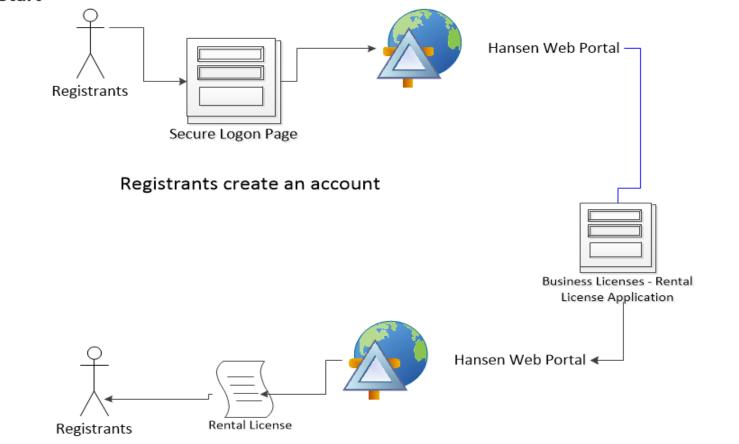
# Rental Registry Process Overview 9/13/2016



## Rental Registry Process - Section III:

#### Start



Finish

Registrants only see their information. City staff only see the information they are allowed to by role.



## Rental Registry Process – Section IV

- Confidentiality:
  - Registrants are only allowed to see and edit properties they have registered
  - City staff only see information they are allowed to by role
  - If a Rental Registry property is cited for a violation, Rental Registry information may become part of the property maintenance case file, which is viewable on our E-Customer Service Site as part of a violation



#### Rental Registry Process – Section V

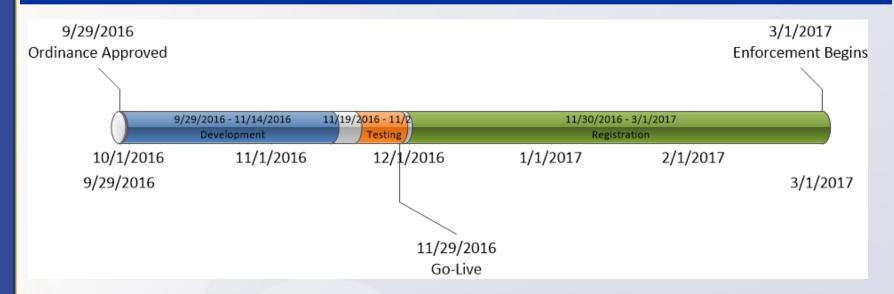
#### Enforcement:

- Code Enforcement Officers will lookup the property in the Hansen Business License module to verify if property is licensed
- There will be a new violation code added to the system so Code Enforcement Officers can cite the violation.



#### Rental Registry Process-

**Tentative Timeline** 



Date	Milestone
9/29/2016	Ordinance Approved
11/14/2016	Development
11/19/2016	Testing
11/29/2016	Go-Live
11/30/2016-3/1/2017	Registration
3/1/2017	Enforcement Begins

