

# Leslie G. Faust



## Qualifications

Excellent communication/customer service skills  
Experience in training/educating coworkers and the public  
Able to work in a fast paced, multifaceted environment  
Quick learner  
Highly adaptable to ever changing situations  
Strong leader

## Experience

### Louisville Water Company, Louisville, KY — *Director of Risk Management*

August 2016 - May 2019 (Retired)

Provided risk management services to the company including evaluation of risks presented by operations, procurement of insurance deemed appropriate to transfer unacceptable risks, and staff training in risk related issues. Also oversaw claims handling including communicating with the public and, settling claims as an alternative to the court system. Reviewed contracts in an effort to mitigate liability for the company and developed/implemented programs to minimize exposures.

### Louisville Metro Government, Louisville, KY — *Risk Manager*

September 1997 - July 2016

Provided risk management services for each department (over 30 unique operations) within the government including public safety related. Managed Risk department activities which included contract review to mitigate liabilities, procuring insurance to transfer unacceptable risk, interacting with the public and local law firms related to all claims activity and provided management with risk evaluations for existing and proposed operations providing risk/reward considerations.

### Prior to 1997: Multiple Companies, multiple locations

Prior work experience included various marketing and underwriting positions with insurance companies in Chicago, Phoenix, Indianapolis, Cincinnati and Louisville.

## Education

Western Michigan University, Kalamazoo, MI - BA in Mathematics; minor in Finance - Graduated Summa Cum Laude

Certified Risk Manager (CRM), Certified Insurance Consultant (CIC) and Chartered Property Casualty Underwriter (CPCU)