Metro COVID-19 Utility Assistance Program

Need help with your LG&E bill?

Apply now to get up to \$1,000 in utility assistance for eligible residents who have been impacted by COVID-19.







Eligibility:

- Be a Jefferson County, KY resident
- Experienced a COVID-related economic hardship
- Have a past due/delinquent LG&E electric or gas bill (Arrearage must have occurred between March 16, 2020 - March 31, 2021)
- Submit required documentation
- There are no income restrictions for households impacted by COVID.

*Income documentation may be required when applying through Neighborhood Place. Households who have already received assistance may be eligible to receive additional help up to the \$1,000 threshold.

How to apply:

- 1) Contact the Association of Community Ministries
 - Go to louisvilleministries.org and fill out online application, or
 - Call 2-1-1 to call your local Community Ministry
- 2) Contact Neighborhood Place
 - Schedule appointment at 502-977-6636, or
 - Visit louisvilleky.gov/neighborhoodplace (Click on COVID Assistance for option to apply online)

