# **CAREER PROFILE**

An experienced senior management professional with proven leadership skills in the Distribution Operations and Information Technology organizations; manages and directs large groups consisting of contractors, professionals, and bargaining unit employees; oversees Capital and O&M budgets in excess of \$100 million; and provides strategic and tactical direction for day-to-day activities.

### **EDUCATION**

M.S., Computer Science, University of Dayton, May 1995B.S., Operations Management & Statistics, Wright State University, May 1985

# **HIGHLIGHTS OF QUALIFICATIONS**

- Experienced in directing large organizations across multiple locations
- Strong business and financial focus with the ability to manage complex budgets from a strategic and tactical perspective
- Successful in gaining buy-in and breaking down departmental silos to implement change across the organization
- Excellent interpersonal and communication skills with all levels of the organization
- Expertise in Electric Distribution, Customer Services, and many of the systems and processes that support these organizations
- Team player with demonstrated ability to build trust and credibility with employees at all levels.
- Board member for Americana and active participant in the Finance Subcommittee.

# **PROFESSIONAL EXPERIENCE**

#### LOUISVILLE GAS & ELECTRIC and KENTUCKY UTILITIES, Louisville, KY Director, Distribution Operations and Emergency Preparedness (2016 – current)

- Direct 450+ FTE organization consisting of contractors, professionals, and bargaining unit employees.
- Manage Capital and O&M budgets in excess of \$100 million.
- Direct the statewide Distribution Control Center that manages the distribution electric grid
- Oversee statewide routine, mid-cycle and hazard tree vegetation programs.
- Direct statewide system planning enhancements including large-scale reliability initiatives.
- Function as the Incident Commander for all storm restoration activities for the Companies as well as emergency preparedness activities during blue sky days
- Function as the Chairman for the Great Lakes Mutual Assistance organization that consist of 14 investor owned utilities across Illinois, Indiana, Kentucky, Ohio, Michigan, Pennsylvania, Virginia, and Wisconsin.
- Oversee the Geographic Information System (GIS) mapping for the Companies.
- Coordinate 3<sup>rd</sup> party pole attachments, outdoor lighting strategy and electric distribution analytics.

# LOUISVILLE GAS & ELECTRIC and KENTUCKY UTILITIES, Louisville, KY Director, Customer Service Revenue Integrity (2012 – 2016)

- Directed 300+ FTE statewide organization consisting of contractors, professionals, and bargaining unit employees
- Oversaw back-office customer service functions including meter reading, meter assets, field services, billing, and revenue integrity.
- Interacted with customers to mitigate issues that occurred from billing to meters.
- Functioned as the Working Planning Director and Louisville Operations Director during storm restoration events. Played a major role in developing storm restoration processes and associated documentation.

# LOUISVILLE GAS & ELECTRIC, Louisville, KY

#### Manager, Louisville Electric Operations (2010 – 2012)

- Directed 250+ FTE organization consisting of contractors, professionals, and bargaining unit employees.
- Managed Capital and O&M budgets in excess of \$45 million.
- Fostered collaborative relationships between management and union. Participated in contract negotiations for both IBEW (2011) and USW (2012).
- Managed 175+ contractors regarding safety, performance, and cost.
- Partnered with Company Safety regarding audits, investigations, LOTO, PPE (i.e. fall protection), DOT compliance, and development of the Safety Incident Plan.
- Partnered with Budgeting regarding variance and projection reports, accruals, AROs, unitization issues, AIP and IP development, and MTP.
- Partnered with HR regarding workforce planning, hiring, discipline, policy interpretations, and investigations.

# E.ON U.S. (DISTRIBUTION), Louisville, KY

#### Manager, Scheduling and Planning (2004 – 2010)

- Created new organization to support 11 electric and gas operation centers from a resource, metrics, and project management perspective
- Centralized the assignment of contracting resources across the state to improve efficiency and reduce cost
- Developed and enhanced the Distribution Balance Scorecard
- Established forecasting criteria for Capital and O&M blankets including new business
- Managed the Public Safety Response Team (PSRT) during this timeframe and specifically during the IKE and Ice storm events

# LG&E ENERGY (DISTRIBUTION), Louisville, KY

#### Program Manager, GEMINI (2001 - 2004)

- Responsible for overall implementation of the Geospatial Enterprise Management Integrated Network Initiative (GEMINI)
- Managed approximately \$35M in O&M and Capital dollars over a 40 month timeframe
- Managed more than 125+ employee and contractor personnel in the successful implementation of Work Management, Outage Management, Graphical Design, GIS, and Data Conversion for DO
- Established a detailed 40 month work plan that was utilized to manage the GEMINI effort. Implemented a new project management methodology that has been adopted by the IT and DO organizations.

# LG&E ENERGY (INFORMATION TECHNOLOGY), Louisville, KY

Manager, I.T. Development - Retail (2000 - 2001)

- Managed 30+ employee and contractor I.T. professionals supporting Retail applications including CIS (LG&E and KU), Billing, DTS, and web-based systems
- Implemented new billing system for both KU and LG&E
- Established development priorities by partnering with business clients to understand their I.T. needs
- Participated in developing the Retail strategic direction after the PowerGen acquisition

# LG&E ENERGY (ENERGY DELIVERY), Louisville, KY

#### Manager, Information Technology (1997 - 2000)

- Managed business analysts and project managers that supported Retail and Distribution Operations
- Developed the Energy Delivery I.T. strategy and established I.T. budgets for the MTP
- Established development priorities for the business and then liaised with Central I.T. to develop scope, schedule, and budget.
- Managed vendor relationships in the support of Energy Delivery applications and development initiatives

#### LG&E ENERGY (ENERGY DELIVERY), Louisville, KY

#### Business Analyst - Retail (1996 - 1997)

- Provided business analyst support for the Retail organization
- Project managed the mobile computing initiative for Field Service (precursor to Ventyx).
- Developed business cases to support various I.T. initiatives

#### TASC, Dayton, OH

#### Manager, Client Server Solutions (1989 – 1996)

- Managed application developers for initiatives with Federal and State governments
- Developed winning multi-million dollar proposals and managed these projects to completion
- Maintained client relationships with current customer base as well as participated in numerous marketing initiatives to increase market share
- Managed computer operations center at company location that supported more than 200+ end users

# BDM / RAH Software Technology, Dayton, OH

#### Lead Programmer Analyst, (1985 – 1989)

- Functioned as a programmer analyst on various initiatives related to the Air Force modernization program
- Analyzed functional requirements and developed specifications for development
- Travelled to numerous customer sites to augment application developer needs