



DEPARTMENT OF COMMUNITY SERVICES

LIHEAP Program

*Darrell Aniton,
Outreach Manager*

Subsidy Phase

- *Operates throughout November and December*
- *Early bird sessions for seniors & disabled clients in October*
(14 Metro Parks Community Centers)
- *Eligibility Criteria (clients receive one-time benefit up to \$200)*
 - *130% of poverty rate*
 - *Identification*
 - *social security verification for all household members*
 - *copy of bill*
 - *proof of income*
- *After Early bird phase clients served at 3 sites*
 - *810 Barret Avenue*
 - *Southwest Government Center*
 - *Newburg Community Center*
- *8,698 clients served in FY15*
- *201 clients denied in FY15*

LIHEAP CRISIS PHASE

- *Operates from 3 sites from mid-January to end of March (depending on availability of funds)*
 - *810 Barret Avenue*
 - *Southwest Government Center*
 - *Newburg Community Center*
- *Eligibility Criteria (clients receive max. benefit \$400)*
 - *130 % of poverty*
 - *Clients must have disconnect notice (Brown bill)*
 - *Identification*
 - *Proof of income, social security verification of household members*
- *12,288 clients served in FY15 (12,118 in FY14)*
- *665 clients denied in FY15*

Eligibility Criteria

Persons In Household	Maximum Gross Monthly Income
1	\$1,264.00
2	\$1,704.00
3	\$2,144.00
4	\$2,584.00
5	\$3,024.00
6	\$3,463.00
7	\$3,903.00
8	\$4,343.00
Each Additional Person	Add \$440.00

Program Crisis Operation

- *Clients make prior appointments*
- *Visit appointment site*
- *Eligibility & documentation reviewed*
- *Eligibility is confirmed*
- *Info. entered & payment amount generated*
- *Client can return if criteria met until maximum funds (\$400) used.*
- *Serves between 400 - 500 clients per day*
- *Spends approximately \$50,000 per day*

Propane Clients

- *Eligibility & documentation reviewed*
- *Eligibility is confirmed*
- *Contact supplier to determine costs*
 - *Depends upon:*
 - *vendor*
 - *cost of propane*
 - *amount of propane delivered (100 or 200 gal.)*
 - *cost of delivery*
- *Average benefit amount: between \$300 - \$500*
- *Approximately 10 clients use propane*

Funds Returned By Year

Description	Allocation	Expenditure	Allocation	Expenditure	Allocation	Expenditure	Allocation	Expenditure
Administration	148,480.00	tbd	425,595.00	360,697.66	405,892.00	376,863.32	376,353.00	357,817.97
Subsidy	1,484,800.00	tbd	1,227,467.00	1,227,085.00	1,365,554.00	1,364,342.00	1,413,245.00	1,411,791.28
Crisis			3,227,196.00	2,985,893.86	2,946,516.00	2,945,210.49	2,367,227.00	2,368,521.23
Summer Cooling			0.00		0.00		0.00	
Total:	1,633,280.00	0.00	4,880,258.00	4,573,676.52	4,717,962.00	4,686,415.81	4,156,825.00	4,138,130.48
Recapture:	1,633,280.00		306,581.48		31,546.19		18,694.52	

PLAN TO EXPEND LIHEAP ALLOCATION

- *Creating 3 new positions*
- *Adding two additional sites*
- *Improving internal controls*
- *Expand media coverage*
- *Better inform clients of bad weather policy*
- *Utilize staff from Temp agency*
- *Exploring automated appointment system*