

# Louisville Metro Animal Services Facts

**Animal Services Animal Care Facility & Animal House Adoption Center**  
**3516 Newburg Rd**

**Animal House Adoptions: 12-6 Monday, Tuesday, Thursday, Saturday and Sunday**  
**12 – 6 on Fridays**

**Animal Care Facility: Closed Sundays and Holidays**  
**Phone: 473-PETS**

## **Staff at this location:**

**Animal Control Officers- 7:30 am to 9:30pm, 7 days a week, After 9:30pm two officers on call for emergencies**



**Adoption Coordinators**  
**Veterinary Services**  
**Administrative Clerks**  
**Management Staff**  
**Rescue Coordinator**  
**Lost and Found Coordinator**  
**Communication Specialist**  
**Behavior Coordinator**



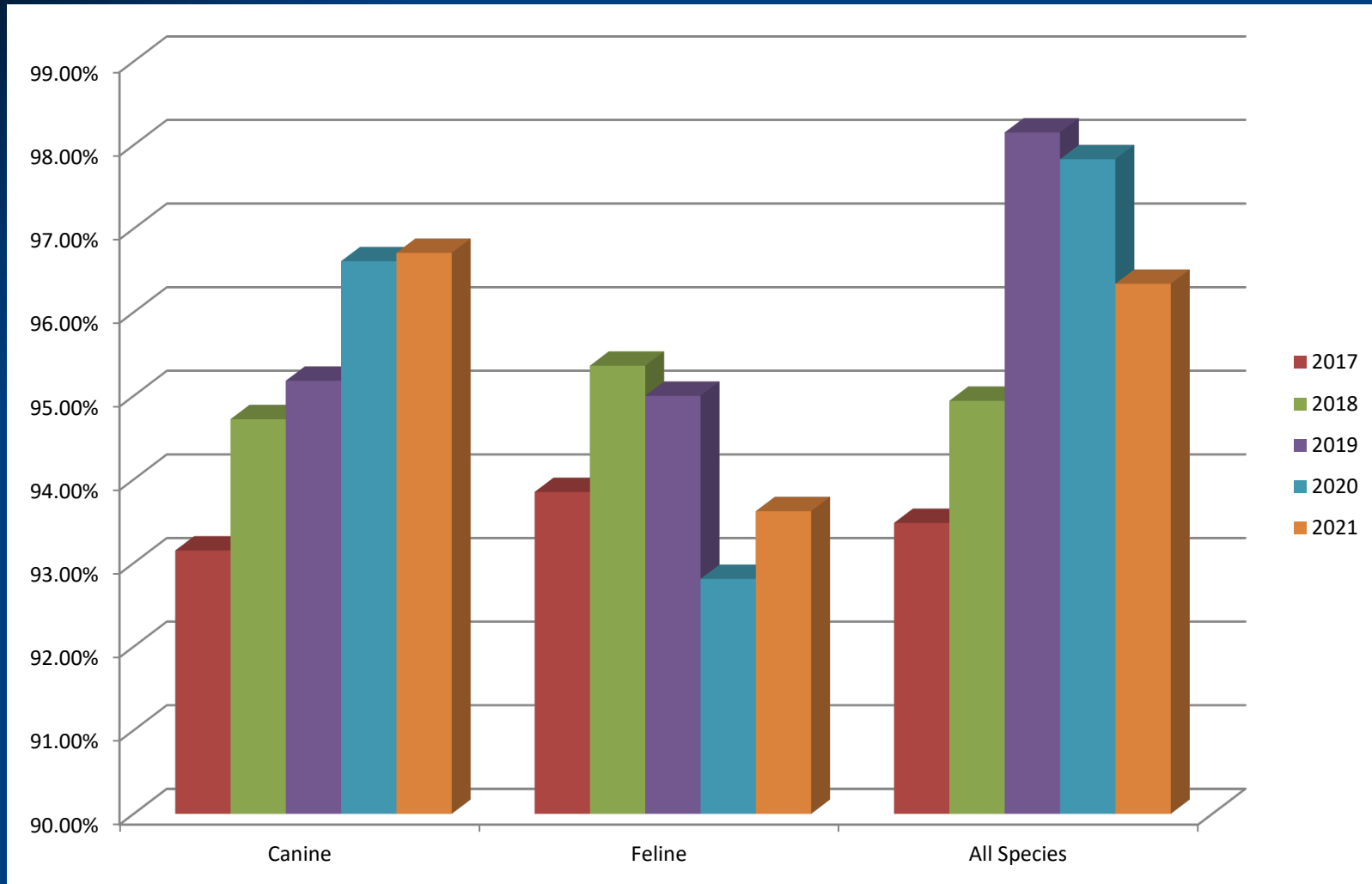
**Web page: [louisvilleky.gov/Animal-Services](http://louisvilleky.gov/Animal-Services)**

**Follow us on Facebook <https://www.facebook.com/LouisvilleMetroAnimalServices/>**

**Louisville Metro**  
**Animal Services**



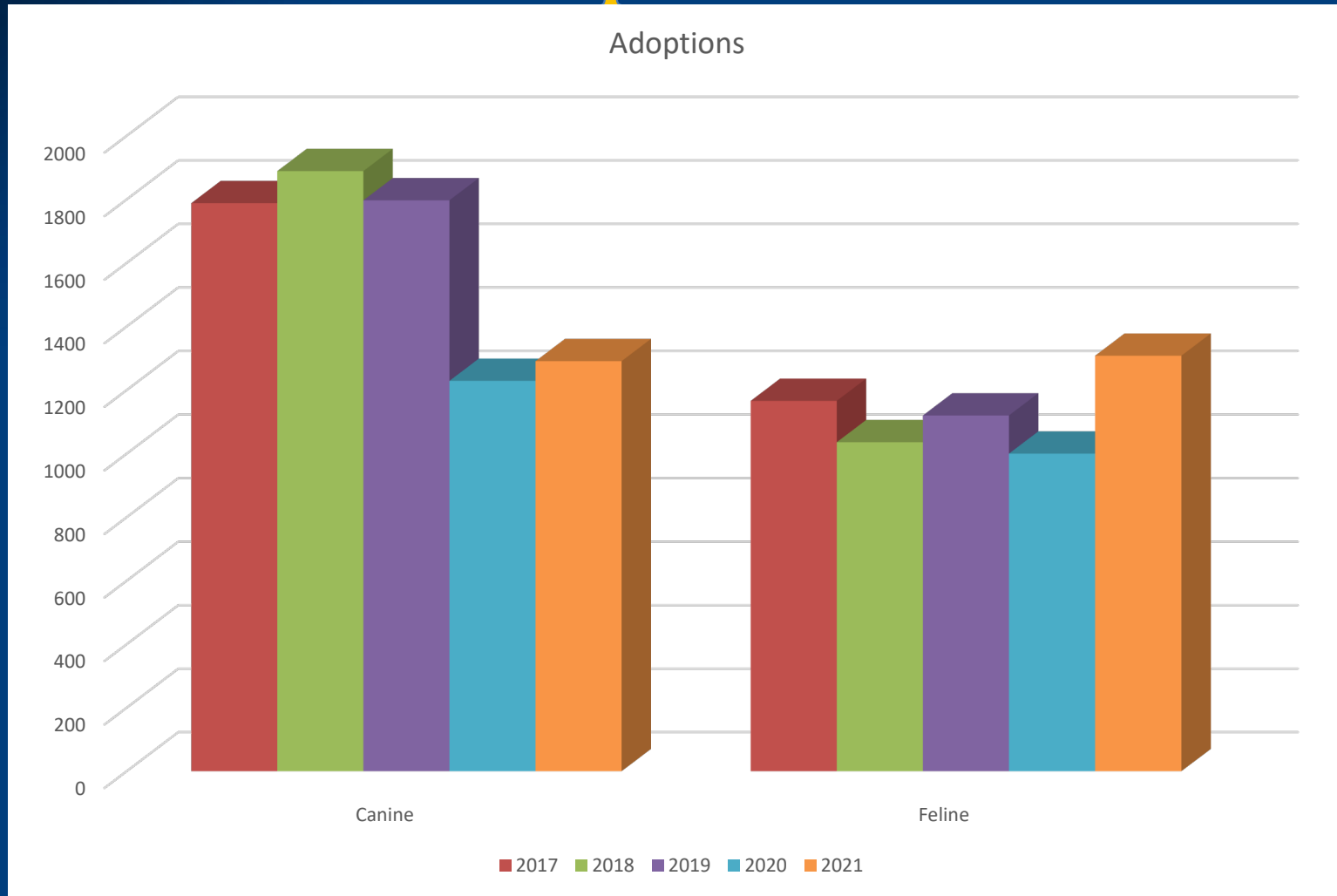
# Live Release Rate



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# Adoptions



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# Animal Control Officers

	2016	2017	2018	2019	2020	2021
Priority 1 Response Time	72%	99%	98%	99%	99%	99%
Priority 2 Response Time	58%	93%	94%	92%	98%	98%

Total Priority 1 Runs – 1,134

Total Priority 2 Runs – 4,340

All Activities Handled by Animal Services – 17,361

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# Veterinary Services

	2016	2017	2018	2019	2020	2021
Total Surgeries Performed	2,404	2,948	3,677	3,735	3,089	3,599

# Department Equity Impact Statement and Goals

**Department Equity Vision Statement:** To be a world class animal shelter by protecting the public health and safety of all citizens equitably, ensuring the humane treatment of domesticated animals and providing quality and professional service equitably to the public.

**Department Equity Goals:**

- 1) Goal # 1: Hold twice-yearly low-cost vaccine and microchip clinics in high stray intake zip codes including, but not limited to, 40211, 40214, 40216, and 40272 during FY23
- 2) Goal # 2: Partner with Lean into Louisville to host career seminars in FY23.

# Pay It Forward Free Pet Adoptions

**PAY IT FORWARD**  
**FREE**  
**ADOPTIONS**

you can't buy LOVE but you can adopt it for FREE

Rescue One Today!



**LARGEST**  
Selection  
of Animals

**All Under**  
**One Roof**  
in Louisville



animal  
house  
ADOPTION  
CENTER

3516 Newburg Road, Louisville KY 40218

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