

Neighborhood Outreach Summary

As part of the permit process and my commitment to proactively engage with the surrounding community regarding the proposed Conditional Use Permit, I organized a neighborhood meeting at the **Highlands–Shelby Park Library** in Louisville. My property neighborhood residents were invited to attend and share any questions or concerns. The meeting was scheduled for **6:00 PM on April 20, 2026**.

While I was present at the library awaiting attendees, I was informed by library staff that a couple had arrived shortly before but were mistakenly directed to an incorrect meeting room due to a staff miscommunication. As a result, they left under the impression that the meeting had been canceled. Upon learning this, I considered ways to reconnect with them but remained at the scheduled meeting location for an extended period to allow time for any additional neighbors to arrive. Flyers were placed at the entrance, and library staff had been instructed to direct anyone inquiring about the meeting to my table.

After waiting several hours with no additional attendees, I concluded the meeting and took the initiative to walk through the surrounding neighborhood in an effort to locate and connect with the individuals who had attempted to attend. Aside from the couple referenced above, no other neighbors attended the meeting or expressed any concerns.

During this outreach, I successfully connected with Lauren and Steven, who reside at the adjacent property and confirmed they were the individuals who had come to the library earlier. They expressed appreciation for the effort made to travel from New York and to proactively seek them out in order to address their questions directly.

During our in-depth and constructive conversation, they raised general concerns related to safety, noise, and the operation of a short-term rental. I addressed these concerns thoroughly by outlining my operational plan and experience, including:

- Installation of exterior security cameras, alarm systems, and appropriate lighting to enhance safety for both the property and neighboring homes
- Strict guest screening and vetting procedures
- A firm no-party policy with clearly enforced house rules
- Full compliance with occupancy and parking limits, including controlled use of the driveway
- A focus on responsible guest profiles such as families, traveling nurses, medical visitors, and professionals

I also explained the **600-foot separation** requirement and shared my experience operating multiple short-term rentals with a consistent record of zero complaints or disruptions. Additionally, I provided my direct contact information, as well as details of my local management team, and encouraged open communication should any concerns arise in the future.

The conversation was positive and reassuring. Lauren and Steven expressed that they felt comfortable with the proposed use following our discussion and appreciated the transparency, professionalism, and proactive outreach. They specifically noted their appreciation for the effort taken to locate them personally and engage in a direct, neighborly manner. By the end of the conversation, they indicated **they were at ease with the proposal** and looked forward to maintaining a **positive and cooperative neighbor relationship**.

At this time, no objections or concerns have been raised by any other neighbors.