EMERALD ECHOLS

EDUCATION

PharmD Sullivan University College of Pharmacy and Health Sciences June 2020

Doctor of Pharmacy Candidate

MA University of Louisville, Humanities May 2012

Concentration: Bioethics and Medical Humanities

Capstone: "Ethical Issues in Prenatal Testing: Enhancing Informed Consent through Policy, Medical Education and Community

Outreach"

BS Florida A&M University, Biology Aug 2010

> Concentration: Pre-Medicine Minored in Chemistry

PROFESSIONAL EXPERIENCE

Postgraduate Year One Managed Care Pharmacy Resident

Sullivan University/ Medicaid Center of Excellence Louisville, KY

- Provide clinical resources including support of pharmacy management, P&T advisory committee, formulary management, utilization management and pharmacy benefit management initiatives
- Develop teaching materials, lecture in various courses for pharmacy students and facilitate multiple courses as a part of the pharmacy school curriculum

Staff Pharmacist June 2020-Present

Walgreens Pharmacy Louisville, KY

- Perform pharmacist tasks including compounding, drug therapy reviews, verification, and medication management.
- Review, interprets and accurately dispense prescribed medications

Pharmacy Intern

Walgreens Pharmacy Louisville, KY

- Answer drug information questions
- Counsel patients on prescription and non-prescription medications under the supervision of a pharmacist
- Perform medication therapy management through Outcomes[™] software

Medicare Part D Appeals Specialist

Humana Louisville, KY

Nov 2016-Feb 2018

Emerald Echols - 1

July 2020-Present

Sep 2018-June 2020

- Manage client denials and concerns by conducting a comprehensive analytic review of clinical documentation
- Perform advanced administrative, operational and customer support duties that require independent initiative and judgement

Regional Case Manager

Rx Crossroads Louisville, KY

- Communicate with key medical practice accounts and sales representatives regarding the status of cases
- Provide consultative services where issues arise on how obstacles can be overcome in order to get patients on therapy
- Coordinate care for patients enrolled in specialty drug programs and conduct benefit investigations

Adult Education Instructor

Jefferson County Public Schools | Louisville, KY

- Plan and conduct activities for a balanced program of instruction
- Plan and teach lessons in basic math, reading and language skills
- Adapt teaching methods to individualize instruction according to student's strengths and weaknesses

LANGUAGES

English: Native Language

Spanish: Intermediate Listener, Novice Speaker, Novice Reading and Writing

REFERENCES

Available Upon Request

Oct 2015-Sep 2016

Oct 2012-Sep 2016