My name is Sandra Booker and I moved into Liberty Green 6 years ago. I had been living in the Blanton House but the apartment was too small. I randomly submitted an application to LIberty Green and didn't think they'd contact me as quickly as they did, but within one year I had a BEAUTIFUL two bedroom apartment. This was great because my daughter was my caregiver at the time and that meant that she could live there too and help me with things I needed in my daily life. I had always admired Liberty Green because it looks so nice from the outside. I was so excited.

But when I moved in, I was shocked by how dirty the hallways were. Although the outside of Liberty Green is beautiful and well maintained, the inside is a different story. They couldn't keep any staff to clean the hallways so they just stopped cleaning them. That was when I realized why they kept the outside looking so good.

I've lived in Louisville my whole life. I went to Iroquois High School the first year of busing in 1975. I really wanted to go to Central like the rest of my family and friends but I lived in Shively. My first day at Iroquois, there were anti-busing demonstrations.

I worked as a Home health aid for over 25 years, most of that time, I worked for Jewish Hospital.

Two years ago the washing machine in the upstairs apartment overflowed and water ran into my apartment for hours. It literally looked like it was raining in my apartment. And I mean raining. It ran like that until the washing machine load ran out. The maintenance response time was very slow.

Earlier this year, my toilet stayed blocked up for two weeks. I called over and over again but no one came.

Again, two months ago the water heater busted in the upstairs utility room, again causing water to rain down into my apartment. As a result, my utility room ceiling was damaged and I am fearful of it falling on me.

Response time to all these maintenance calls was extremely slow, almost 2 weeks on average. My carpet was absolutely disgusting from all the water damage and I had to beg them to replace it and it wasn't the first time I had to ask for new carpet.

I am retired. I served my community. At this point in my life, I should not have to beg anyone for anything. And I will say this. My rent is always on time.

I enjoy going to social events, I enjoy people. I want to have a relaxing retirement. My most recent maintenance issue happened when something was wrong with my sink. It would not stop running for 2 days. I called the emergency numbers and it took them 2 days to respond.

There has to be mold in my apartment. As soon as anyone enters my apartment, they start sneezing and sniffing.

They don't actually solve maintenance problems. They only put band aid solutions on them. For instance, if someone has mold, the maintenance staff goes to Bargain Supply, buys a can of spray primer and sprays it on the mold. That does not fix the problem.

It looks like my ceiling is gonna fall at any time. I try to take care of my place like it belongs to me. But there is nothing we can do when the property management company refuses to do their job.

I have to admit that I am fearful of speaking out. I am fearful of retaliation, I am fearful of being evicted for speaking up, however, my faith and my anger are greater than any fear that I have. What grows in the dark dies in the light of exposure and it is time to expose this mess. I ain't been brought up like a dog and I AM NOT going to live like a dog. Thank you,