

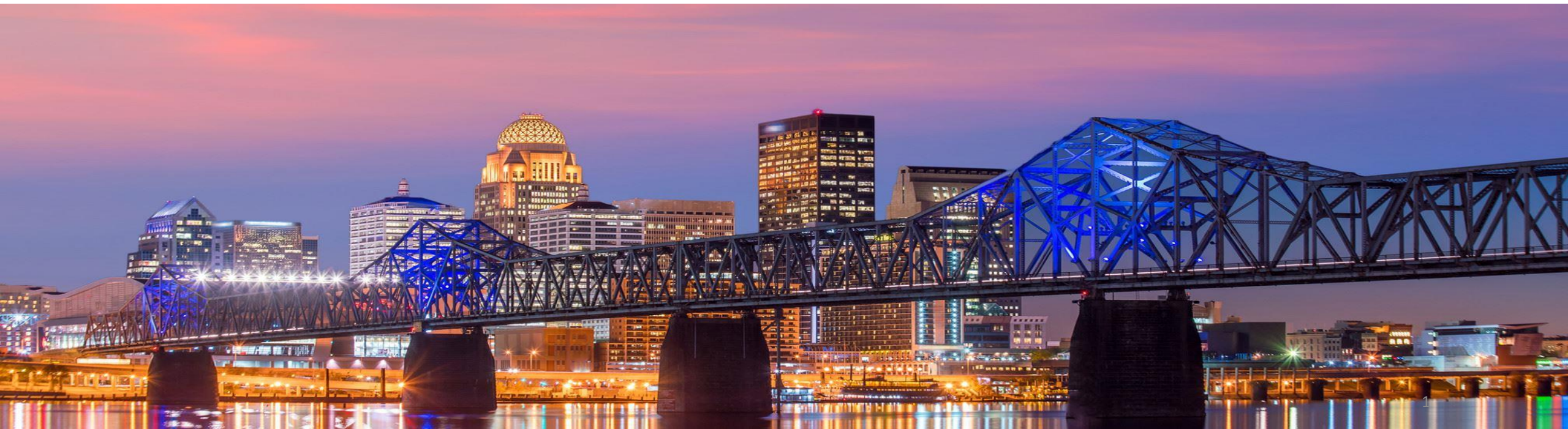


OFFICE OF
PERFORMANCE
IMPROVEMENT

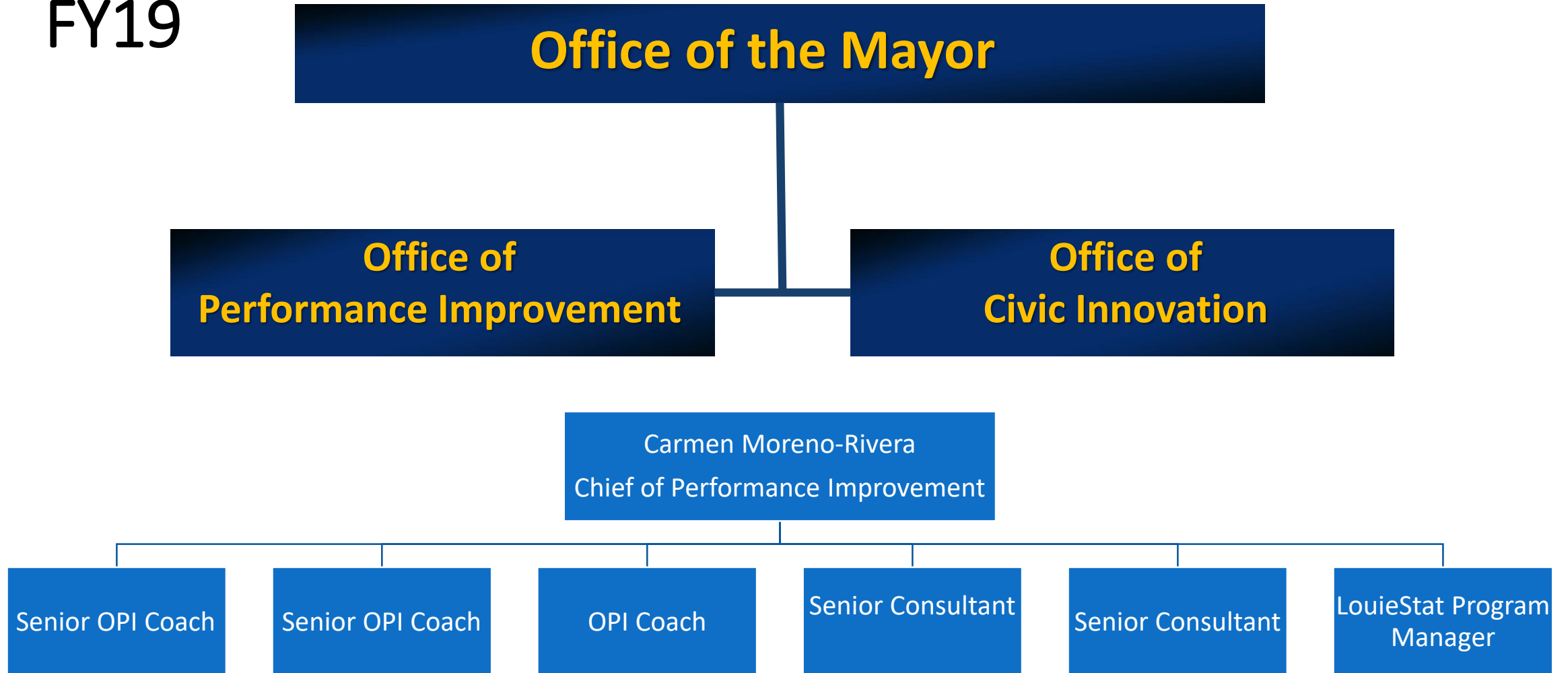


FY21 Budget Hearing

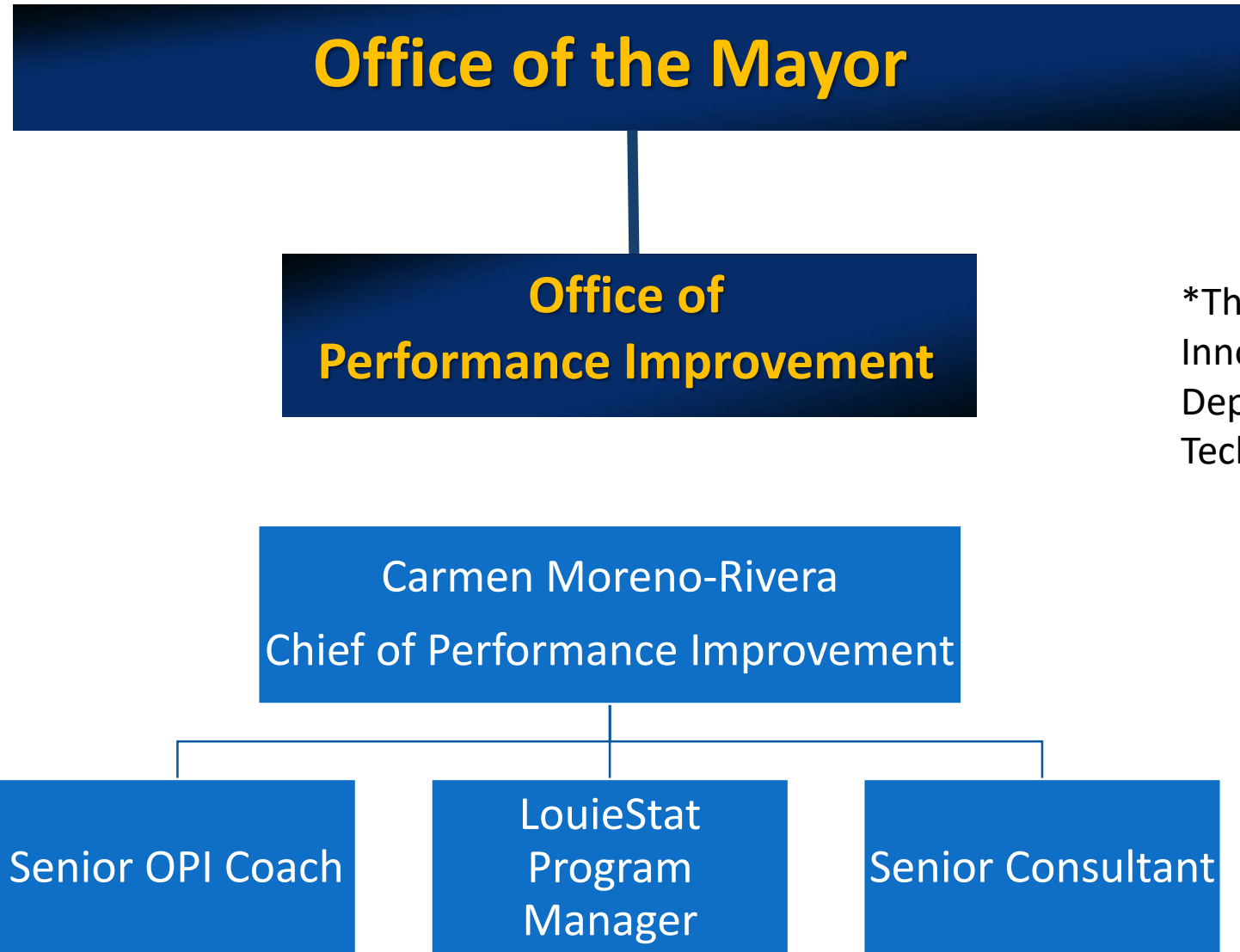
June 1st, 2020



Office of Performance Improvement FY19



Office of Performance Improvement FY20



*The Office of Civic Innovation merged with the Department of Information Technology July 1, 2019.

Highlights

- Youth Detention Services Decommission
 - *Rapid process improvement with cross-functional team management*
- Corrections Recruitment and Retention Project
 - *Tackle overtime and morale issues*
- Incident Management Team Support
 - *Create workflows, rapid planning, recovery processes, etc.*
- Public Health Department Evaluation Capacity Building
 - *Meet strategic goal*
- LouieStat
 - *Provided over 20 consulting reports to departments with detailed guidance for improvement*