







Develop Louisville
Thirty Sixth LouieStat Forum
2/12/2018



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Louisville Metro Key Performance Indicators

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The Joint Meeting begins at 3p the second Monday of each month.

Old Jail Auditorium - 514 W. Liberty Street



Louisville Metro's Six-Year Strategic Plan
5 Objectives and 21 Goals - "Invest in our People and Neighborhoods"

####

Mayor's Goal #16:

Decrease the ratio of abandoned structures to a 10% benchmark ratio within each Metro Council District. The VAP Ratio is the number of code enforcement cases relative to the total number of parcels.

VAP Statistics as of March 2017

Total Structures:	68%	5,058	Total Case Locations:	7,470
Total Lots:	34%	2,506	Total Unpaid Fines:	\$40,733,386

COUNCIL DISTRICT VAP RATIOS

DISTRICT	COUNCIL PERSON	RATIO	VAP STRUCTURES	PARCEL COUNT	OUTSTANDING FINES/FEES
1	JESSICA GREEN	4.58%	581	12,687	\$5,514,861
2	BARBARA SHANKLIN	2.11%	164	7779	\$599,438
3	MARY WOOLRIDGE	3.02%	324	10717	\$3,146,860
4	BARBARA SEXTON SMITH	4.54%	466	10261	\$5,197,756
5	CHERI BRYANT HAMILTON	9.12%	1188	13020	\$11,684,781
6	DAVID JAMES	7.13%	739	10358	\$10,418,044
7	ANGELA LEET	0.27%	29	10913	\$52,378
8	BRANDON COAN	0.24%	27	11454	\$24,243
9	BILL HOLLANDER	0.39%	46	11710	\$125,098
10	PAT MULVIHILL	0.93%	113	12141	\$324,964
11	KEVIN KRAMER	0.10%	10	10445	\$10,111
12	RICK BLACKWELL	1.20%	123	10243	\$332,362
13	VICKI WELCH	0.96%	91	9469	\$216,925
14	CINDI FOWLER	1.66%	187	11252	\$582,066
15	MARIANNE BUTLER	3.00%	361	12029	\$1,464,772
16	SCOTT REED	0.16%	21	12963	\$35,247
17	GLEN STUCKEL	0.17%	17	9762	\$8,278
18	MARILYN PARKER	0.11%	10	8927	\$13,390
19	JULIE DENTON	0.16%	20	12744	\$29,879
20	STUART BENSON	0.25%	30	11847	\$50,455
21	DAN JOHNSON	1.30%	148	11366	\$288,714
22	ROBIN ENGEL	0.33%	39	11884	\$80,747
23	JAMES PEDEN	0.60%	68	11421	\$111,316
24	MADONNA FLOOD	1.60%	168	10468	\$146,243
25	DAVID YATES	0.74%	70	9490	\$257,342
26	BRENT ACKERSON	0.20%	18	8826	\$17,120
			5,058	284,176	\$40,733,386

Boarding and Cleaning Monthly Backlog Develop Louisville



KPI Owner: Darrell Coomer

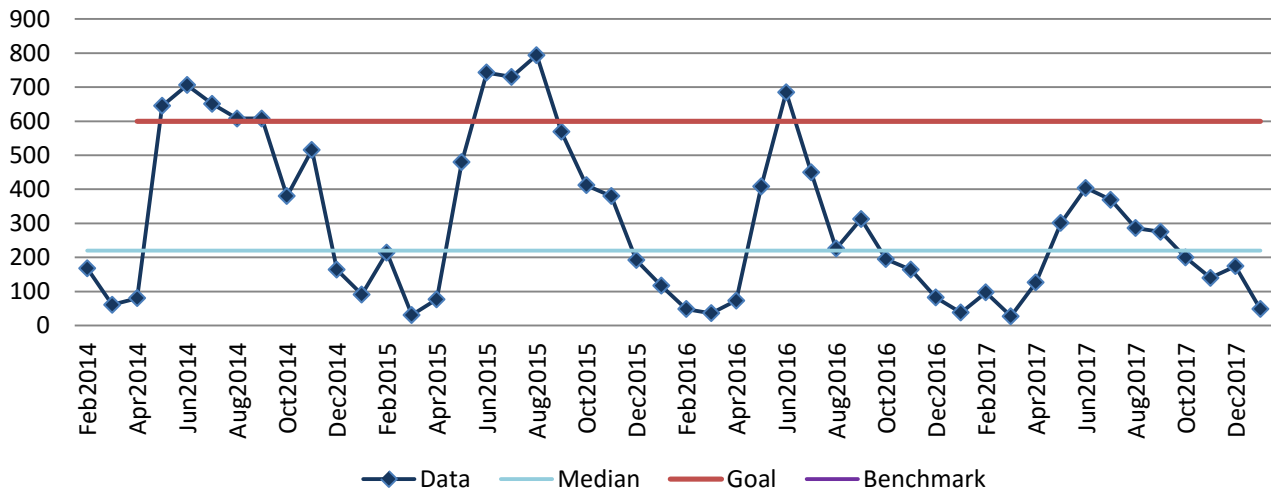
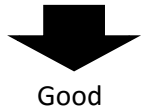
Process: Property Management

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
<p>Baseline: FY13 monthly average: 1,066 open</p> <p>Goal: Maintain a backlog of no greater than 600 open boarding, cleaning and cutting work orders in a month.</p> <p>Benchmark: TBD</p>	<p>Data Source: Hansen</p> <p>Goal Source: Dept Strategic Plan</p> <p>Benchmark Source: TBD</p>	<p>Plan-Do-Check-Act Step 5: Pilot short term and/or long term solutions</p> <p>Measurement Method: The number of work orders open at the end of each month.</p> <p>Why Measure: To help quantify the challenge of neighborhood blight.</p> <p>Next Improvement Step: Using Public Works Crews in addition to C&R Vacant Lots Crews working overtime as needed.</p>

How Are We Doing?

FY2018 Year-to-Date Goal	FY2018 Year-to-Date Actual		Jan2018 Goal	Jan2018 Actual	
4,200	1,492		600	48	
Work Orders	Work Orders		Work Orders	Work Orders	

Boarding and Cleaning Monthly Backlog





Root cause analysis is not necessary because there is no gap between the goal and current performance.

Foreclosures Initiated Develop Louisville

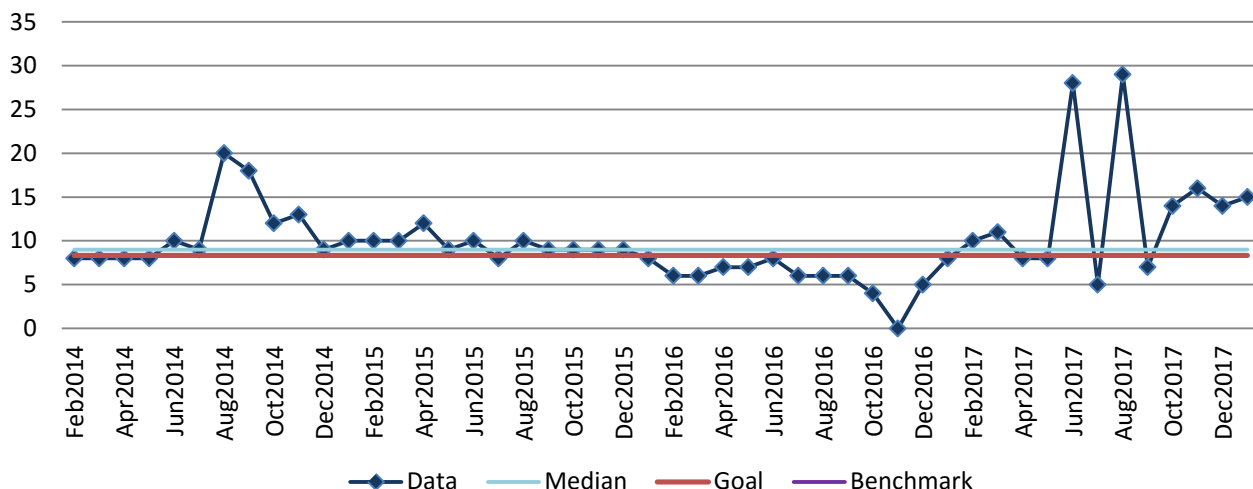


KPI Owner: Mary McGuire

Process: VAP Foreclosure

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: FY16, 94 Foreclosures Initiated Goal: Initiate 100 VAP Foreclosures in FY17; this relates to Mayor's Goal 16: Resolve Abandoned Properties; it is an Initiative to systematically foreclose on vacant and abandoned properties in targeted areas Benchmark: TBD		Data Source: SharePoint List Goal Source: IDT and Department Team Goal Benchmark Source: TBD	Plan-Do-Check-Act Step 5: Pilot short term and/or long term solutions Measurement Method: Count of vacant/abandoned properties on which Metro has initiated a VAP foreclosure Why Measure: Foreclosure helps return an abandoned property to productive use by changing the owner(s) Next Improvement Step: Department will work with County Attorney to identify resources to continue relationship with private counsel.		
How Are We Doing?					
FY2018 Year-to-Date Goal	FY2018 Year-to-Date Actual		Jan2018 Goal	Jan2018 Actual	
58	100		8	15	
Foreclosures Initiated	Foreclosures Initiated		Foreclosures Initiated	Foreclosures Initiated	

Foreclosures Initiated



Root cause analysis is not necessary because there is no gap between the goal and current performance.

Metro Demolitions Develop Louisville

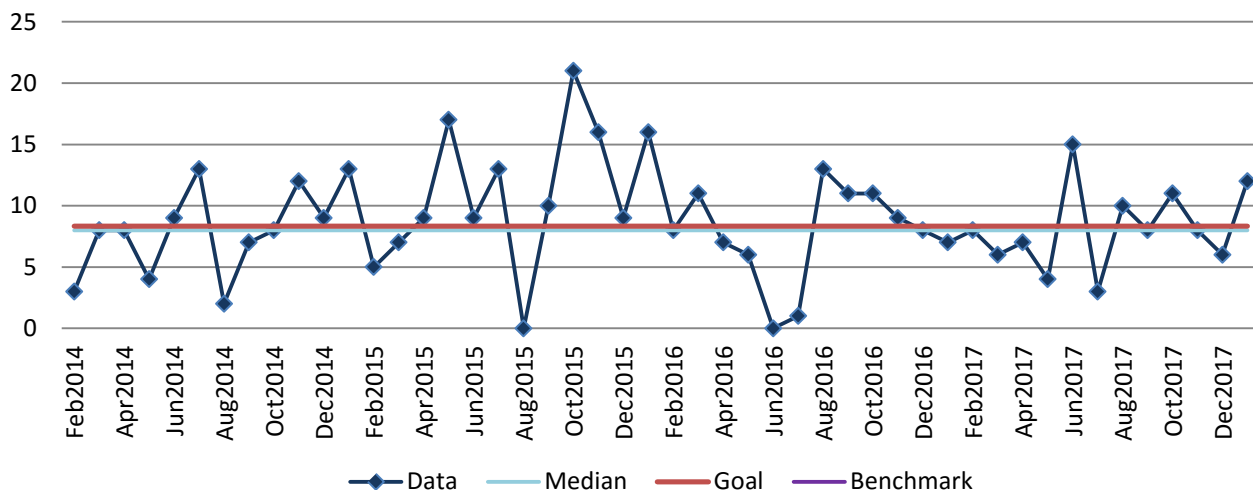


KPI Owner: Sally Jessel and Carrie Fry

Process: Demolition

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary			
Baseline: FY16, 107 structures demolished		Data Source: Hansen	Plan-Do-Check-Act Step 4: Generate and prioritize potential solutions			
Goal: Demolish 100 structures in FY17; this relates to Mayor's Goal 16: Resolve Abandoned Properties; it is an initiative to demolish blighted properties		Goal Source: IDT and Department Team Goal	Measurement Method: Count of vacant/abandoned structures demolished monthly by Louisville Metro			
Benchmark: TBD		Benchmark Source: TBD	Why Measure: Demo candidate properties pose a health and safety concern to citizens and depress property values and community vitality			
			Next Improvement Step: Implementation of a property severity ranking to prioritize demolition cases			
How Are We Doing?						
FY 2018 Year-to-Date Goal	FY 2018 Year-to-Date Actual		Jan2018 Goal	Jan2018 Actual		
58	58		8	12		
Demolitions	Demolitions		Demolitions	Demolitions		

Metro Demolitions



Root cause analysis is not necessary because there is no gap between the goal and current performance.

Net Payment/Collections from Fines, Abatement Costs & Liens Develop Louisville

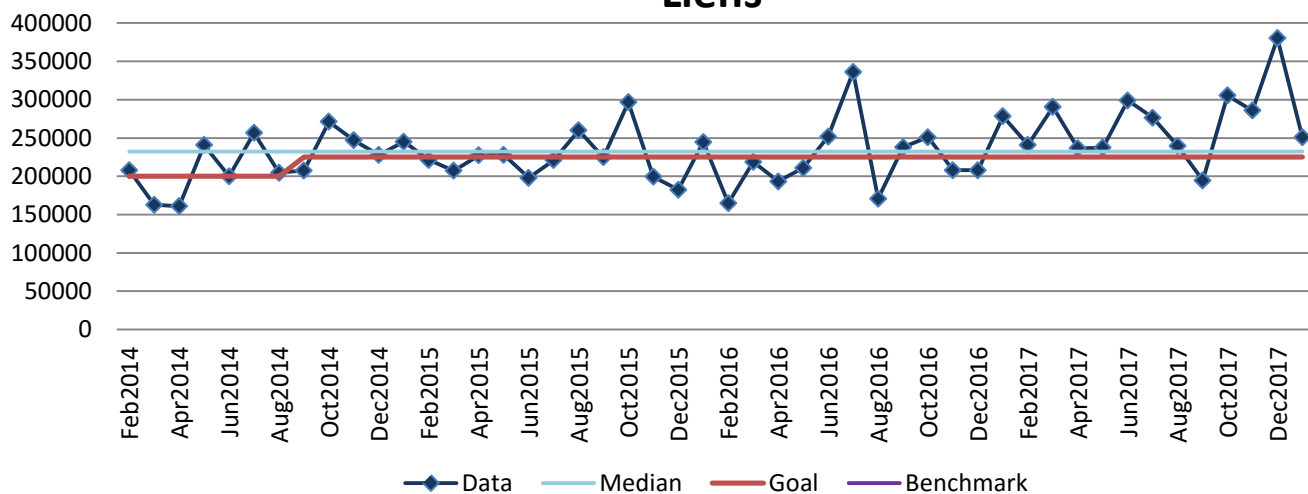


KPI Owner: John Flood

Process: Collections

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: FY2012- \$536,629 Goal: \$2.7 million per year Benchmark: TBD		Data Source: LeAP Goal Source: Budget for C&R Benchmark Source: TBD	Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: Sum of fees collected per month Why Measure: TBD Next Improvement Step: Increase Collections		
How Are We Doing?					
FY 2018 Year-to-Date Goal	FY 2018 Year-to-Date Actual		Jan2018 Goal	Jan2018 Actual	
1,575,000	1,933,261		225,000	250,896	
Dollars	Dollars		Dollars	Dollars	

Net Payment/Collections from Fines, Abatement Costs & Liens



Root cause analysis is not necessary because there is no gap between the goal and current performance.

Properties Acquired by the Landbank Develop Louisville

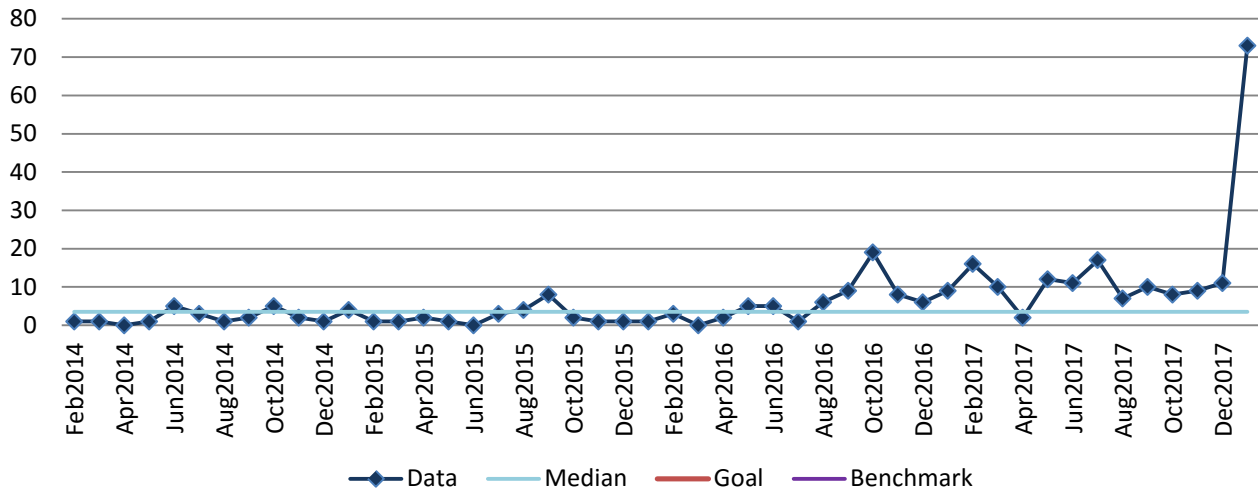


KPI Owner: Latondra Yates

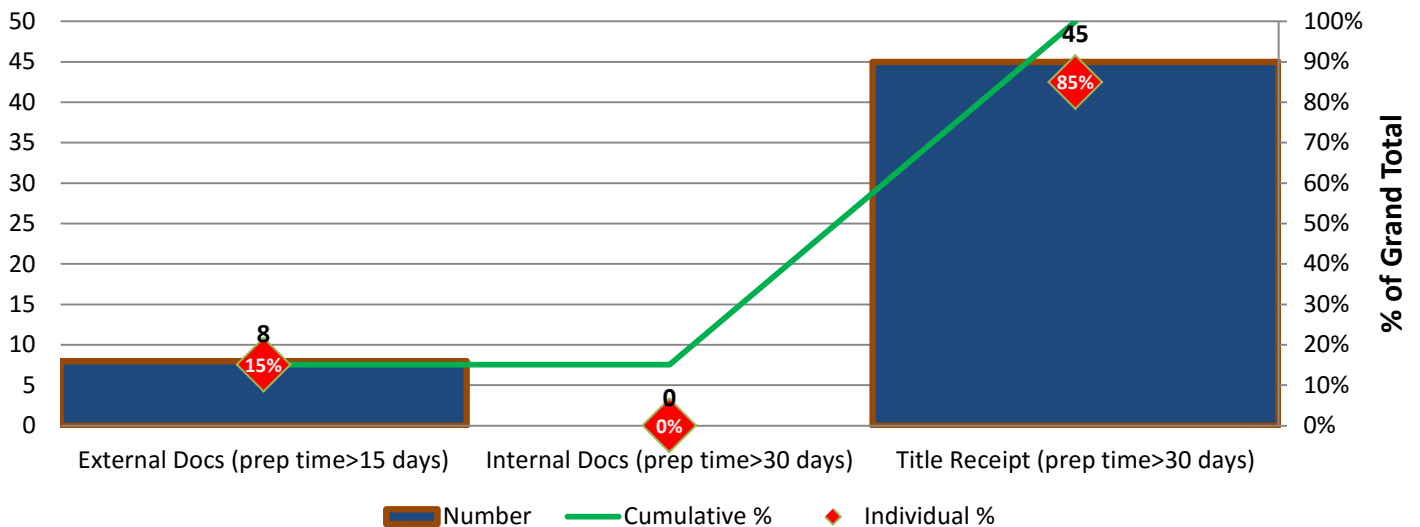
Process: Acquisitions

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: FY2012 - 2 properties Goal: N/A - input measure Benchmark: TBD		Data Source: SharePoint Goal Source: N/A Benchmark Source: TBD	Plan-Do-Check-Act Step 1: Define the problem Measurement Method: Count of properties acquired by the Vacant & Public Property division each month Why Measure: To reduce the ratio of abandoned properties and to return underutilized property to productive use Next Improvement Step: Root cause analysis of slow acquisitions		
How Are We Doing?					
FY2018 Year-to-Date Goal	FY2018 Year-to-Date Actual		Jan2018 Goal	Jan2018 Actual	
TBD	135		TBD	73	
Properties	Properties		Properties	Properties	

Properties Acquired by the Landbank



Feb2017-Jan2018 Pareto Analysis



Properties Disposed by the Landbank Develop Louisville

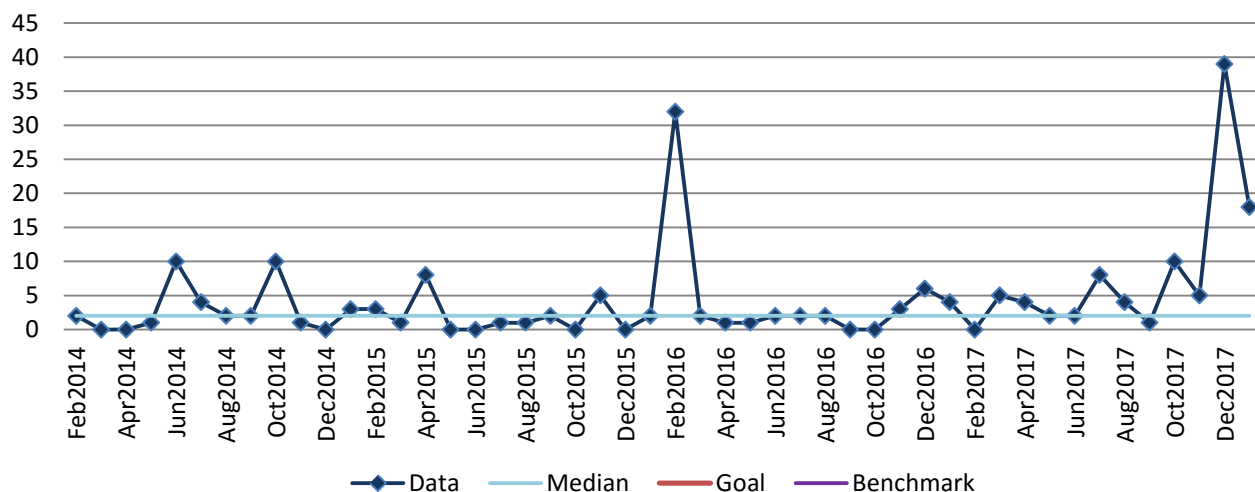


KPI Owner: Latondra Yates & Connie Sutton

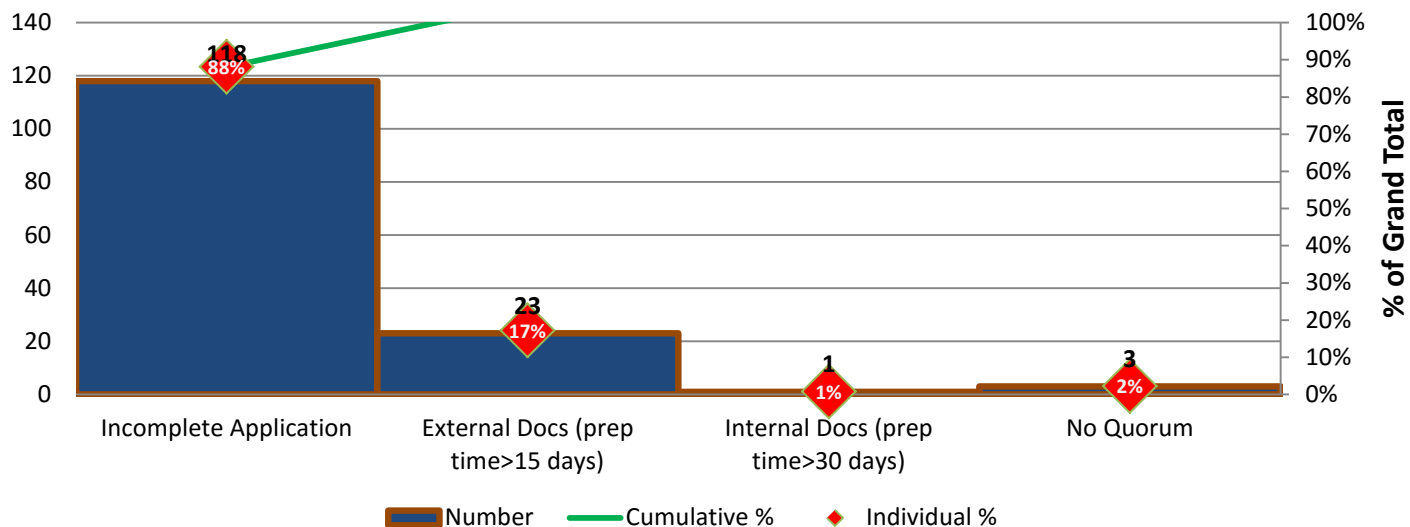
Process: Dispositions

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: TBD Goal: TBD Benchmark: TBD		Data Source: SharePoint Goal Source: TBD Benchmark Source: TBD	Plan-Do-Check-Act Step 1: Define the problem Measurement Method: Count of properties disposed by the Vacant & Public Property divisions each month Why Measure: To reduce the inventory of vacant properties and to return underutilized property to productive use Next Improvement Step: Determine Goals		
How Are We Doing?					
FY2018 Year-to-Date Goal	FY2018 Year-to-Date Actual		Jan2018 Goal	Jan2018 Actual	
TBD	85		TBD	18	
Properties	Properties		Properties	Properties	

Properties Disposed by the Landbank



Feb2017-Jan2018 Pareto Analysis



Vacant & Abandoned Property Statistics

HOPPER ITEMS

	Topic	Date

**Presentation dates are subject to change.*

LIVE Streaming of the Joint Meeting is available online at:

[VAPStat Joint Meeting Streaming Video](#)

The VAPStat Joint Meeting is administered by the
Office of Vacant & Public Property Administration
Metro Development Center, 444 S. 5th Street, Fifth Floor
Phone: (502)574-4016 Fax: (502)574-4199 Email: vapstat@louisvilleky.gov

