



*"We rely heavily upon tourism and specifically bourbon tourism to keep our doors open."* 



"We hope to continue our crucial partnership with Louisville Tourism, as we rebuild our programs & invite many new friends to visit our beautiful city".



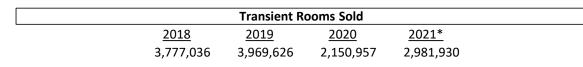
"Being a small business store front in Louisville, I rely heavily on foot track, specifically from tourists."

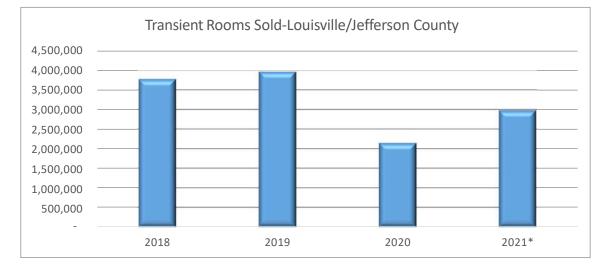


"Since starting our business, we have reaped both tangible and intangible benefits from our partnership."

#### Leisure and Hospitality Economic Data

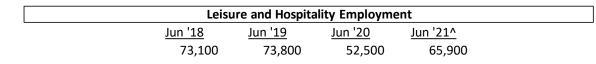
Louisville Tourism

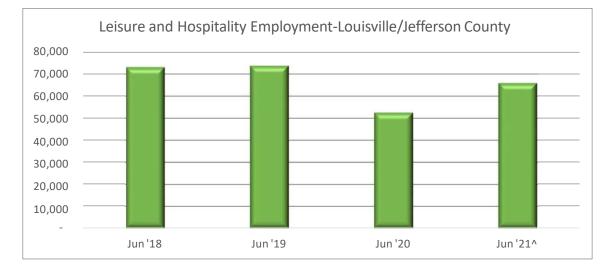




\* Projected to be down 25% in 2021 compared to 2019, pre-pandemic.

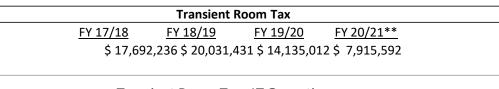
Source: Smith Travel Research (STR)

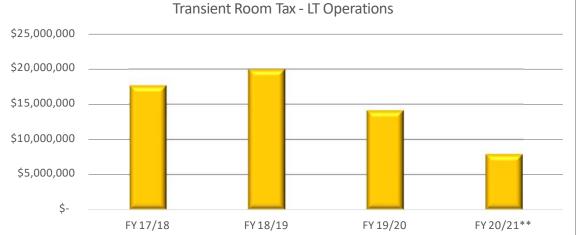




^ Down 7,900 jobs (-11%) compared to Jun 2019, pre-pandemic.

Source: US Bureau of Labor Statistics





\*\* Projected to be <u>down 60%</u> compared to FY 18/19, pre-pandemic.

Note: LT operations transient room tax is 4.5% of hotel room revenue.



# Louisville Tourism 2021/2022 Travel Recovery Plan

### Budget Total \$5,682,500

## Digital Awareness – Multicultural Travelers

- Strategy:
  - Use targeted digital media to specifically reach minority audiences for additional support of the boarder awareness campaign efforts.
  - Black Americans spent an estimated \$109.4 billion on leisure travel in 2019, representing roughly 13.1 percent of the U.S. leisure travel market
  - LGBTQ+ travels make up an estimated 7-10 percent of the U.S. leisure travel market.
  - Separate campaigns will be targeting African Americans and LGBQT+ populations
  - Messaging and imagery will be tailor to specific audiences
- Target Geography:
  - Top key regional feeder markets, based on past visitation data
  - Atlanta, Chicago, Cleveland, Cincinnati, Columbus, Detroit, Indianapolis, Nashville and Saint Louis



#### Inbound Direct Flight Support Digital

- Strategy:
  - Build additional awareness of Louisville as a travel destination in direct flight markets as travelers become more comfortable to fly since the beginning of the pandemic
  - Collaborate with the Louisville Muhammad Ali International Airport to support efforts in new and other seasonal direct flights in key markets (LA)
- Target Geography:
  - Direct flight markets including new Spirit Airline markets





#### Strategy

Continue the conversation travelers who are looking for reasons to make it back to Louisville.

#### Come Back Campaign

- Strategy:
  - Utilize media partners to target individuals who have visited Louisville in the past based on credit card information and spending patterns.
  - Over 96% of Louisville's visitors said they would make a return trip and over 75% of visitors in 2019 were repeat visitors according to the 2019/2020 Visitor Profile Study
- Target Geography:
  - Five-Six hour drive radius inclusive of top feeder markets

#### **Strategy**

- Goal Neighborhood Preservation & Development
- Tell the story of our diverse neighborhoods through public art in every council district in the city highlighting artists across disciplines, the art, and the people and legacy of each neighborhood. This information will be aggregated through QR codes and developed into a Public Art Tour for residents and visitors.

