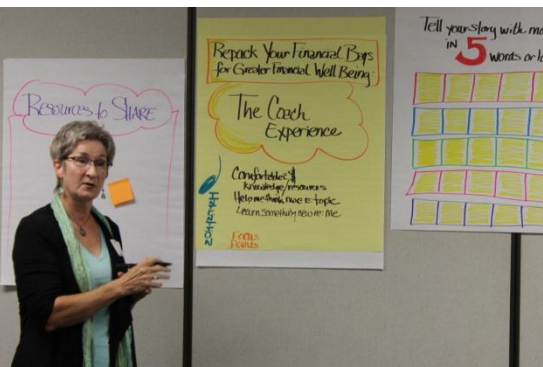


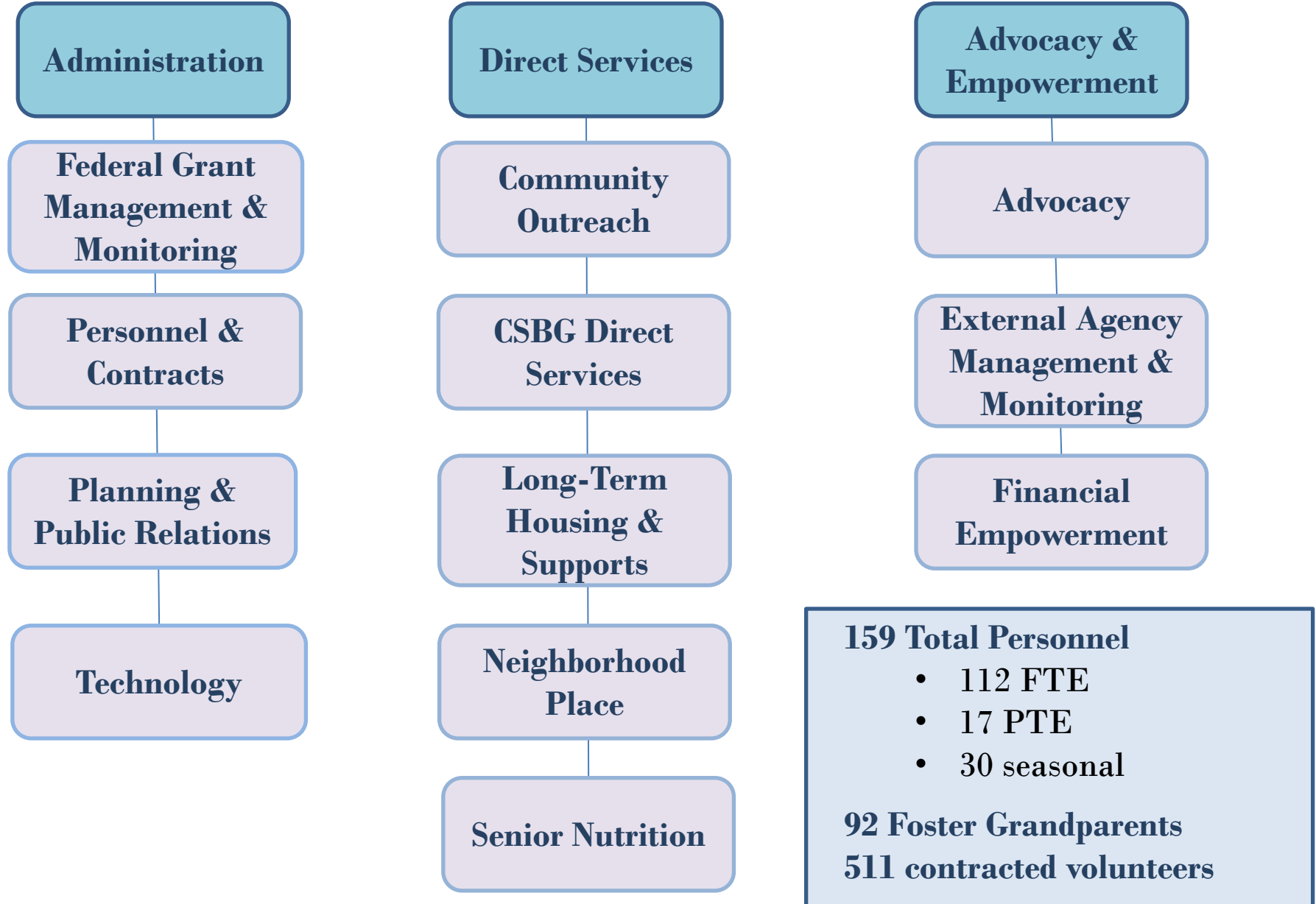


DEPARTMENT OF COMMUNITY SERVICES

Council Hearing, Tuesday, July 16, 2015
Katina Whitlock, Director



Community Services Overview



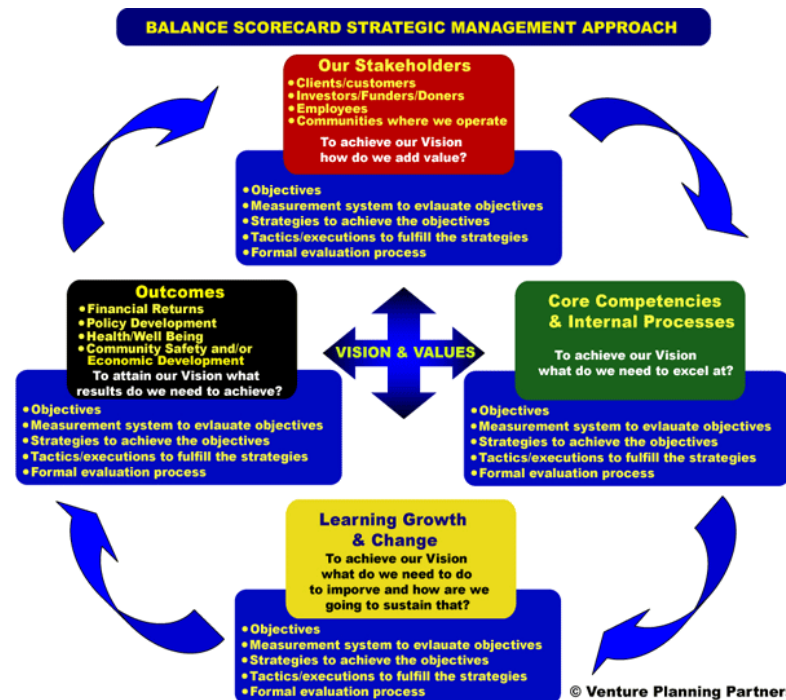
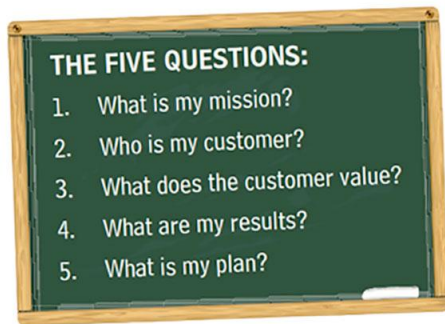
23 Core Programs in 35 locations

- 121 people enrolled in workforce development
- 67 adults enrolled in 2 or 4 year degree program
- 1600 youth served summer lunch
- 24, 519 households received emergency gas/electric assistance
- 56,390 recorded volunteer hours
- 511 contracted RSVP members
- 92 Foster Grandparents
- 36 children registered in pre-school readiness programs
- 72 youth participating in academic, social, and culture summer programs
- 635 formerly homeless people permanently housed
- 1184 youth involved or present in a domestic violence situation referred for in-school assistance
- 5240 safe exchanges and visits of children in families who experienced domestic violence
- 200,000 meals provided to senior and medically restricted citizens
- 87 households prevented from water service disconnection
- 115 households prevented from eviction
- 949 residents enrolled in ACA
- 31 Microbusiness Loans
- 236 non-profit case managers trained on finance management

Mission * Strategic Plan * Development

The Mission of the Department of Community Services:

To improve the quality of life for all residents with an emphasis on poverty reduction



Mission * Strategic Plan * Development

Goal 1:

Enhance Staff
Development

Goal 2:

Improve Internal
Collaboration

Goal 3:

Improve Data
Collection



**Mayor's Goal 3:
Reduce Crime**

Goal 4:

Increase Advocacy

Goal 5:

Increase
Department
Compliance

Goal 6:

Improve
Management of
Resources

Goal 8:

Increase Household
Financial Stability

Goal 9:

Improve Customer
Experience

Goal 10:

Improve Client
Access



**Goal 7:
Reduce Homelessness**

**Mayor's Goal 21:
Veterans & Families**

Themes:

- Improve Quality of Life
- Operational Excellence
- Build the Brand
- Strengthen Strategic Partnerships

Kentucky Community Crisis Response Board

Children Involved in or Witnesses of Domestic Violence

LMCS * LMPD* JCPS* Safe & Healthy Neighborhoods

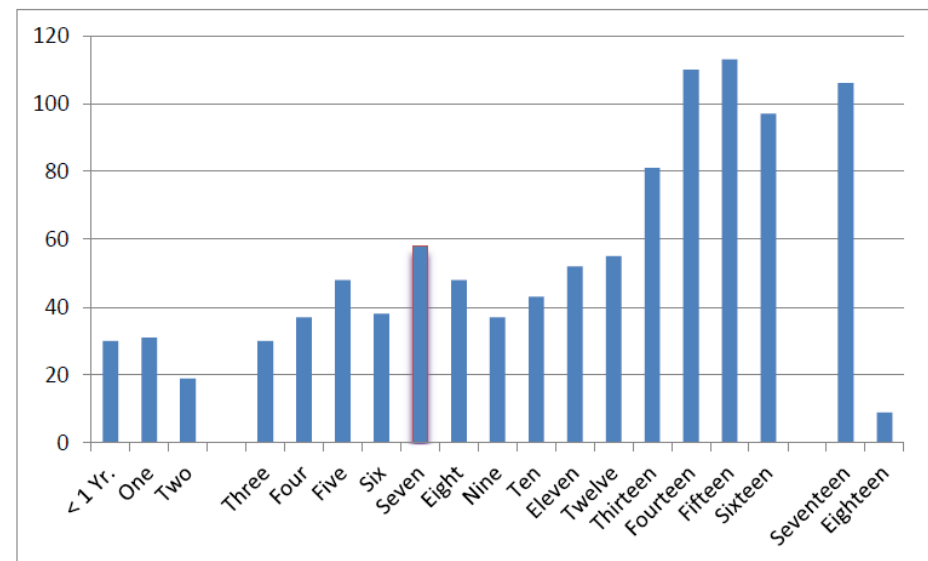
Most Frequent Victimization	Incidents	% of all Incidents	Children Affected*
Assaults & Children Acting Out	332	47%	537
Child Assaulted or victimized	211	30%	342
Total	543	77%	

Gender	#	%
Male	614	51.86%
Female	535	45.19%

Policy Implications:

- Where to target programs for youth across the community
- Types of programs for youth across the community
- Community Impact Policies and Processes which includes implementation of a common assessment for the Children Exposed to Violence work group

Age of Children Involved or Present



**Goal 7:
Reduce Homelessness**

**Mayor's Goal 21:
Veterans & Families**

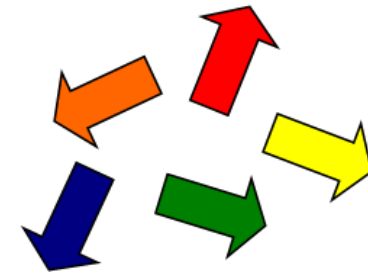
**Housing
Vouchers for
Veterans**

**Social Service
Supports for
Veterans**

**Definition of
eligible
Veterans**

**Initial State of
Veterans Services
in December, 2015**

Uncoordinated



**366
Veterans Identified
as homeless or
living in shelter**

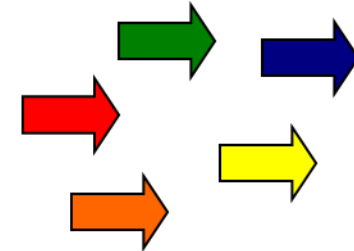
Goal 7: Reduce Homelessness

Mayor's Goal 21: Veterans & Families



Current State of
Veterans Services
in June, 2015

Coordinated



Housing Vouchers secured
for 100% of all Veterans
Identified in Dec, 2014.

Plan in place for permanent
housing for Veterans
identified in the future.

What's New in FY 16?

Expanded Foster Grandparent Program



Provide Meals for 200 Additional Seniors



- Department wide standard assessment of programs
- Use of one case management data system



DEPARTMENT OF COMMUNITY SERVICES

Questions?

