audit plan during FY17. This is an improvement over prior years audit plan completion.



Factors

- Resource Constraints
 - Learning Curve
- Unplanned Projects (i.e. Special Requests)
- Audit Process Changes
- Staff Utilization

Office of Internal Audit: Strategic Goals

- Increase Staff Utilization: Our goal is to achieve a utilization rate at or above the industry average of 75% before CY 18. (Currently at 73%)
- Electronic Work Paper System: Begin implementing the automation of an electronic work paper system during Fiscal Year 2018.
- Increase Staff Certification : Increase our staff certification level from the current 63% to 85% by FY18.
- Increase Office Productivity: Our goal is to increase the Office Productivity rate by at least 5% for FY18 when compared to FY17's Office Productivity rate.

Questions