

# Office of Management and Budget

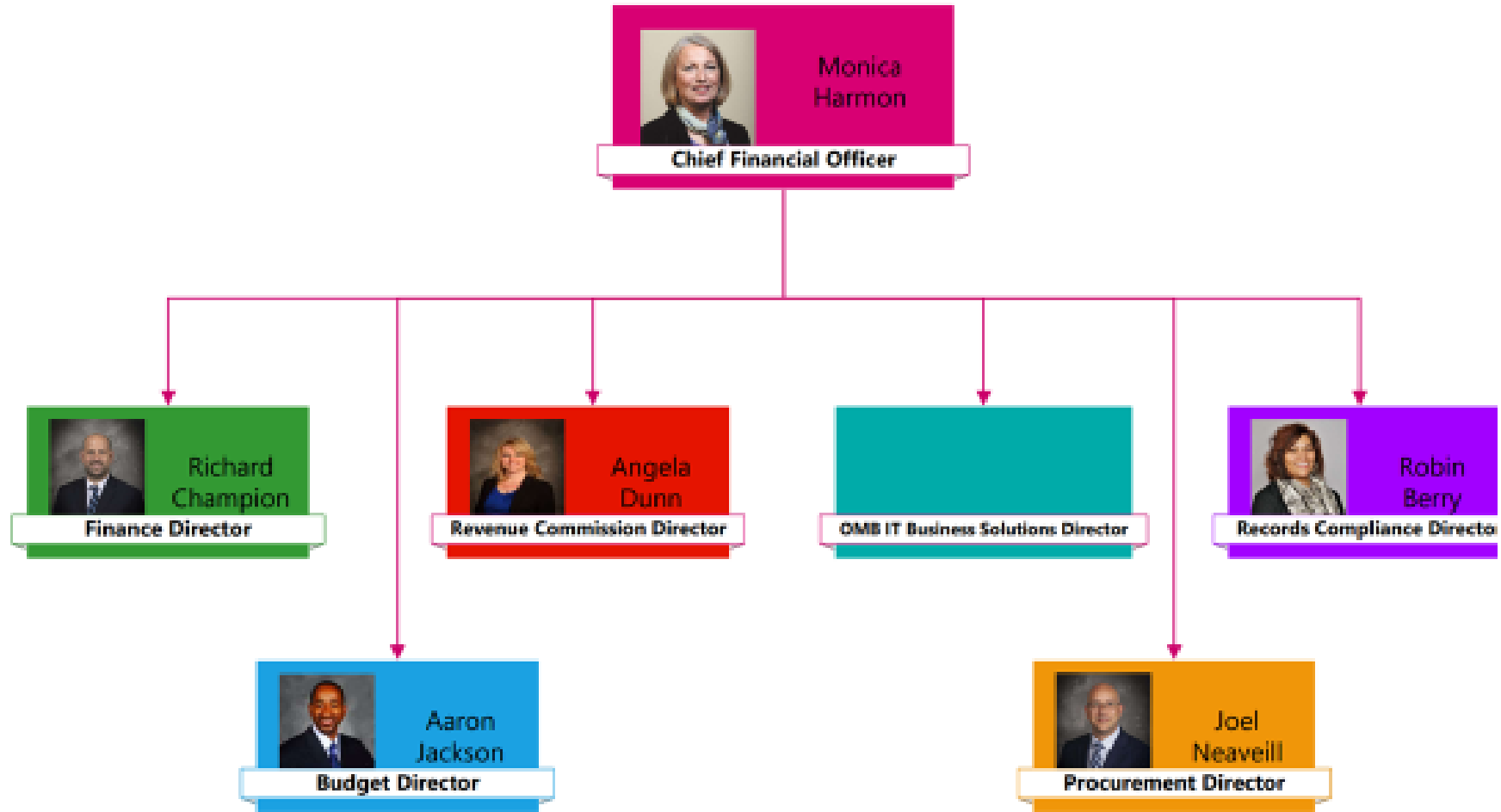
MAY 9, 2022



# OMB



# Office of Management and Budget



# FINANCE AND BUDGET



# Finance

A/R OMB Finance	FY2021	YTD FY2022
Lien Collections(Millions)	\$2.8M	\$3.3M

Payroll Implementation of CBA/SLA	FY2021	YTD FY2022
Collective Bargaining Agreements	3	7
Service Level Agreements	31	26

# Finance

GFOA Recognitions	Last Recognition	
Annual Comprehensive Financial Report	FY2020	11 Years
Annual LMG Budget	FY2022	9 Years
National Procurement Institute Award of Excellence	FY2021	1 Year

Single Audit	FY19	FY20	FY21
Total Expenditures	\$55,240,431	\$85,409,030	\$188,920,204
Grants Types	70	72	69
Sub Recipients	37	40	57

# Finance

	ERA
<b>Total Funding Received (FY21 &amp; 22)</b>	\$103,844,790
<b>Total Expended as of 03/31/2022</b>	\$75,966,222
<b>Households served as of 3/31/2022</b>	14,566

AP Metrics	FY2020	FY2021	YTD FY2022 (MARCH)
<b>Direct Pays</b>	3,015	5,389	5,742
<b>Invoices</b>	106,577	134,143	115,240
<b>Average Monthly Supplier Updates</b>	304	606	766



# PROCUREMENT





# Procurement

Procurement	FY2021	YTD FY2022
# of Purchase Orders	11,854	10,096
# of Pcard Transactions	24,942	24,047
# of Competitive Bids	99	63
# of Contracts awarded	209	253

Recent savings by consulting with agency(ies)	During FY2022
Laser Safety Glasses LMPD	\$42,500
Road Salt - PWS	\$41,363
Since February 2022 for equipment, materials	\$75,000

# RECORDS COMPLIANCE



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OPEN RECORDS	FY2021	YTD FY2022
Records Received	1,891	563
Records Destroyed		
Records Received	1,165	N/A
Toters	60	145

# RECORDS COMPLIANCE

OPEN RECORDS	FY2021 (Mar 21-Jun 21)	YTD FY2022
ORR request(s) received	2,088	8,589
ORR request(s) closed	1,107	7,669

## Notes:

Next Request went live March, 2021. There were additional records in the pipeline when ORR went live but our data has not been reviewed sufficiently to provide multiple metrics.

# OMB IT BUSINESS SOLUTIONS



# e-Merge Project Update

- Executive Sponsors
  - Chris Seidt – CIT
  - Ernestine Booth – HR
  - Monica Harmon - OMB
- Project Management Team (PMT)
  - Ben Roper – Berry Dunn
  - Ian Biggers – Berry Dunn
  - Sharon Meador – CIT
- Public Safety Steering Committee
  - Jody Meiman - chair
- Organizational Change Management Team (OCM)
  - Sondra Hathaway – Berry Dunn
  - David Holland – HR
  - Scott Render – CIT
  - Kristina Messina - OMB
- Functional Area Teams
  - Over 25 different functional areas and leads





# Executive Summary

- Workday End-to-End Testing signoff deadline of December 2021 was missed, triggering project timeline extension discussions
- Project timeline extension discussions occurred between project leadership and vendor stakeholders
- Metro and Collaborative agreed in principle to a Workday project timeline extension to October 3, 2022
- End to End Testing sign off with exceptions occurred March 2022
- UKG UAT was stalled for Telestaff due to UKG ransomware attack
- Payroll Parallel testing started April 2022

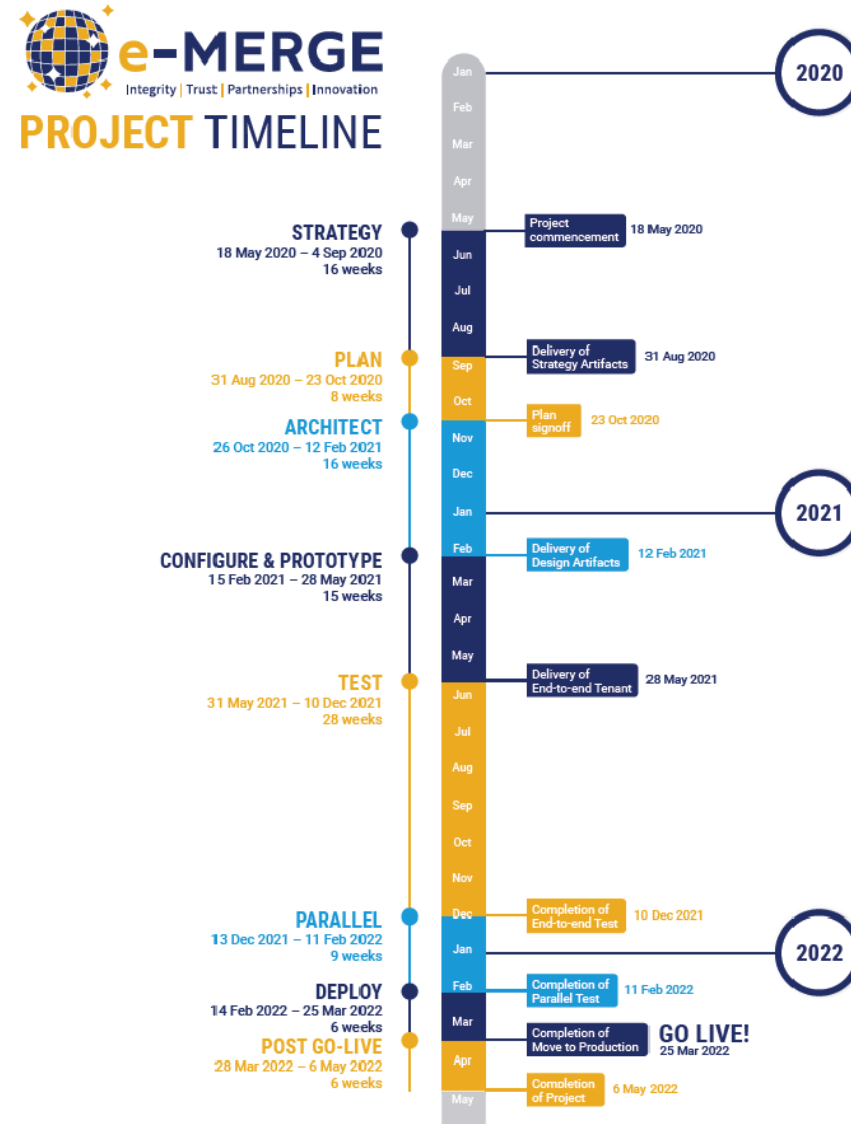
# Top 5 Project Issues

- The original project testing schedule could not be maintained
- Insufficient workstream project resources
- Select workstream testing and project activity progress (Financial Accounting, Grants, HCM Core, and Payroll)
- Workday-UKG integrations are not complete
- Project participation

# Resource Mitigation Strategies

- Replacement of Metro staff during turnover
- Hired temporary contractual workers
- Dedicated project only resource leads
- Cross departmental resource leads
- Augmentation by software implementation vendor

# Original Project Timeline

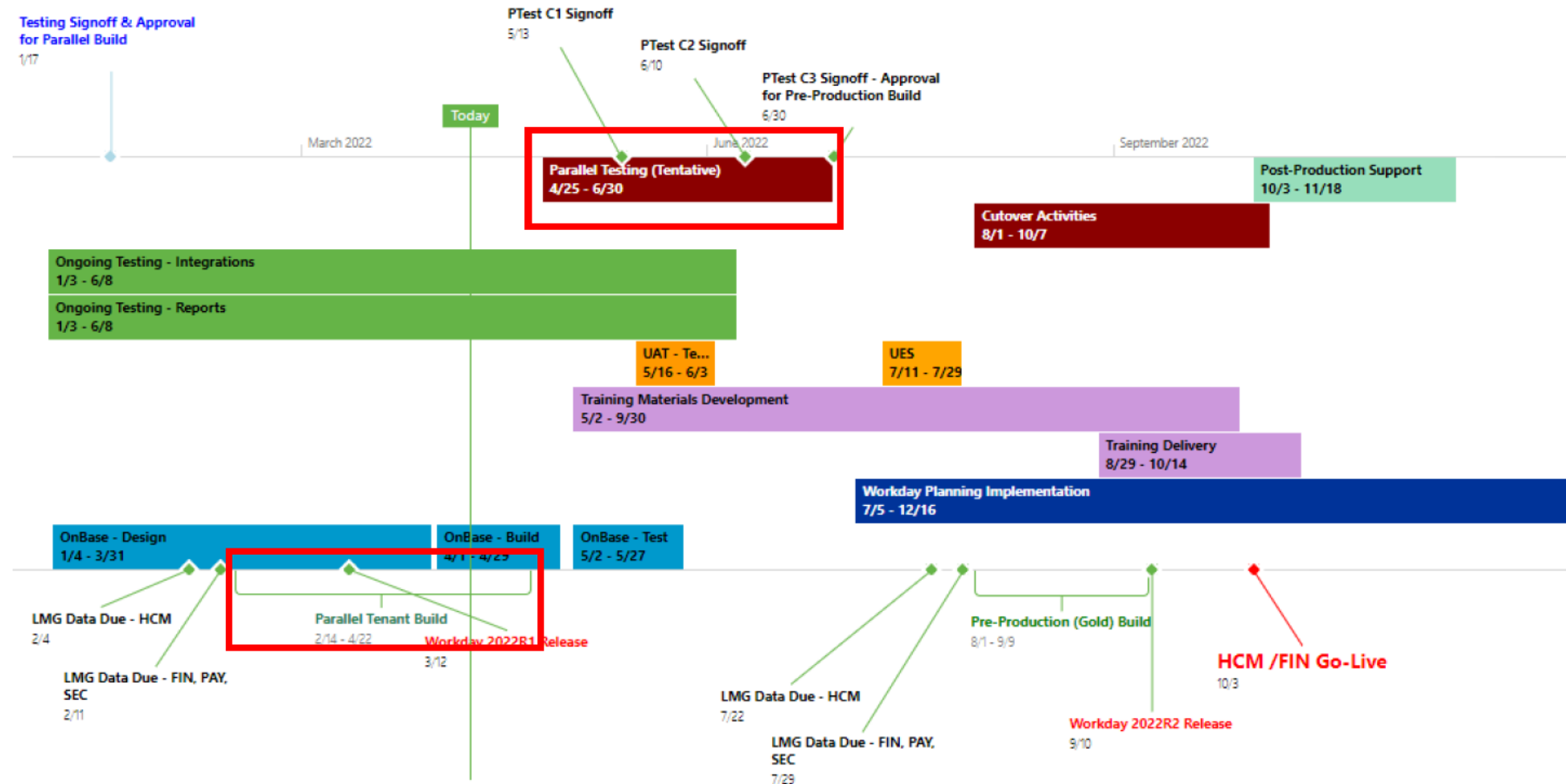


Original Go Live Date – March 28, 2022

# New Project Timeline

## Updated Timeline

New Go Live Date – October 3, 2022



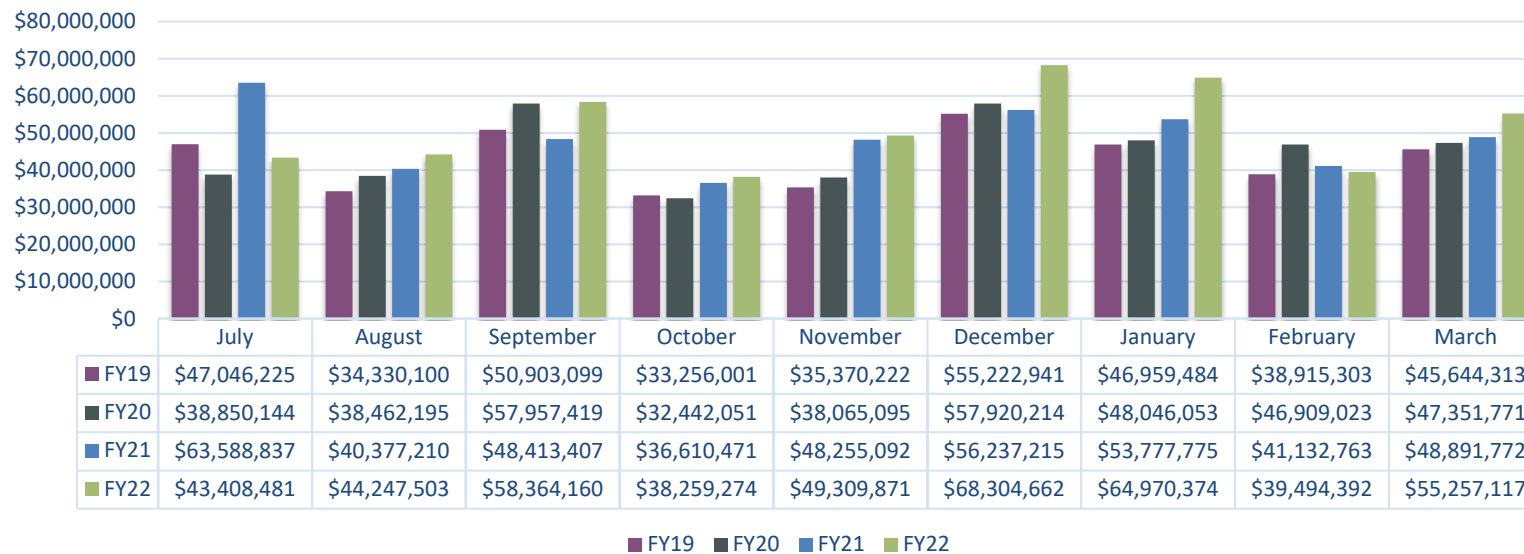
# LOUISVILLE METRO REVENUE COMMISSION



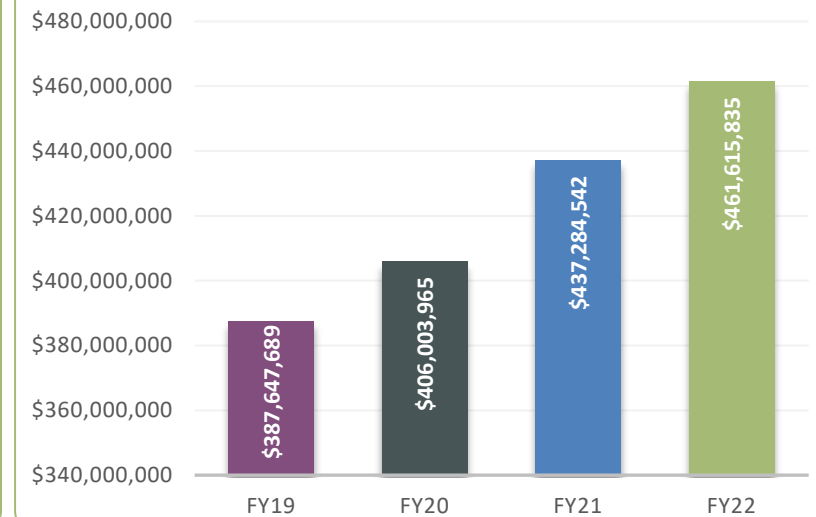


# Revenue

OL Tax Monthly Comparison

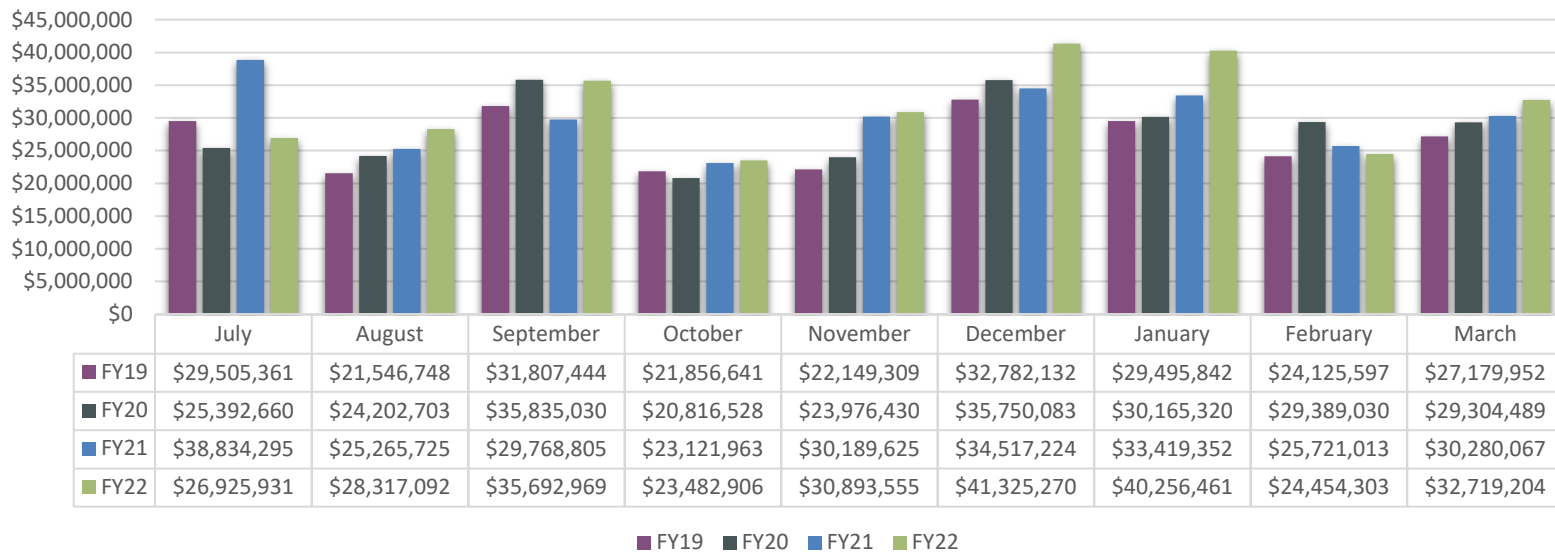


FY YTD OL Tax Collected and Distributed (Jul - Mar)

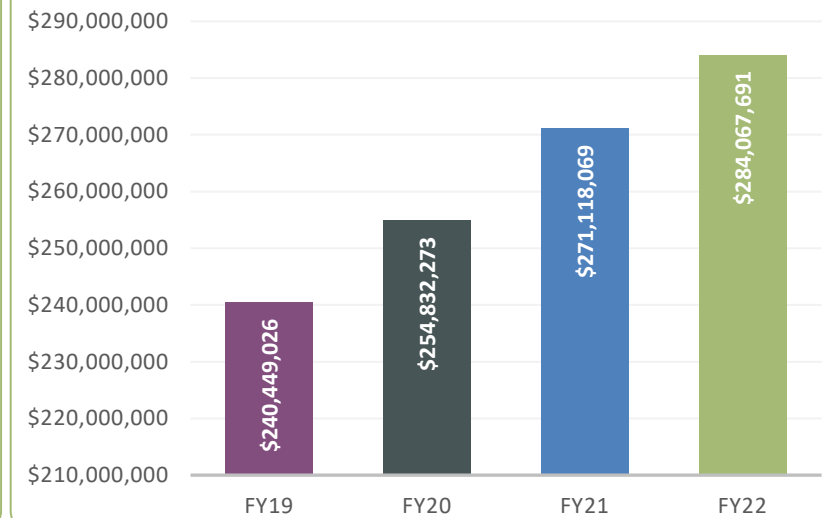


# Revenue (Metro)

OL Tax Monthly Comparison

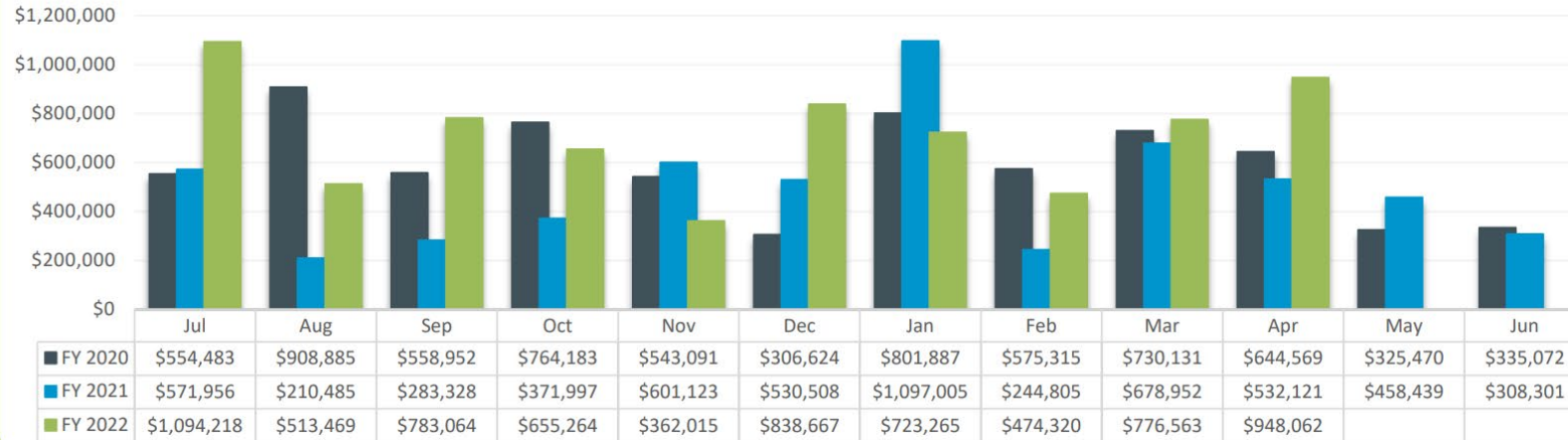


FY YTD OL Tax Collected and Distributed (Jul - Mar)



# Recovery

Recovery (Monthly Comparison)



Year to Date Snapshot



**FY22 Goal: \$6,813,300.00**

Yearly Comparison



Year to Date Recovery (FY 2022)



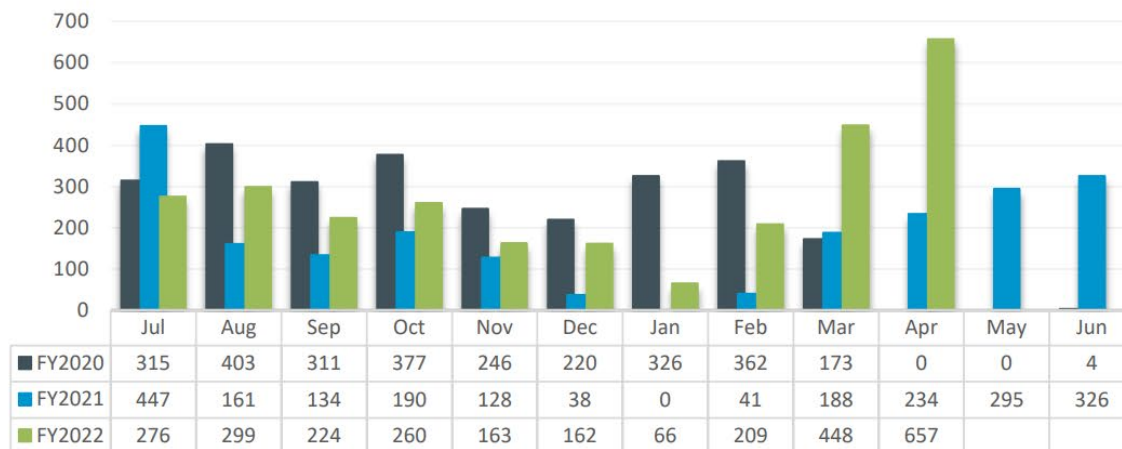
**Monthly Average Recovery: \$716,891.00**

**Improvement FY22 vs FY21: 39.96%**

# Customer Service

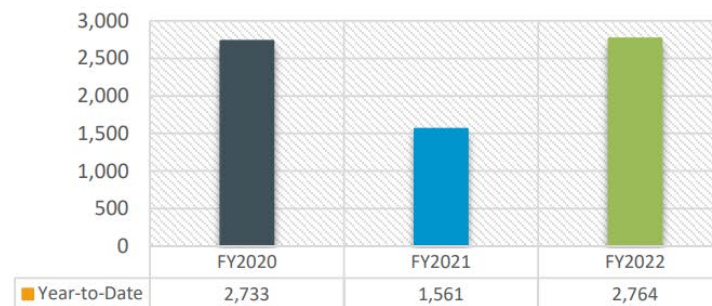
## WALK-INS

Walk-Ins



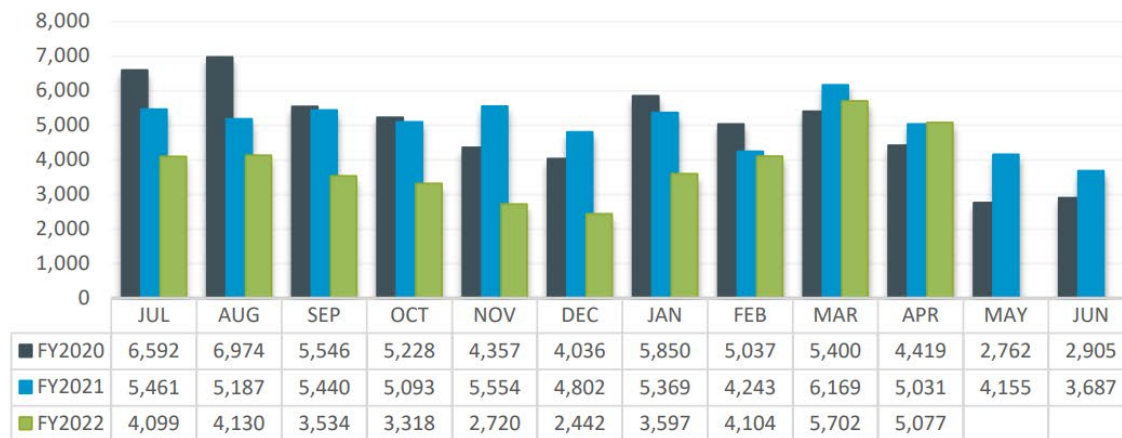
Walk-In Percentage FY21 vs FY22: **77.07%**

Year-to-Date Walk -Ins



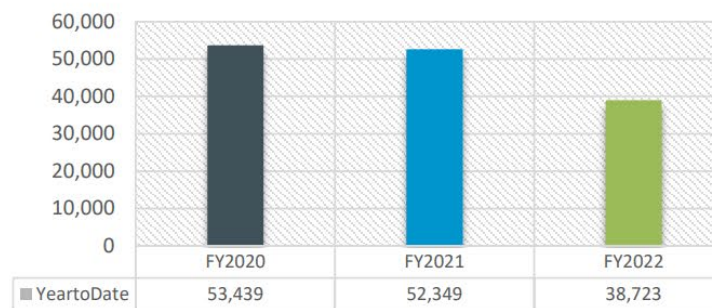
## PHONE CALLS

All Incoming Customer Service Calls



Incoming Calls Percentage FY21 vs FY22: **-26.03%**

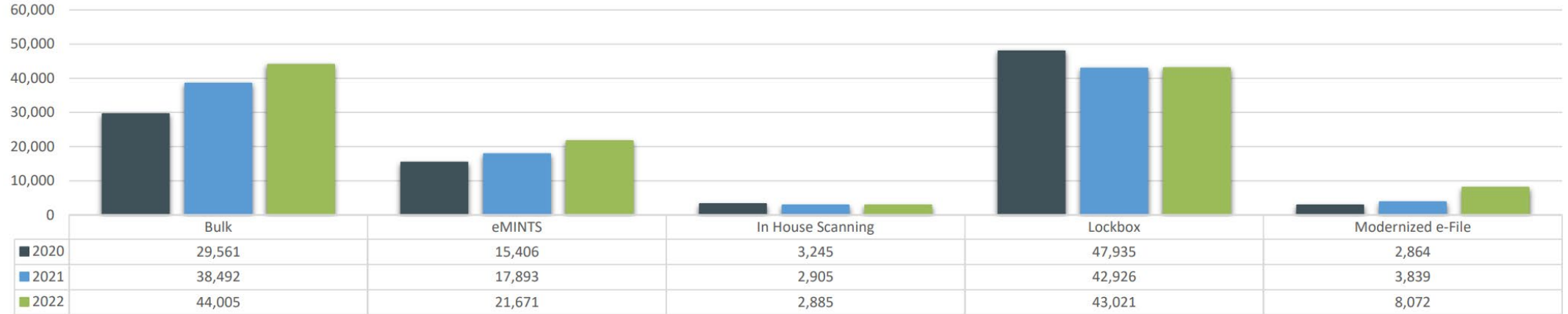
YearToDate



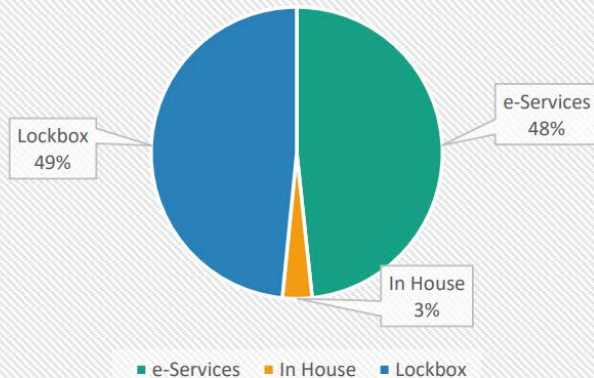


# Tax Return by Source

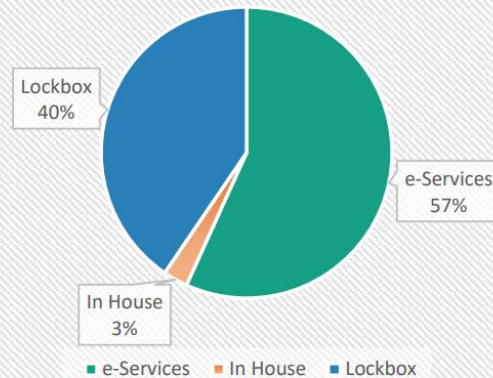
Returns by Source (Calendar Year: January - April)



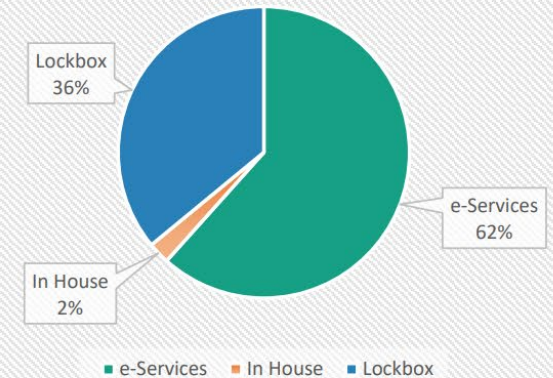
CY 2020



CY 2021



CY 2022



# QUESTION AND ANSWER

