

Develop Louisville  
Forty First LouieStat Forum  
8/13/2018

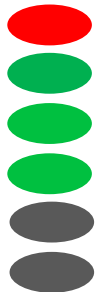




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The Joint Meeting begins at 3pm the second Monday of each month.

Old Jail Auditorium - 514 W. Liberty Street



**Louisville Metro's Six-Year Strategic Plan**  
**5 Objectives and 21 Goals - "Invest in our People and Neighborhoods"**

####

**Mayor's Goal #16:**

Decrease the ratio of abandoned structures to a 10% benchmark ratio within each Metro Council District. The VAP Ratio is the number of code enforcement cases relative to the total number of parcels.

**VAP Statistics as of March 2018**

Total VAP Structures:	71%	3,612
Total VAP Lots:	29%	1,511
Total VAP Parcels:		5,123

**COUNCIL DISTRICT VAP RATIOS**

DISTRICT	COUNCIL PERSON	RATIO	VAP STRUCTURES	PARCEL COUNT
1	JESSICA GREEN	3.68%	462	12,548
2	BARBARA SHANKLIN	0.79%	61	7730
3	MARY WOOLRIDGE	2.35%	249	10577
4	BARBARA SEXTON SMITH	3.85%	396	10287
5	CHERI BRYANT HAMILTON	7.15%	929	12995
6	DAVID JAMES	6.15%	635	10330
7	ANGELA LEET	0.12%	13	10790
8	BRANDON COAN	0.18%	21	11372
9	BILL HOLLANDER	0.24%	28	11545
10	PAT MULVIHILL	0.48%	57	11993
11	KEVIN KRAMER	0.04%	4	10300
12	RICK BLACKWELL	0.72%	74	10228
13	VICKI WELCH	0.65%	63	9628
14	CINDI FOWLER	0.96%	108	11285
15	MARIANNE BUTLER	2.05%	244	11899
16	SCOTT REED	0.07%	9	12534
17	GLEN STUCKEL	0.06%	6	9570
18	MARILYN PARKER	0.02%	2	8815
19	JULIE DENTON	0.14%	17	12172
20	STUART BENSON	0.10%	11	11241
21	VITALIS LANSHIMA	0.75%	85	11317
22	ROBIN ENGEL	0.18%	21	11422
23	JAMES PEDEN	0.23%	26	11072
24	MADONNA FLOOD	0.37%	38	10382
25	DAVID YATES	0.48%	45	9449
26	BRENT ACKERSON	0.09%	8	8707
			<b>3,612</b>	<b>280,188</b>



# Boarding and Cleaning Monthly Backlog Develop Louisville

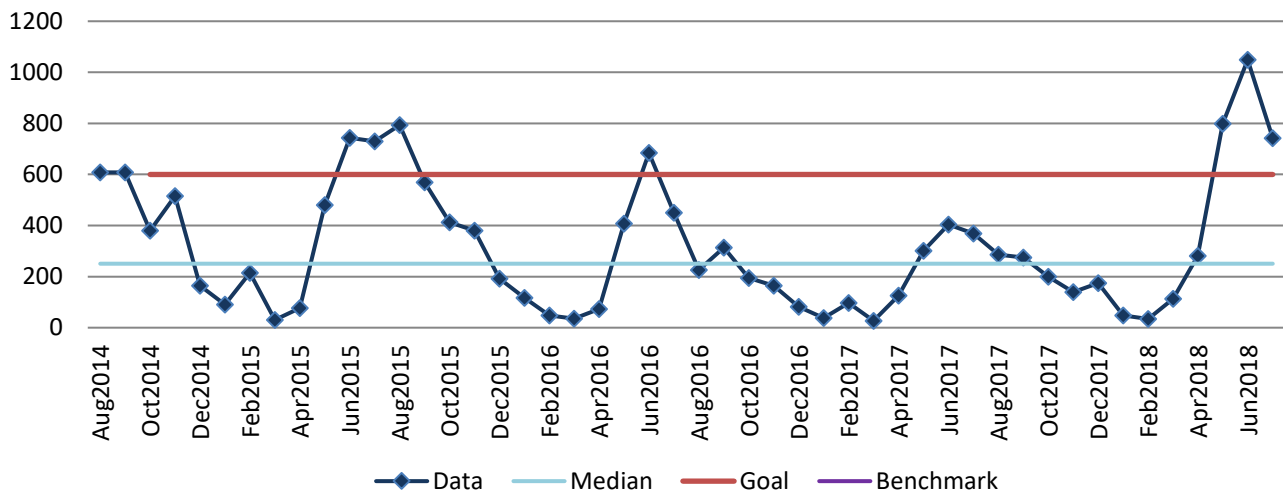
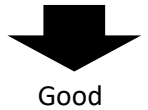


KPI Owner: Darrell Coomer

Process: Property Management

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: FY13 monthly average: 1,066 open		Data Source: Hansen	Plan-Do-Check-Act Step 5: Pilot short term and/or long term solutions		
Goal: Maintain a backlog of no greater than 600 open boarding, cleaning and cutting work orders in a month.		Goal Source: Dept Strategic Plan	Measurement Method: The number of work orders open at the end of each month.		
Benchmark: TBD		Benchmark Source: TBD	Why Measure: To help quantify the challenge of neighborhood blight.		
			Next Improvement Step: Using Public Works Crews in addition to C&R Vacant Lots Crews working overtime as needed.		
How Are We Doing?					
FY2019 Year-to-Date Goal	FY2019 Year-to-Date Actual		Jul2018 Goal	Jul2018 Actual	
600	742		600	742	
Work Orders	Work Orders		Work Orders	Work Orders	

## Boarding and Cleaning Monthly Backlog



The summer is the busiest season for the Vacant Lots crews. The backlog of work orders is not meeting its monthly goal, but the Department of Codes and Regs expects to be back on track in the next few months.

# Foreclosures Initiated Develop Louisville

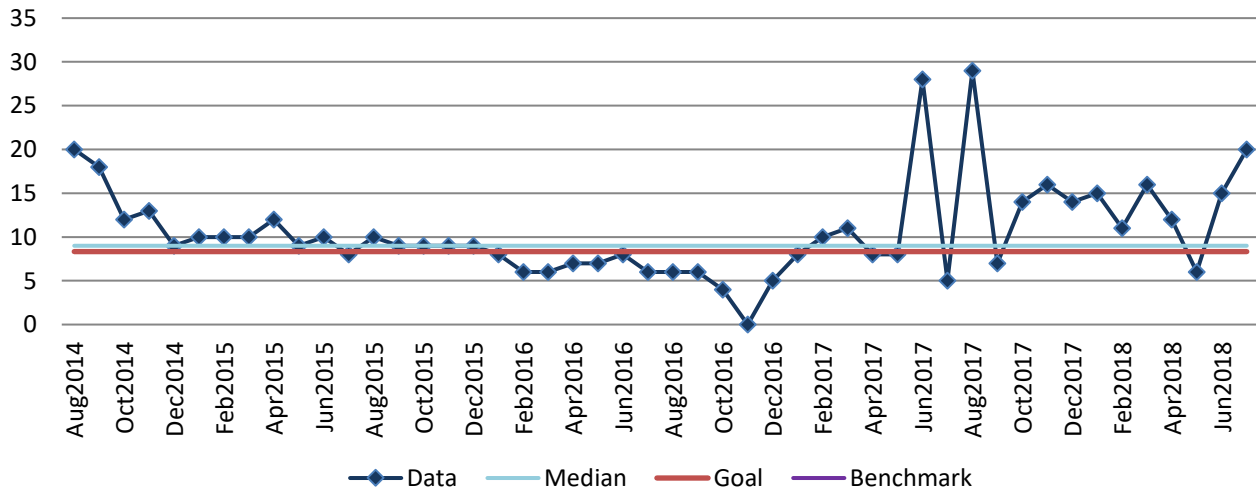


KPI Owner: Mary McGuire

Process: VAP Foreclosure

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: FY16, 94 Foreclosures Initiated Goal: Initiate 100 VAP Foreclosures in FY17; this relates to Mayor's Goal 16: Resolve Abandoned Properties; it is an Initiative to systematically foreclose on vacant and abandoned properties in targeted areas  Benchmark: TBD		Data Source: SharePoint List  Goal Source: IDT and Department Team Goal  Benchmark Source: TBD	Plan-Do-Check-Act Step 5: Pilot short term and/or long term solutions  Measurement Method: Count of vacant/abandoned properties on which Metro has initiated a VAP foreclosure  Why Measure: Foreclosure helps return an abandoned property to productive use by changing the owner(s)  Next Improvement Step: Department will work with County Attorney to identify resources to continue relationship with private counsel.		
How Are We Doing?					
FY2019 Year-to-Date Goal	FY2019 Year-to-Date Actual		Jul2018 Goal	Jul2018 Actual	
8	20		8	20	
Foreclosures Initiated	Foreclosures Initiated		Foreclosures Initiated	Foreclosures Initiated	

## Foreclosures Initiated



Root cause analysis is not necessary because there is no gap between the goal and current performance.

# Metro Demolitions Develop Louisville



KPI Owner: Sally Jessel and Carrie Fry

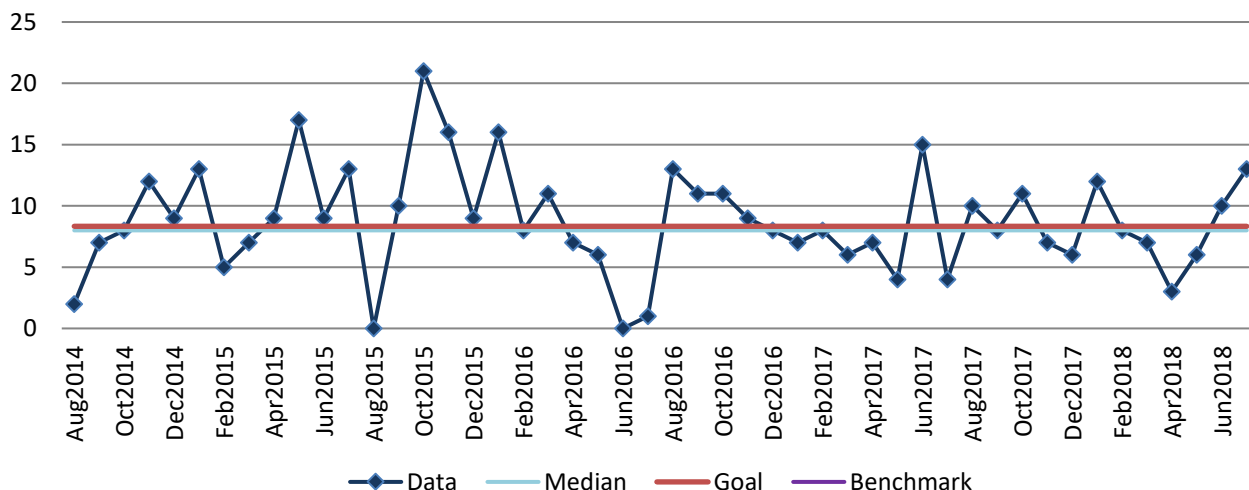
Process: Demolition

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
<p>Baseline: FY16, 107 structures demolished</p> <p>Goal: Demolish 100 structures in FY17; this relates to Mayor's Goal 16: Resolve Abandoned Properties; it is an initiative to demolish blighted properties</p> <p>Benchmark: TBD</p>	<p>Data Source: Hansen</p> <p>Goal Source: IDT and Department Team Goal</p> <p>Benchmark Source: TBD</p>	<p>Plan-Do-Check-Act Step 4: Generate and prioritize potential solutions</p> <p>Measurement Method: Count of vacant/abandoned structures demolished monthly by Louisville Metro</p> <p>Why Measure: Demo candidate properties pose a health and safety concern to citizens and depress property values and community vitality</p> <p>Next Improvement Step: Implementation of a property severity ranking to prioritize demolition cases</p>

## How Are We Doing?

FY 2019 Year-to-Date Goal	FY 2019 Year-to-Date Actual		Jul2018 Goal	Jul2018 Actual	
<b>8</b>	<b>13</b>		<b>8</b>	<b>13</b>	
<b>Demolitions</b>	<b>Demolitions</b>		<b>Demolitions</b>	<b>Demolitions</b>	

## Metro Demolitions



**Root cause analysis is not necessary because there is no gap between the goal and current performance.**

# Net Payment/Collections from Fines, Abatement Costs & Liens Develop Louisville

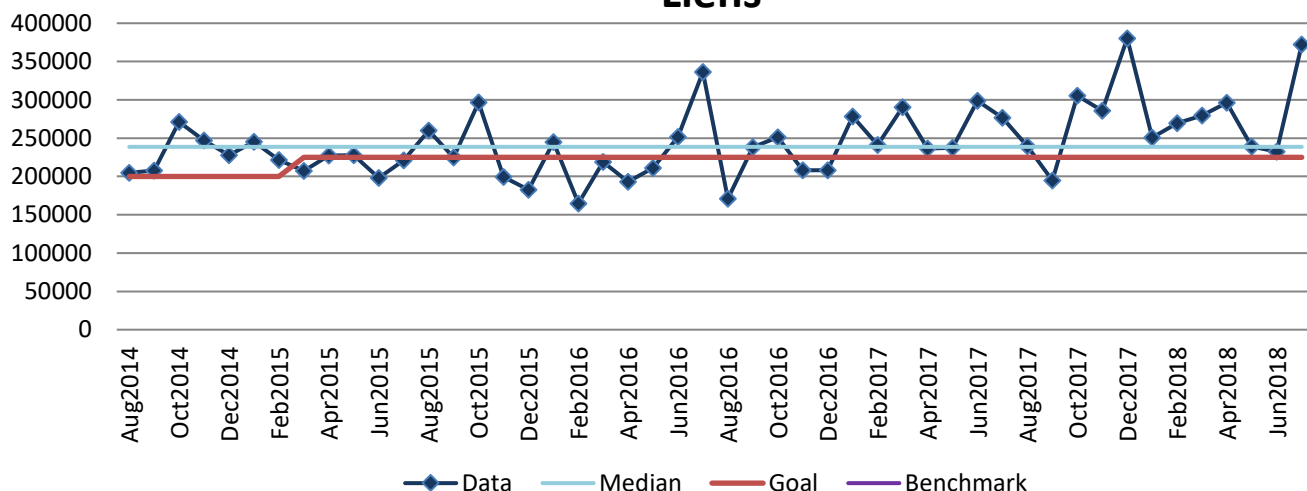


KPI Owner: John Flood

Process: Collections

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: FY2012- \$536,629 Goal: \$2.7 million per year  Benchmark: TBD		Data Source: LeAP  Goal Source: Budget for C&R  Benchmark Source: TBD	Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: Sum of fees collected per month  Why Measure: TBD Next Improvement Step: Increase Collections		
How Are We Doing?					
FY 2019 Year-to-Date Goal	FY 2019 Year-to-Date Actual		Jul2018 Goal	Jul2018 Actual	
225,000	372,414		225,000	372,414	
Dollars	Dollars		Dollars	Dollars	

## Net Payment/Collections from Fines, Abatement Costs & Liens



Root cause analysis is not necessary because there is no gap between the goal and current performance.



# Properties Acquired by the Landbank Develop Louisville

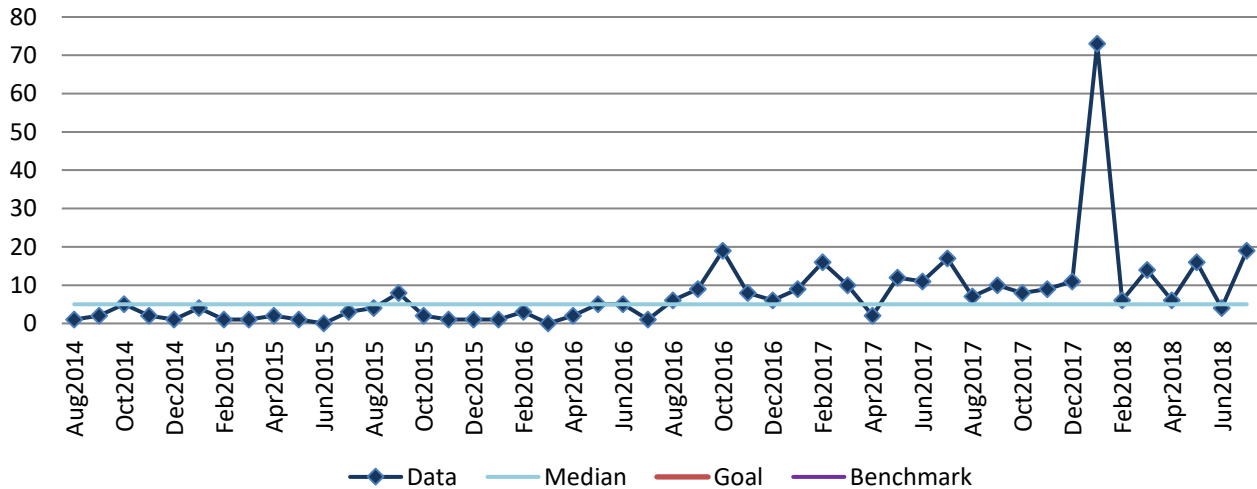


KPI Owner: Latondra Yates

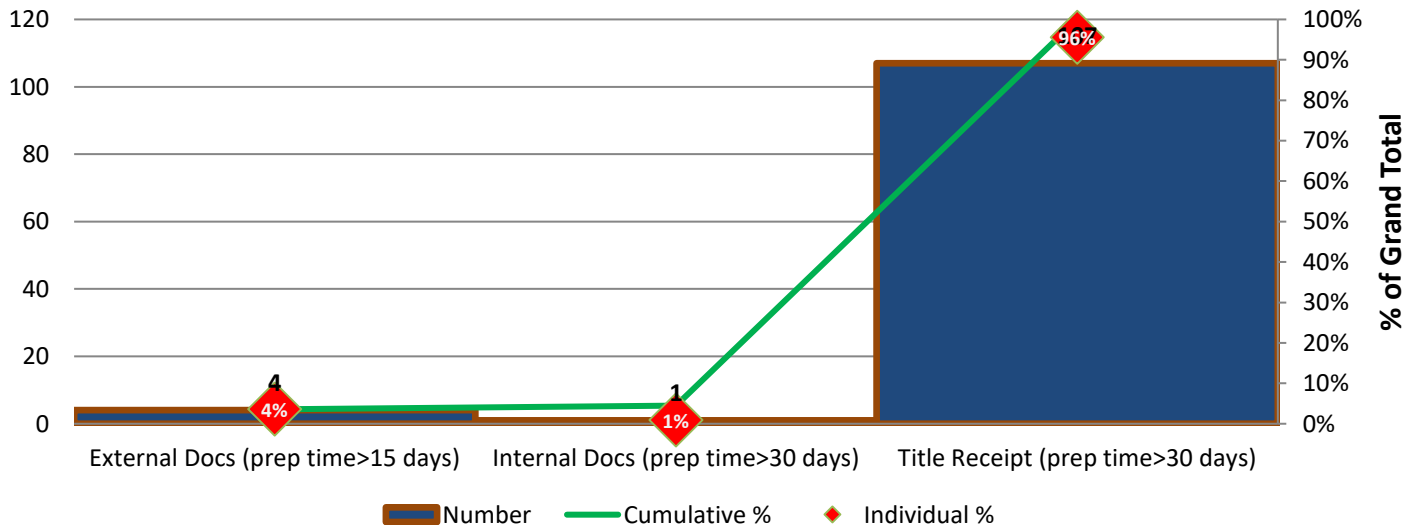
Process: Acquisitions

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: FY2012 - 2 properties Goal: N/A - input measure  Benchmark: TBD		Data Source: SharePoint  Goal Source: N/A  Benchmark Source: TBD	Plan-Do-Check-Act Step 1: Define the problem  Measurement Method: Count of properties acquired by the Vacant & Public Property division each month  Why Measure: To reduce the ratio of abandoned properties and to return underutilized property to productive use  Next Improvement Step: Root cause analysis of slow acquisitions		
How Are We Doing?					
FY2019 Year-to-Date Goal	FY2019 Year-to-Date Actual		Jul2018 Goal	Jul2018 Actual	
TBD	19		TBD	19	
Properties	Properties		Properties	Properties	

## Properties Acquired by the Landbank



## Aug2017-Jul2018 Pareto Analysis



# Properties Disposed by the Landbank Develop Louisville

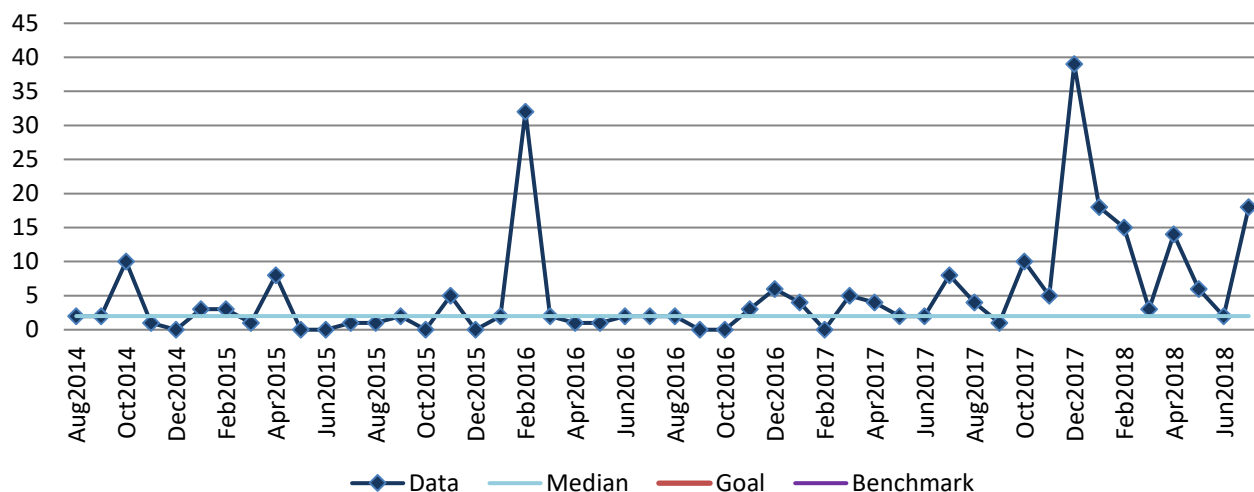


KPI Owner: Latondra Yates & Connie Sutton

Process: Dispositions

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary			
Baseline: TBD		Data Source: SharePoint  Goal Source: TBD  Benchmark Source: TBD	Plan-Do-Check-Act Step 1: Define the problem			
Goal: TBD			Measurement Method: Count of properties disposed by the Vacant & Public Property divisions each month			
			Why Measure: To reduce the inventory of vacant properties and to return underutilized property to productive use			
Benchmark: TBD			Next Improvement Step: Determine Goals			
How Are We Doing?						
FY2019 Year-to-Date Goal	FY2019 Year-to-Date Actual		Jul2018 Goal	Jul2018 Actual		
TBD	18		TBD	18		
Properties	Properties		Properties	Properties		

## Properties Disposed by the Landbank



## Aug2017-Jul2018 Pareto Analysis

