

## OFFICE OF RESILIENCE AND COMMUNITY SERVICES LOUISVILLE, KENTUCKY

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# NETWORK FOR YOUTH DEVELOPMENT AND COMMUNITY BUILDING Opportunity Youth Funding February 18, 2021 Update

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## Office of Youth Development Mission

Transform systems that prevent young people from living equitable healthy and happy lives.

## Office of Youth Development Vision

Build a world that centers youth voice, agency, safety, and liberation.

## **Network for Youth Development and Community Building Overview**

The Network for Youth Development and Community Building is a comprehensive and accessible system that centers youth voice and choice and aims to build capacity among youth serving organizations. The current Network is a one-stop shop for understanding what services and programs are available to Louisville's youth (ages 16-24) that are not in school, working, or simply need support. Through the Network youth will have the opportunity to receive wrap around services, support, and mentorship.

**Purpose:** Create a comprehensive and accessible Youth Development System for Louisville Youth (10-24) to access a variety of services and programs.

### Goals:

- 1. To center youth voice and choice in choosing where and what services or programs they would like to access.
- 2. Build capacity amongst youth service organizations by breaking down silos and creating a comprehensive communication structure for working together and sharing resources.

## Name Update:

The core funded organizations (Coalition Supporting Young Adults, Louisville Urban League, and Goodwill Industries of Kentucky) decided that we needed to utilize asset-based language that was inclusive of overall goals of the project and with the intention to grow.

## **Expected Launch Date:**

March 15, 2021

## **OPPORTUNITY YOUTH FUNDING ALLOCATION OVERVIEW**

NETWORK FUNCTION	ORGANIZATION	EXECUTION					
STRUCTURE OF SUPPORT							
Centralization & Outreach	Coalition Supporting Young Adults (CSYA)	<ul> <li>Centralization         <ul> <li>Maintenance of a comprehensive list of ongoing services</li> <li>Facilitate cross system coordination to understand trends and set policy priorities reported biannually</li> </ul> </li> <li>Outreach         <ul> <li>Specific plan to serve top 10 zip codes with highest concentration of system-involved/opportunity youth</li> <li>Weekly visits to hotspots within zip codes of highest concentration of system-involved/opportunity youth</li> <li>Paid digital outreach</li> </ul> </li> </ul>					
Peer Support & Transportation	Goodwill Industries of Kentucky	Peer Support  - Certified peer support to enhance connection and establish trust from someone with similar lived experiences as system-involved youth  - One weekly face-to-face contact  Transportation  - Provide transportation that supports navigation plans for youth  - Have youth participate in Last Mile to Work & Cars to Work programs					
Client-Centered Case Management (Empowerment Navigators)	Louisville Urban League	<ul> <li>Initial and ongoing assessment using a standardized measure</li> <li>Ongoing resource linking and brokerage including direct connection with a behavioral health provider with an emphasis on preventative screenings</li> <li>Development and planning around the youth support team including natural and paid resources (navigation plan)</li> <li>Coordination and monitoring of service perversion for at least 6 months post first interaction</li> <li>Two monthly face-to-face visits and two other contacts per month (peer support, therapist, job coach, etc.)</li> <li>Flexible hours to respond to crisis</li> </ul>					

## ORGANIZATIONAL UPDATES AS OF FEBRUARY 15, 2021

ORGANIZATIONAL OPDATES AS OF FEBRUARY				
URGANIZATION		WHAT'S NEXT		
Coalition Supporting Young Adults (CSYA)	UPDATE  - December 2020 – February 2021 – hiring process for Executive Director  - Week of February 22, 2021 – Executive Director starts  Centralization  - Platform for centralized access and data collection identified: Unite Us  - Development of directory of services with LM  - Maintenance of directory  ○ Are services still available? Can they handle increased referrals? Can youth be referred to organization? Virtual or in person?  Outreach  - Developing website for intake assessments & centralized access point  - Meeting with organizations & community to	<ul> <li>Orientation on Network for Youth Development and Community Building for Executive Director</li> <li>Orientation on Unite Us platform</li> <li>Orientation to meet and establish relationships with Peer Support</li> </ul>		
	develop outreach and marketing plan  - Working with local youth influencers to link within their networks and increase awareness	Specialist  - Monthly Network for Youth Development and		
Louisville Urban League	<ul> <li>December 2020 – February 2021 – hiring process for Empowerment Navigators</li> <li>December 2020 – ongoing – services for linking youth to services identified by CSYA</li> <li>Empowerment Navigators (5) have been offered the position with the intention of starting the week of February 22</li> <li>Establishing hotline just for Network for Youth Development and Community Building intake calls</li> </ul>	Community Building update meetings  Racial Equity assessment on initiative and implementation by March 31, 2021		
Goodwill Industries of Kentucky	<ul> <li>December 2020 – February 2021 – hiring process for Empowerment Navigators</li> <li>Peer Support Specialist (4) have been offered the position with the intention of starting the week of February 22</li> </ul>			
Office of Youth Development	<ul> <li>Coordination – Youth Services Coordinator –         Mahogany Mayfield started December 7,         2020         <ul> <li>Funding Opportunity</li> <li>1st check (half funded amount)                 distributed weeks of February 1 &amp;                       February 8</li> </ul> </li> </ul>	<ul> <li>Baseline establishment of LM Disconnection rate by March 31, 2021</li> <li>Evaluation of Network for:         <ul> <li>Data collection</li> <li>Data tracking</li> </ul> </li> </ul>		

Development and implementation of	<ul> <li>Data sharing</li> </ul>
Network for Youth Development and	agreements/MOUs
Community Building widely throughout the	<ul> <li>Breaking down silos across</li> </ul>
city	Louisville Metro in the
	field of Youth
	Development

#### **Network Outcomes:**

By July 31, 2021, we will be able to report activities and data from December 1, 2020 – June 30, 2021 of the following from the Opportunity Youth Funding Allocation:

- Service Utilization
  - # of youth served
  - Average referral time
  - Average case completion
  - # of services connected to
  - # of service completion
  - # of transportation program participants
  - # of youth with sustained transportation
  - Youth mental health days
  - Participant demographics (age, race, zip code, employment status, systems involvement, living situation, etc.)
- Louisville Metro Disconnection Rate
- Comprehensive list of services/programs available for youth in Louisville Metro
- Increased access points for System-Involved/Opportunity Youth

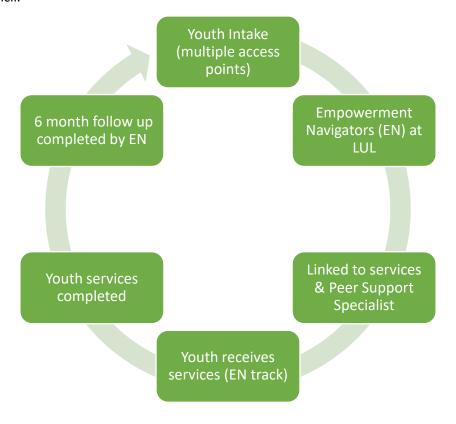
## Network for Youth Development and Community Building Intake Flow:

This chart represents the steps youth (or a caring adult) who complete the request form will go through to access resources through the Network for Youth Development and Community Building. CSYA is working on a centralized website that will include the request form that can be completed by a youth or caring adult. Once completed, the youth will be contacted by an Empowerment Navigator from the Louisville Urban League (LUL).

The Empowerment Navigator will work with the youth to complete the centralized intake assessment that will ask more questions to help understands the youth's immediate and long-term needs. This assessment will help the youth and Empowerment Navigators create a Navigation Plan. The Navigation Plan includes referrals to services at LUL and/or other Network partners. The Navigation Plan will be shared with the Peer Support Specialist at Goodwill Industries of Kentucky. The Peer Support Specialist will work with the youth to meet appointments and follow-ups determined in the Navigation Plan.

If there are transportation needs, Goodwill Industries of Kentucky will provide (ride share, Last Mile to Work, and Cars to Work program) to provide immediate and long-term transportation options to youth needing assistance.

Empowerment Navigators will follow-up with youth 6-months after they have completed their Navigation Plans. Data are collected in the Unite Us platform with access to core organizations to report to Metro Council.



#### WHAT'S NEXT?

The Office of Youth Development (OYD) is taking this opportunity and funding allocation to pilot the implementation and establishment of the Network for local youth serving organizations to increase awareness and collaboration. Typically, organizations working in isolation to accomplish goals of funding allocations, instead, OYD saw this as an opportunity break down silos within Louisville Metro and build a comprehensive Network that addresses a growing need. The need to understand what services and resources are available, how to access those services, and a mechanism to communicate amongst service providers to ensure a continuum of care.

Below you will find a SWOT analysis of the pilot phase and what will position Louisville Metro to address the growing need of collaboration and capacity building amongst our youth serving organizations.

STRENGTHS	OPPORTUNITIES		
<ul> <li>Daily communication with grantees</li> <li>Pilot phase to understand Network's impact</li> <li>Funding allocation</li> <li>Shared platform for data tracking and sharing</li> </ul>	<ul> <li>Create a city-wide network with county level outcomes and shared data</li> <li>Filling a gap within the city to understand what youth services, resources, &amp; programs are available</li> <li>Opportunity to compete with sister cities</li> <li>Increased funding to expand and sustain initiative</li> </ul>		
WEAKNESSES	THREATS		
<ul> <li>Capacity for building out network</li> <li>Funding to sustain efforts</li> <li>Funding allocation amount (more funds would allow for larger roll out)</li> </ul>	<ul> <li>Timeline</li> <li>Not having county level youth development metrics &amp; outcomes</li> <li>Disconnect between policy and practice – the implementation of policy and working with service providers who deliver services daily.</li> </ul>		

## **Barriers**

Below are barriers we are experiencing while working to launch the initiative:

- Hiring Empowerment Navigators and Peer Support Specialist The Louisville Urban League and Goodwill Industries of Kentucky have had jobs posted since December. It took a while to find quality candidates that would meet the needs of our local youth.
- Timeline working to provide deliverables and make an impact by June 30, 2021 wit
- Organization capacity some of the organizations need more capacity to support the execution of their network function.
- It is hard to build relationships with youth, especially during the COVID-19 pandemic. The organizations are finding creative ways to connect.

## **EXPENDITURE UPDATES**

Organization	Funded Amount	Check Request 1	Check Delivered	Expenditure Report Due	First Deliverable Report Due
Coalition Supporting Young Adults	\$325,000	January 25, 2021	Week of Feb 1	February 19	March 1
Louisville Urban League	\$325,000	January 25, 2021	Week of Feb 8	February 19	March 1
Goodwill Industries of KY	\$300,000	January 25, 2021	Week of Feb 8	February 19	March 1